

City of Bellevue Community Development Block Grant 2023 Consolidated Annual Performance & Evaluation Report (CAPER)

CAPERCR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The Consolidated Annual Performance and Evaluation Report (CAPER) informs the U.S. Department of Housing and Urban Development (HUD) and the community of the activities and accomplishments resulting from the investment of Community Development Block Grant (CDBG) and other resources for the period of January 1st to December 31st, 2023. In 2023, HUD allocated \$873,085 in CDBG entitlement funds to the City of Bellevue. The City also allocated over \$10,000,000 in additional federal and local human services funds to use in conjunction with CDBG funds to provide a wide range of human services to Bellevue residents.

The City's 2023 entitlement funds and program income (resulting from major home repair loan paybacks) were used to accomplish the following activities under the Enhance Community & Economic Development Goal:

- 4 Tomorrow provided microenterprise business assistance to 32 Bellevue residents to help grow either existing businesses or those launching a new microenterprise business. They provided technical assistance and support to assist clients with individual business needs including applying for licenses and registrations, building accounting systems, providing support from a CPA, and providing resources for marketing strategies. They provided both one on one support and quarterly cohorts to enable microenterprise businesses and persons developing businesses to grow and launch their businesses successfully.
- Indian American Community Services provided microenterprise business assistance to a total of 67 Bellevue residents to help grow or launch a microenterprise business. They provided a series of training workshops, drop-in mentoring, and one-on-one technical assistance to help low- and moderate-income Bellevue business owners obtain licenses and expand their business or start a new microenterprise business.

2023 CDBG funds and program income were also used for the following activities under Preserve & Improve Access to Affordable Housing Goal:

- King County Housing Authority and Habitat for Humanity, Seattle-King County provided life safety repairs for 21 households under the Major Home Repair Program.
- Sound Generations provided minor home repairs and maintenance services to 32 households under the Minor Home Repair Program.

2023 CDBG funds and program income were also used for the following activity under Provide Shelter and Services for Homeless Goal:

• Congregations for the Homeless provided 120 Bellevue unhoused persons with low-barrier overnight and drop-in shelter services at their Enhanced Men's Shelter as a Public Services activity in 2023.

The City amended its 2019 Annual Action Plan to add \$897,623 in CDBG-CV3 funds to allocate to public service projects that prevent, prepare for, or respond to the coronavirus to take advantage of the public service cap waiver. The following CDBG-CV3 public service activities were carried out in 2023:

- Indian American Community Services (formerly Indian Association of Western Washington) Rental Assistance Program assisted 22 residents during 2023.
- YMCA of Greater Seattle Food Box Delivery Program assisted 132 residents in 2023.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected –	Actual – Strategic	Percent Complete	Expected -	Actual – Program	Percent Complete
					Strategic	Plan	-	Program	Year	-
					Plan			Year		
	Homeless		Public service							
Enhance	Non-Homeless		activities other							
Community &	Special Needs	CDBG:	than	Persons	875	950		60	99	
Economic	Non-Housing	\$370000	Low/Moderate	Assisted	6/3	950	108.6%	00	99	165%
Development	Community		Income Housing							
	Development		Benefit							

Enhance Community & Economic Development	Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$370000	Businesses assisted	Businesses Assisted	125	183	146.4%	60	99	165%
Preserve & Improve Access to Affordable Housing	Affordable Housing Homeless	CDBG: \$638805	Rental units constructed	Household Housing Unit	10	0	0.00%	0	0	0
Preserve & Improve Access to Affordable Housing	Affordable Housing Homeless	CDBG: \$638805	Homeowner Housing Rehabilitated	Household Housing Unit	300	165	55%	25	53	212.00%
Provide Shelter & Services for Homeless	Homeless	CDBG: \$166200 / General Fund: \$233800 / ARPA: \$325000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	100	295	295%	62	120	193%
Provide Shelter & Services for Homeless	Homeless	CDBG: \$166200 / General Fund: \$233800 / ARPA: \$325000	Homeless Person Overnight Shelter	Persons Assisted	300	120	40%	62	120	193%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

4 Tomorrow and Indian American Community Services provided microenterprise business assistance to 99 Bellevue residents assisting them in either expanding their microbusiness or developing a new microenterprise business during 2023. Both agencies provide culturally inclusive services to primarily BIPOC persons, yet services are open to all. In 2023 they were able to exceed their goal to Enhance Community and Economic Development for the program year. The microenterprise assistance activity for Bighug was cancelled during 2023 after the agency did not provide the required documentation and subsequently withdrew.

