

2023 Key Metrics

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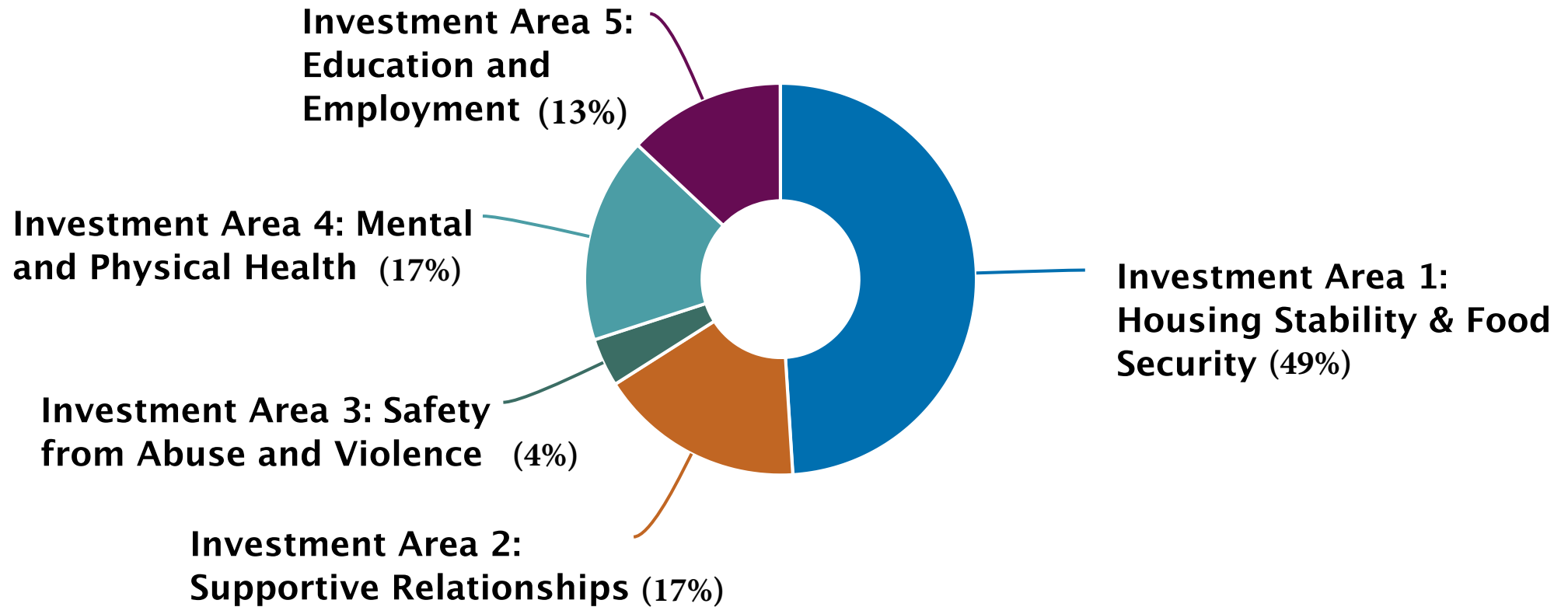
- **Financial Distribution:**
 - \$10,343,133 funds distributed
 - \$1,360,237 distributed for rental assistance
- **Service to Residents:**
 - 62,106 residents served
 - 249,825 shelter bed nights provided
 - 57 residents supported with safe and stable housing through home repair programs
- **Program Funding and Evaluation:**
 - 187 programs funded
 - 90% programs met or exceeded Service Units goals
 - 57 programs funded for the first time
- **Community Engagement:**
 - More than 1,000 community members provided input as part of the 2023-2024 Needs Update

2023 Investments

Below is an overview of City investments in the five areas of greatest need identified in the [2023-2024 Human Services Needs Update](#).

Funds Distributed by Goal Area

\$10,343,133



- Investment Area 1: Housing Stability & Food Security
- Investment Area 2: Supportive Relationships
- Investment Area 3: Safety from Abuse and Violence
- Investment Area 4: Mental and Physical Health
- Investment Area 5: Education and Employment

Housing Stability & Food Security

Services Included:

- Homelessness Crisis Response
- Basic Needs
- Rental Assistance

Funding Sources:

- Human Services Fund
- CDBG
- ARPA
- Housing Stability Program

Achievements:

- 51,763 day center visits
- 249,825 shelter bed nights
- 7,973 hours of street, shelter, and housing case management
- 47,540 bundles of items for babies and children
- 1,079 financial aid awards to households
- 57 households with safe and stable home repair
- 1,387,012 meals

Supportive Relationships

Services Included:

- Legal Services
- General Supportive Relationships
- Supportive Relationships for People with Disabilities
- Culturally Specific Supportive Relationships

Funding Sources:

- Human Services Fund
- Housing Stability Program
- ARPA

Achievements:

- 2,001 hours of culturally specific youth development opportunities
- 8,906 hours of adults mentoring or drop in services for children and youth
- 1,191 hours of volunteer chore services
- 1,665 visits, online or in person to culturally specific senior programs
- 4,266 community information and referral phone calls and booklets distributed
- 4,440 culturally specific information and referral phone calls
- 916 hours of family case management
- 1,077 hours of attorney services and civil legal aid presentations

Safety from Abuse and Violence

Services Included:

- Counseling
- Advocacy
- Support Groups

Funding Sources:

- Human Services Fund
- ARPA

Achievements:

- 341 hours of domestic violence survivor counseling
- 226 hours of domestic violence survivor advocacy support
- 152 hours of domestic violence support groups
- 2,607 hours of sexual assault survivor legal and general advocacy services
- 401 hours of sexual assault survivor counseling

Mental and Physical Health

Services Included:

- Mental Health Services

- Substance Use Disorder Services
- Medical and Dental Services

Funding Sources:

- Human Services Fund
- Housing Stability Program
- ARPA

Achievements:

- 2,923 students receiving suicide prevention education
- 3,093 crisis phone calls answered
- 542 hours of behavioral health support and educational groups
- 6,283 hours of behavioral health case management
- 12,115 hours of counseling
- 1,088 units of durable medical equipment distributed
- 2,493 dental appointments
- 2,375 medical appointments

Education and Employment

Services Included:

- Education/Employment for Youth and Young Adults
- Education/Employment for People with Disabilities
- General Education/Employment
- Early Learning/Child Care

Funding Sources:

- Human Services Fund
- CDBG
- ARPA

Achievements:

- 6,509 hours of adult day care
- 4,993 hours of employment workshops and classes
- 9,475 hours of career navigation services

- 361 hours of employment services
- 1,050 individuals assisted with finding childcare
- 903 hours of childcare consulting and training for childcare providers
- 13,414 days of Head Start
- 142,990 days of childcare