

Bellevue Utilities News

Information about your water, drainage, wastewater and solid waste utility services.

November - December 2017

General Information 425-452-6932

Customer Service/Billing 425-452-6973

Drinking Water Quality 425-452-6192

Utilities Maintenance & 24 Hour Emergencies 425-452-7840

(flooding/water main breaks/no water/sewer overflows/ pollutant spills)

Email: Utilities@bellevuewa.gov

Web: www.bellevuewa.gov/utilities.htm

Non-city phone numbers: Republic Services (solid waste service) 425-452-4762

Compost Your Holiday Greens

Keep your Christmas trees and other holiday greens out of the landfill – compost them!

At the Curb

Single-family residents can put Christmas trees and other greens out on your regular collection day. Cut trees into sections, four feet long or shorter, with branches trimmed to less than four feet to fit into the collection trucks. Bundle each section with twine (not plastic). Decorated, flocked and plastic trees are not recyclable, and will be charged as extra garbage.

At Apartments and Condos

Check with your manager. The same handling rules apply from “At the Curb.”

Questions: Contact Republic Services at 425-452-4762 or RepublicBellevue.com.



Recycle Holiday Household Hazardous Waste

There is usually some assembly required during the holiday season, and that sometimes involves batteries, CFL light bulbs and other household hazardous waste. Single-family home residents can recycle the following curbside by following these simple steps:

- Contact Republic Services at 425-452-4762 to arrange for a curbside pickup.
- Fluorescent Tubes and Bulbs: Wrap in newspaper and secure with tape. Place next to recycling container and mark “Fluorescent Tubes.” Tubes can be no longer than four feet long. Limit two per collection and ten per year.
- Household Batteries: Place rechargeable and non-rechargeable batteries in separate clear, sealed bags. Set on top of recycling container.
- Small Electronics and Appliance Recycling: Place on top of recycling container. Items that are two feet square or smaller and less than 60 pounds are accepted.

Residents of apartments and condos can drop off the above at Republic Services’ In-City Recycling Drop-off Center at 1600 127th Avenue Northeast.

Holiday Collection Schedule

There is no collection on the following holidays:

- Thanksgiving: Thursday, November 23
- Christmas: Monday, December 25
- New Year’s Day: Monday, January 1
- An observed holiday will shift collection by one day for all customers the remainder of the week, including Saturday.



Snow and Ice Collections

If weather conditions prevent the safe collection of curbside garbage, recycling, or organics, please remove your carts from the street by the end of the day. On your next regularly scheduled collection day, up to twice the regular amount of materials will be collected at no additional charge.

Follow these handling instructions:

- **Extra Garbage:** Place securely in tied plastic bags labeled “Garbage” (maximum 65-pound weight limit) next to the cart or in 32-gallon lidded cans.
- **Extra Recycling:** Box, bundle or place in brown paper bags, label “Recycling,” and place next to recycling cart. Please do not place recycling in plastic bags.
- **Extra Yard Debris:** Label “Yard” and place next to cart. No food scraps outside of cart. Please do not use plastic bags. You may use paper yard waste bags (available at hardware stores) and place next to your food/yard cart, 32-gallon cans with handles and lids (65-pound weight limit), and bundles (4-by-2-foot limit) tied with twine. Residents may set out up to three 32-gallon units of extras at no charge.

Questions: Contact Republic Services at 425-452-4762 or RepublicBellevue.com.

Connect with Us with the MyBellevue App

MyBellevue allows you to connect directly with the City of Bellevue to effectively and efficiently resolve issues in our community. Use the app to report important – but not emergency – problems with water, drainage, wastewater and solid waste services around the city. MyBellevue is available in the Apple App Store and from Google Play.





Flood Prevention Tips

You can help prevent flooding in your neighborhood by following the tips below. A little effort goes a long way!

- Clear debris from storm drains near your home.
- Do not block water flow by dumping trash or yard debris into streams, wetlands, or drainage ditches.
- Leave natural vegetation on steep slopes and along streams and lakes.
- If you own a sump pump, test it before a storm.
- Clean your gutters, downspouts, and cleanouts at least twice a year.
- Know that standard property insurance doesn't cover flood damage. Ask your agent about flood insurance, which is available even if you don't live in a flood plain.
- Call Utilities at **425-452-7869** to find out if your property is in a floodplain.
- Call 911 for emergencies. Call Utilities at **425-452-7840** if your home is in danger of flooding.

Go to bellevuewa.gov/BeFloodReady get more flood protection information.



Smart Water Meters

Coming to Bellevue in 2018

Starting next year, Bellevue Utilities will update our city's outdated, manually-read water meters to a new, wireless-read technology, called Smart Water Meters. Smart Water Meters will provide you with near real-time data about your water usage.

Using a new online portal, you'll be able to manage your account, learn about your water usage patterns, identify ways to save water and save money, and have the ability to spot potential leaks quickly before they become a big problem. Customers don't have to be present for their Smart Water Meter installation. The average installation will take around 15-minutes – limiting the time you will be without water.

Smart Water Meters are the first of many new Smart Cities initiatives, which will implement city-wide technologies that make use of near real-time data and integrate systems to make better use of existing data. Bellevue Utilities looks forward to sharing more exciting details about Smart Water Meters and installation in your neighborhood, coming in 2018! For more information visit bellevuewa.gov/SmartWaterMeter.

Bellevue Utilities News is available online and in other languages at utilities.bellevuewa.gov.

可在以下網站用中文查看《貝爾維尤市公用事業新聞》(Bellevue Utilities News): utilities.bellevuewa.gov.

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Bellevue Utilities News (Novedades de Bellevue Utilities) está disponible en español en utilities.bellevuewa.gov.

Tin Tức Về Tiện Ích của Bellevue (Bellevue Utilities News) có bản tiếng Việt trong utilities.bellevuewa.gov.

Avoid a Holiday Horror Story



Keep Your Sewer Fat-Free

Homeowners and building owners are responsible for repairing and maintaining their side sewer connections to the city's sewer system. Sewer clogs often peak during the holiday season when turkeys, trimmings, and other holiday fare are prepared for friends and family.

Sewer Clogs Can Be Costly

When a sewer backup is caused by a side sewer failure, you may be faced with digging up your yard, removing the adjoining sidewalk, and/or opening up the street, potentially costing tens of thousands of dollars. Repairs are NOT typically covered by homeowners insurance.

An Ounce of Prevention

You can prevent grease from clogging your side sewer by pouring used dairy products, fats, oil, grease into a lidded container and placing it in the trash – NOT down the sink drain. Food scraps can also be composted instead of using your garbage disposal.



Keep the Chill Out!

Each winter, homes are damaged due to water pipes that freeze and burst. By taking a few simple precautions, you can help save yourself from the mess, money and headaches of burst frozen pipes.

Before the Cold Hits

- Insulate pipes in your home's crawl spaces, basement and attic. Exposed pipes are more susceptible to freezing. The more insulation you use, the better the protection.
- Heat tape can be used to wrap pipes. Closely follow the manufacturer's installation and operation instructions.
- Seal leaks and close foundation vents to minimize cold air entering your house and freezing pipes. Open vents again in the spring to prevent dry rot.
- Drain and disconnect garden hoses and insulate hose bibs.
- Know where your water shut-off valve is located.



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