Both the Major and Minor Home Repair programs have been impacted by the inflated cost of construction materials as well as lack of contractor availability. The impacts are largely due to COVID restrictions, work stoppages and staffing shortages. The result is that the 5-year strategic plan goal was not met. However, during the 2023 program year the programs exceeded their goal to Preserve and Improve Access to Affordable Housing by serving a total of 53 households throughout Bellevue.

Congregations for the Homeless provided low-barrier overnight shelter and drop-in visits to 120 persons experiencing homelessness during 2023 as the recipient of CDBG public services and as part of the goal to Provide Shelter and Services for the Homeless. In 2024 they will continue to receive public services funds for their Enhanced Men's Shelter.

The CDBG-CV3 projects increased their delivery of services providing emergency subsistence payments to prevent, prepare for, or respond to the coronavirus throughout 2023. The majority of activities have spent down their funding and the remaining balance of \$12,778.31 will be spent during the first quarter of 2024 completing the expenditures of the CDBG-CV3 funds. 22 people received rental assistance and 132 people received food box delivery during 2023. The YMCA's contactless food delivery program was on target to spend down their funds but due to safety precautions were unable to deliver food as scheduled in December of 2023, thus, they will spend down their remaining funds in the first quarter of 2024.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG
White	144
Black or African American	43
Asian	115
American Indian or American Native	3
Native Hawaiian or Other Pacific Islander	2
Other or Unknown	119
Total	426
Hispanic	55
Not Hispanic	371

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The table above shows that 66.2% of residents served were people of color.

The table does not capture the number of female-headed households served or the number of disabled persons served. The major and minor home repair program served a total of 27 female-headed households and a total of 5 households with a disabled household member. 46 of the 53 households served had a household member aged 62 or older. Information for female head of household and disabled persons are collected for housing rehabilitation activities but were not collected for public service and COVID CV-3 activities.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source Resources Mad Available		Amount Expended During Program Year
CDBG	public - federal	1,399,605	\$1,073,724.50
General Fund	public - local	4,831,931	\$4,704,330.22
Other -ARPA SLFRF	public - federal	4,595,000	\$2,863,871.57
Other – HB 1590	public - state	1,751,326	\$1,735,087.84

Table 3 - Resources Made Available

Narrative

The CDBG resources made available in Table 3 include the \$873,085 in entitlement funds and \$152,740 in program income and unspent prior years funds.

Bellevue also made available the remaining CDBG-CV3 2021 unspent funds for rental assistance, food assistance, and behavioral health in response to the coronavirus. The majority of the remaining funds were allocated in 2023 as follows:

Rental Assistance: \$59,918.95 Food Assistance: \$22,179.37 Behavioral Health: \$1,873.00

An adjustment was made to line 07 of the PR26 for \$

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of	Actual Percentage of	Narrative Description
	Allocation	Allocation	

Table 4 – Identify the geographic distribution and location of investments.

Narrative

The City of Bellevue does not distribute CDBG funds based on geographic location, but rather throughout the City to benefit low- and moderate-income households.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The City leverages its CDBG dollars with other available dollars. In 2023, approximately 10 million was spent on a variety of housing and human service's needs. The City's CDBG and general fund dollars make up only a small portion of a human services agency's budget. The balance is comprised of state, other local governments, foundations, and private donations. All these funds leverage the CDBG dollars.



CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of homeless households to be	0	0
provided affordable housing units		
Number of non-homeless households to	0	0
be provided affordable housing units		
Number of special-needs households to	0	0
be provided affordable housing units		
Total	0	0

Table 5 - Number of Households

	One-Year Goal	Actual
Number of households supported	0	22
through rental assistance		
Number of households supported	0	0
through the production of new units		
Number of households supported	25	53
through the rehab of existing units		
Number of households supported	0	0
through the acquisition of existing units		
Total	25	75

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

There is not a goal for rental assistance in the 2023 Annual Action Plan. The 22 households assisted with rental assistance comes from CDBG-CV3 activities. The 2019 Annual Action Plan was amended to add the CDBG-CV3 projects; therefore, these activities do not correspond to a goal in the 2023 Annual Action Plan. In 2023 the City exceeded its goal of serving 25 households with rehabilitation and/or minor home repair and served a total of 53 households.

Discuss how these outcomes will impact future annual action plans.

