

## Coaching and Conciliation Training 2024 24-hour training



*February 12 - 14, 9 a.m. – 5 p.m.*

*Day 1 will be in person at City Hall. Days 2-3 will be virtual via Microsoft Teams*

Are you a natural listener and a good communicator? Do you want to learn skills to help create peace in our community? Are you culturally sensitive? Possibly speak a second language? Got time?

If so, you are encouraged to apply to become a conciliator with the Bellevue Conflict Resolution Center, and help people in the Bellevue community resolve their conflicts. Common areas of conflict in Bellevue include landlord-tenant issues, property line and fence disputes, trees, noise, and cross-cultural misunderstandings. Conciliators assist callers in understanding their issues, exploring options and developing strategies for problem resolution. In this training, you will learn conflict theory, advanced communication skills, negotiation, coaching, database usage and procedural tools. These skills are useful even if you don't volunteer.

There is no charge for the training. Attendance at all sessions is required. Both the training and subsequent volunteering are steps to becoming a future certified mediator with our program.

Please email us at [BCRC@bellevuewa.gov](mailto:BCRC@bellevuewa.gov) to express interest in this training. We will send you details and a registration form. Class size is limited.

Questions? 425-452-2897

Application deadline is January 30, 2024.