



Bellevue  
Human Services



Bellevue Human Services  
NEEDS UPDATE | 2021-2022  
BellevueWA.gov

# Contents

- Acknowledgements ..... 5
- Overview ..... 9
- Bellevue Community Profile ..... 17
- The COVID-19 Pandemic ..... 53
- Goal Areas:**  
The Human Services Needs Update is organized using five community goal areas.  
Each section summarizes data collected from a variety of sources.
- Goal #1: Food to Eat and Roof Overhead ..... 69
- Goal #2: Supportive Relationships within Families, Neighborhoods, and Communities ..... 83
- Goal #3: A Safe Haven from All Forms of Violence and Abuse ..... 93
- Goal #4: Health Care to be as Physically and Mentally Fit as Possible ..... 109
- Goal #5: Education and Job Skills to Help Individuals Reach Their Full Potential ..... 121
- Specific Populations:**  
Five specific populations are included here that merit a separate section due to the amount of information available and their impact in the community.
- Older Adults ..... 137
- People with Disabilities ..... 155
- Refugees and Immigrants ..... 167
- School-Aged Children and Youth ..... 177
- Veterans ..... 191
- Appendices:**
- Appendix A: Methodology ..... 203
- Appendix B: Phone and Online Survey Results ..... 207
- Appendix C: Demographic Profiles ..... 215
- Appendix D: Questionnaire Changes 2019 to 2021 ..... 219
- Appendix E: Address-Based Sampling ..... 223
- Appendix F: Community Conversations ..... 225
- Appendix G: Key Informant Interviews ..... 227
- Appendix H: 2021 Federal Poverty Guidelines for the 48 Contiguous States and the District of Columbia ..... 229

# Acknowledgements

## Human Services Commission

Someireh Amirfaiz

Michelle Kline, Chair 2021

Timothy Ma

Ted Mansfield

Shari McClure

Judith Mercer

Benjamin Piper, Vice Chair 2021

## Parks & Community Services Department

Michael Shiosaki, Director

Shelley McVein, Deputy Director

Shelley Brittingham, Assistant Director

Toni Esparza, Assistant Director

Alex O'Reilly, Human Services Manager

Christy Stangland, Human Services Planner

Dee Dee Catalano, Human Services Grant Coordinator

Megan Farwell, Human Services Grant Coordinator

Donna Adair, Home Repair Loan Specialist

Andrea Owre, Administrative Assistant

Stephanie Keblish, Administrative Assistant

## Lead Project Staff

Christy Stangland, Project Manager

Alex O'Reilly, Project Support

Megan Farwell, Project Support

Andrea Owre, Project Support

Katherine Nesse, Senior Planner/Demographer, Planning & Community  
Development Department

Solvita Upenieks, Graphic Designer

Special thanks to all of the human services agencies that provided photos for this document.



For alternate formats, interpreters, or reasonable accommodation requests please phone at least 48 hours in advance 425-452-6452 (voice) or email [cstangland@bellevuewa.gov](mailto:cstangland@bellevuewa.gov).

For complaints regarding accommodations, contact City of Bellevue ADA/Title VI Administrator at 425-452-6168 (voice) or email [ADATitleVI@bellevuewa.gov](mailto:ADATitleVI@bellevuewa.gov). If you are deaf or hard of hearing dial 711. All meetings are wheelchair accessible.





Bellevue  
Human Services

[BellevueWA.gov](http://BellevueWA.gov)