All rental assistance through CV-3 funds were spent in 2023. In 2024 the City will be providing Major Home Rehabilitation through partnerships with King County Housing Authority and Habitat for Humanity. Sound Generations will be providing Minor Home Repair. In 2023 the City brought on Habitat

for Humanity as a subrecipient to fill a gap between major home repair and minor home repair because of the difficulty in finding qualified contractors to do mid-level home repairs. This has increased the City's ability to meet additional needs in Bellevue that otherwise would not be met.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	312	0
Low-income	94	0
Moderate-income	20	0
Total	426	0

Table 7 – Number of Households Served

Narrative Information

All of Bellevue's CDBG projects serve persons and households that are at or below the 80% AMI.



CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c) Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Bellevue employs a Homeless Outreach Administrator, Homelessness Outreach Coordinator and Homeless Outreach Program Manager who work with local providers, community members and emergency services to reach unsheltered people and assist them in receiving needed services. In addition, Bellevue contracts with a local nonprofit agency who sends outreach staff to contact unsheltered community members in order to provide them with referrals and services. Bellevue also funds day centers for adult men, women, families, and young adults through the general fund. Bellevue Fire CARES (Community Advocates for Referral and Education Services), an internal referral service, is utilized by the Bellevue Fire and Police departments to connect the community to resources that can better meet their needs including unhoused persons. The City has also added a crisis mental health response team, CCAT (Community Crisis Assistance Team), that pairs law enforcement with mental health professionals to provide emergency response to individuals in crisis when a traditional law enforcement response may not be the best means of addressing a situation, including in circumstances where an individual experiencing homelessness is involved.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City funds emergency shelters for homeless single men, single homeless women, young adults, and homeless families through general fund dollars. The City funds transitional housing for single homeless women through MAPS-MCRC and The Sophia Way. In addition, the City funds transitional housing for families through Hopelink Place and Attain Housing, which includes case management. Transitional housing for youth is provided through The Friends of Youth Transitional Living Program. The City also funds a year-round shelter for homeless single men through PorchLight (formerly Congregations for the Homeless) that includes case management services, and for homeless families through Catholic Community Services and Mary's Place. The City has awarded a contract to the organization 4 Tomorrow to begin facilitating a Safe Parking program for individuals residing in their vehicles, which will launch in 2024. CDBG-CV funds were awarded to homeless shelters to assist with social distancing and other responses to the coronavirus.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that

address housing, health, social services, employment, education, or youth needs

The City funds the Major and Minor Home Repair programs that help to ensure that older adults and low- and moderate-income residents can afford to stay in their homes safely and prevent homelessness. The City funds housing stability programs that provide rent assistance, move in assistance, landlord engagement, landlord-tenant conflict mitigation, and other services to prevent homelessness. The City funds 4 Tomorrow to provide a transitional hotel stay when a homeless household, especially a family with children, has a prospect for housing, but has a period between when the housing prospect will be available. Food banks and other emergency food programs allow families to spend less of their incomes on food, leaving more for rent. Bellevue funds shelter and housing for youth through Friends of Youth. Bellevue provided over \$600,000 to rental assistance programs using CDBG-CV funds to address the housing crisis caused by COVID-19.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City funds housing for individuals experiencing homelessness that includes case management, employment and behavioral health services to help residents move on to permanent housing and avoid a return to homelessness through agencies such as Hopelink, The Sophia Way, and PorchLight. Affordable rental housing, including units set aside for people exiting homelessness, are provided by organizations such as Imagine Housing, Hopelink and Congregations for the Homeless. Through the Housing Stability Program, the City addresses and prevents homelessness and housing instability by providing funding for affordable housing projects and operations and maintenance, including onsite services such as Plymouth Crossing, who provides case management, employment, and behavioral health services. Case management services are designed to support low-income families and individuals in overcoming barriers to housing stability and accessing local resources so that they can thrive.

City of Bellevue Homelessness Outreach staff work one-on-one with people experiencing homelessness to find permanent housing by collaborating with agencies that help overcome barriers to finding housing, like Housing Connector, and agencies that provide diversion or move-in assistance funds to households seeking housing.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

King County, as HOME consortium lead, is responsible for reporting on Public Housing in their Consolidated Plan and Annual Action Plans. Section AP-60 is not in Bellevue's Annual Action Plan template.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

King County, as HOME consortium lead, is responsible for reporting on Public Housing in their Consolidated Plan and Annual Action Plans. Section AP-60 is not in Bellevue's Annual Action Plan template. The King County Housing Authority runs all public housing projects in Bellevue.

Actions taken to provide assistance to troubled PHAs

The King County Housing Authority manages all public housing in Bellevue and much of King County and is not considered a troubled PHA.



CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

In 2017, the City Council adopted the Affordable Housing Strategy, which includes Action C-1 to "increase development potential on suitable land owned by public agencies, faith-based and non-profit housing entities for affordable housing." In addition, in 2019, the State Legislature established RCW 35A.63.300 which requires cities to provide a density bonus consistent with local needs for any affordable housing development located on property owned by a religious organization. The City Council initiated work on Affordable Housing Strategy Action C-1 on July 20, 2020. City staff initiated a Comprehensive Plan Amendment to add policy language in the Housing Element that will guide implementation of C-1. This amendment was adopted on December 14, 2020. The first step in implementing C-1 is to develop a Land Use Code Amendment establishing a new density bonus for affordable housing development. This bonus will be available for new, permanent affordable housing developments located on land meeting any of these criteria:

- Owned by a **religious organization** and located in a single family, multifamily or mixed-use residential land use district
- Owned by a **nonprofit organization** and located in a multifamily or mixed-use residential land use district
- Owned by a **public entity** and located in a multifamily or mixed-use residential land use district (not available to the Bellevue Parks Department, Community Development Department, or any public utility)

C-1 Phase 2 LUCA and Rezone: On June 26th 2023, Council adopted Phase 2 of Affordable Housing Strategy (AHS) Action C-1. The Land Use Code Amendment (LUCA) and rezone permit affordable multifamily housing on 36 sites located in single-family districts owned or controlled by religious organizations, resulting in a substantial physical capacity increase for affordable housing in the City. Staff have met with one religious organization to date and have identified three others that are interested in meeting.

Next Right Work: On July 5, 2022, and January 17, 2023, Council prioritized the following five "Next Right Work" actions to further increase housing production and affordable housing opportunities. Recent progress includes the following:

• Remove barriers to the construction of micro-apartments. On June 5th 2023, Council adopted a LUCA to remove barriers and encourage the construction of micro-apartments in mixed-use land use districts near transit. The LUCA established a new code section that defines these units as multifamily dwelling units containing a kitchen and bathroom with a maximum size of 320 gross square feet. The LUCA implements AHS Action B-1, which calls for encouraging micro-apartments around light rail stations. Follow-up work is in progress to update the MFTE code to address provisions for very small dwelling units. Staff are planning to bring the MFTE consistency update to Council before the end of the year.

- Allow higher FAR or density for certain residential uses to incentivize residential over commercial developments. On December 12, 2022, Council initiated this item in two phases. Phase 1 included adoption of an Interim Official Control (IOC) focused on Downtown Land Use Districts. The IOC allows for a higher floor area ratio (FAR) when affordable units are provided in a project. The IOC will also provide greater development flexibility to projects meeting affordable housing thresholds. Four projects have taken advantage of the IOC since it was adopted on May 8. The IOC is set to expire on November 10 unless extended.
 - Phase 2 will include a permanent LUCA for Downtown and targeted mixed-use land use districts within the City. Phase 2 will utilize the Environmental Impact Statement being completed with the Comprehensive Plan Periodic Update and will respond to Land Use Map designation and policy changes adopted through the Periodic Update. This LUCA is scheduled for completion shortly after the Comprehensive Plan is adopted next year.
- Reduce permit review and inspection fees for affordable housing projects. On July 17th, 2023, Council adopted an Affordable Housing Permit Review and Inspection Fee Reduction Program. The program eliminates all review and inspection fees for projects that are 100 percent permanently affordable, including permanent supportive housing, emergency housing, and homeless services uses projects. The program will be funded by an annual contribution from the general fund to a new Capital Investment Program (CIP) project. The 2023-2029 CIP Plan will be amended to include the new project for this program as well as increasing the General CIP Fund appropriation by \$310,000 to execute the program during the 2023-2024 biennium.
- Encourage Detached Accessory Dwelling Units (DADUs), Accessory Dwelling Units (ADUs), and duplex, triplex, quadplexes, including a mechanism for separate ownership. On July 17th, 2023
 Council adopted Phase 1 of this action. Phase 1 included a LUCA removing barriers to attached ADU development and allowing for separate ownership. The remainder of this action will be considered with the Comprehensive Plan Periodic Update and implemented by subsequent LUCA(s) and rezone(s).
- Simplify the permitting process and expedite permitting for affordable housing. On January 17th, 2023 Council initiated two categories for this item: internal process improvements; and code amendments. Internal process improvements are suited to expedite permitting for affordable housing projects and to use as pilots for future deployment. The Development Services Department is working internally to create programs to assist affordable housing providers through the permitting process to shorten the permitting time for affordable housing projects.
 - On August 7th, 2023 Council adopted an amendment to the Transportation
 Development Code to simplify the permitting process for Unit Lot Subdivisions to spur townhouse development.
 - On September 25th, 2023 Council adopted amendments to the City's Environmental Procedures Code to maximize State Environmental Policy Act (SEPA) categorical

exemptions. This amendment is expected to shorten permit processing timelines, remove redundant processes, and decrease project delays from potential appeals.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City conducts a biennial human services needs update to assess the needs of the community. This assessment was undertaken in 2023, with the resulting 2023-2024 Human Services Needs Update published in early 2024. The City of Bellevue engaged Health Management Associates (HMA), a research and consulting firm, to conduct the needs update in collaboration with the City and its partners. HMA collected data for this update over the course of three months during the summer and fall of 2023. The assessment included community engagement through surveys, focus groups, interviews, service provider network/coalition meetings, and panel presentations to the City of Bellevue Human Services Commission. More than 1000 community members and 65 human services providers provided input as part of the 2023-2024 Needs Update. Community engagement for the needs update centered the voices of those with lived experience accessing the human services system, along with intersectional identities, including race, disability, sexual orientation, and gender orientation. Several themes were identified during this process. The Human Services Commission uses the Needs Update to help determine future human services funding and focus areas. The Needs Update is used to inform the 2025-2030 Consolidated Plan.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City performs the required lead paint testing and lead hazard remediation as part of its Major Home Repair program. Lead based paint testing is completed on all homes built prior to 1978 by NVL Labs, an EPA certified Lead (Pb) Firm. If lead based paint is discovered lead hazard remediation and/or lead based paint safety protocols are provided according to regulations.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City devoted 100% of its CDBG funds to housing and human services programs that benefited low-and moderate-income individuals. This includes poverty-level families. The City also devoted over \$10,000,000 dollars from other sources to human service needs. Most of these funds went to addressing and preventing homelessness, housing stability, emergency assistance, job training & placement, education, preserving affordable housing, and other similar efforts to bring families out of poverty and to prevent families from falling into poverty.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City participates in A Regional Coalition for Housing (ARCH) to provide affordable housing on the Eastside. The City also continues to work with our public partners, including other cities in North, East, and South King County, the King County Housing Authority, and the King County Regional Homelessness Authority to build networks and structures to address service gaps and priority needs. City staff

participates in and supports a variety of community-based coalitions such as the Alliance of Eastside Agencies, the Eastside Homelessness Advisory Committee, the Eastside Human Services Forum, and the Bellevue Network on Aging. This regional cooperation is part of the institutional structure to address community needs.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City partners with the King County Housing Authority on its Major Home Repair program. However, the County itself has jurisdiction over public housing and would be responsible for any coordination with social service agencies.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Bellevue partnered with King County and the other HOME Consortium cities in 2019 to draft a new Analysis of Impediments to Fair Housing Choice (AI). The AI was approved by the Human Services Commission. Testing was provided by the group including 65 tests for differential treatment based on protected class status and 15 tests for policy violations of fair housing laws. This was used to evaluate the barriers to fair housing choice, affordability, accessibility, and availability. Currently Bellevue is partnering with King County and other HOME Consortium cities to draft a new Analysis of Impediments to Fair Housing Choice (AI) which should be complete during the Summer of 2024. Bellevue staff participated in interviews with multiple agencies and organizations to receive input that will inform the 2024 AI. The draft AI will be presented to the Human Services Commission for approval in 2024 along with the 5-year Consolidated Plan.

Fair Housing and Equal Opportunity (FHEO)

The City engaged in fair housing activities and outreach by providing resource referral information in the top 8 languages spoken in the City and provided translated materials and documents upon request. City staff became proficient in hosting interpreters at the Human Services Commission meetings and provided interpreters as requested during several meetings throughout 2024. Interpreters were provided during focus group meetings for the Needs Update and the surveys were translated into 10 languages.

In 2022 the City created an all-city Title VI Core Team with staff representing the Human Services Division. Each department within the city has designated diversity liaisons and staff that are part of the Title VI Core Team. The Bellevue Diversity Advisory Team created a Bellevue Equity Data Atlas that serves as a catalyst for understanding the diverse backgrounds and challenges faced by our residents as part of the City's Diversity Advantage Plan. The Atlas equips decision makers with crucial insights to inform targeted budgeting, policies, practices and procedures, fostering inclusivity in every part of the community.

City staff utilize a language line to communicate with community members and residents to decrease language barriers for those persons with limited English proficiency (LEP). Interpretation headsets are available for events.

Broadband access is available to Bellevue residents at Bellevue public libraries, community centers, and City Hall. Access to reduced rates from multiple broadband providers is available to low- and moderate-income residents throughout Bellevue. The City is currently working to adopt a plan to provide free 5G internet service in the Crossroads and Eastgate areas, both areas that are identified to have the largest concentration of low- and moderate-income households.

There are multiple residential high-speed internet service providers in Bellevue, and approximately 98% of Bellevue addresses



CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Agencies will be monitored by the City to assure compliance with all terms and conditions in the contract, and all applicable local, state, and federal laws, regulations, and policies.

The City (Grantee) requires the Agency (Subrecipient) to appoint a contact person who is responsible for overall administration of CDBG funds and will coordinate with the CDBG administrator to request reimbursements and provide program reports and invoices.

• The names of the contact people are identified in the scope of work. Reports are due each quarter at a minimum.

DESKTOP MONITORING:

- Electronic and/or paper files for each subrecipient are maintained in the Administrator's CDBG file system.
- Invoice and reporting forms are provided by the City to the Agency and are kept in the CDBG files upon submittal.
- Agencies complete the invoice with expenditures, supporting documentation, reports, are submitted quarterly. Demographic reports are submitted annually at minimum.
- Each quarter the agency submits its reimbursement request that includes an invoice, back-up documentation, and required reporting documents. The CDBG Administrator and a Senior Administrative Assistant review the invoice packet to ensure:
 - all costs are eligible and in accordance with the budget incorporated in the Scope of Work.
 - o all expenditures are reviewed to confirm that all costs are reasonable and necessary.
 - the agency is meeting their contractual goals.
- If the reimbursement request is erroneous, the City will issue a statement of correction to the agency.
- City staff are always available to and will offer to provide technical assistance to support the success of the Agency.
- When both the CDBG Administrator and Senior Administrative Assistant have reviewed the packet, the Senior Administrative Assistant submits it to Accounts Payable (AP). Once AP has completed its review, they upload the document into the City's accounting system (JDE). The Human Services Manager completes the final review before approving the invoice for payment.

ONSITE MONITORING:

- Agencies will be monitored within one year of the original sub-recipient contract. Agencies receiving continued funding will be monitored every other year at minimum.
- If any deficiencies are discovered, the agency will have 30-60 days to correct them with a follow-up visit as needed.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The City follows its Citizen Participation Plan to ensure that residents are aware of performance reports. A public notice is published in the paper of record (*The Seattle Times*) giving the public the opportunity to comment on the CAPER report. The CAPER is also published on the City's web site and electronic copies are available from the Human Services Division upon request.

A public notice was published in the Seattle Times on March 7, 2024. Public comment will be received between March 7th and March 22nd, 2024. comments were received.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

There were no changes in the City's program objectives in 2023.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.



CR-58 - Section 3

Identify the number of individuals assisted and the types of assistance provided

N/A

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	0	0	0	0
Total Labor Hours					
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					•

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing					
Targeted Workers		4			
Outreach efforts to generate job applicants who are Other Funding					
Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for,					
off-site training. Technical assistance to help Section 3 workers compete for jobs (e.g.,					
resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business					
concerns. Technical assistance to help Section 3 business concerns understand and					
bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section					
3 business concerns.					
Provided or connected residents with assistance in seeking employment					
including: drafting resumes,preparing for interviews, finding job					
opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide					
direct services or referrals.					
Provided or connected residents with supportive services that provide one					
or more of the following: work readiness health screenings, interview					
clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year					
educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids					
from Section 3 business concerns.					
Provided or connected residents with training on computer use or online					
technologies.					
Promoting the use of a business registry designed to create opportunities					
for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as					
designed in Section 121(e)(2) of the Workforce Innovation and					
Opportunity Act.					

Othern			
Other.			

Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative

The City had no projects that triggered Section 3 requirements.

