

## How to apply?

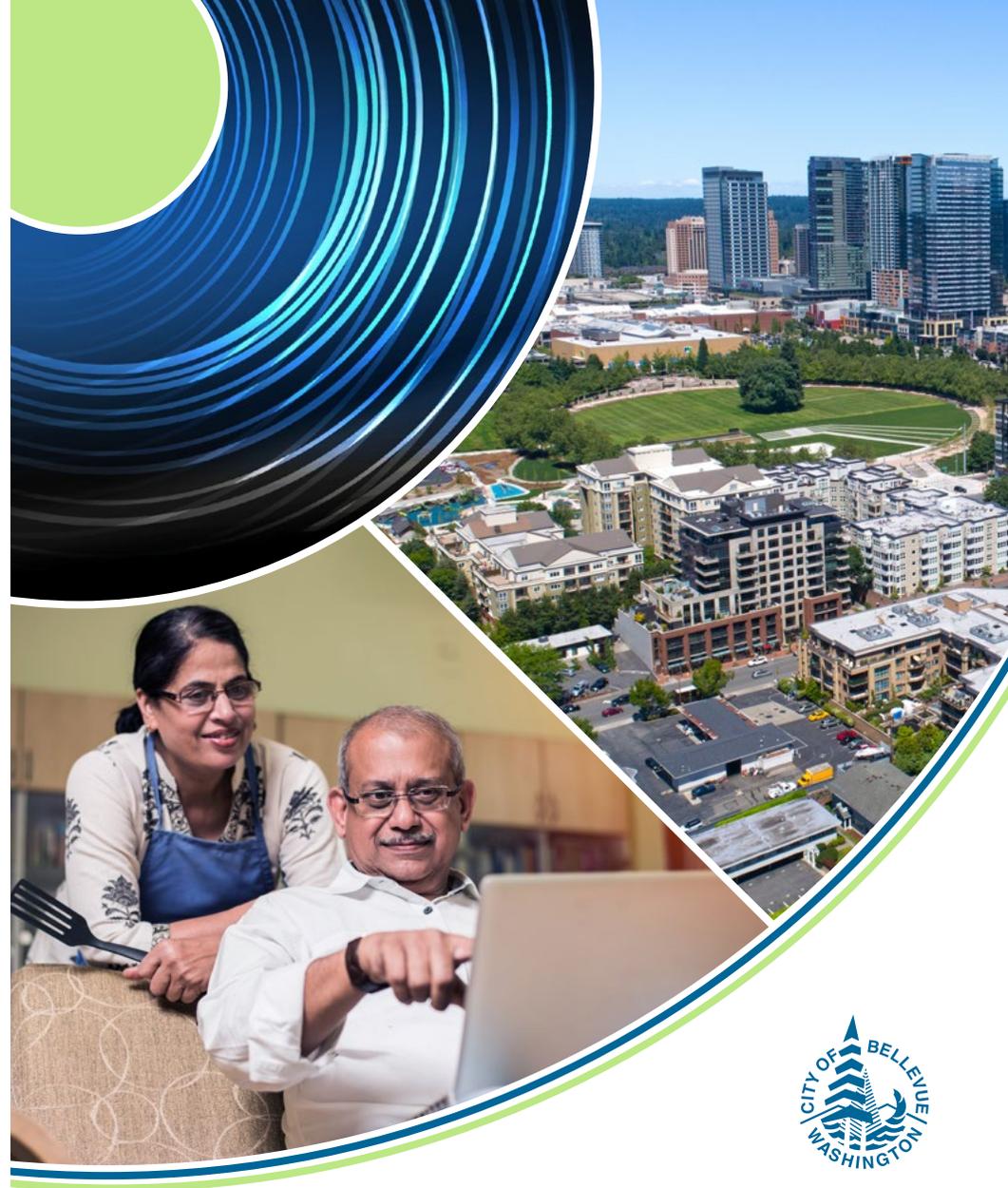
You can find more information, including application forms and due dates, for all programs at [BellevueWA.gov/utility-relief](https://BellevueWA.gov/utility-relief). If you do not have access to a computer, contact us at 425-452-5285 to be mailed an application.

- To return your application by email: contact [utilityrelief@bellevuewa.gov](mailto:utilityrelief@bellevuewa.gov) for instructions.
- To submit your application by mail, send to:  
City of Bellevue/Utilities Customer Service  
P.O. Box 90012  
Bellevue, WA 98009-9012

**Our office will contact you to confirm your eligibility, enrollment in the program, and effective date.**

## Questions or need help?

Please contact us at 425-452-5285 or [utilityrelief@bellevuewa.gov](mailto:utilityrelief@bellevuewa.gov) if you have any questions about the programs or need help completing the application.



# UTILITY RATE RELIEF PROGRAMS



For alternate formats, interpreters, or reasonable accommodation requests please phone at least 48 hours in advance 425-452-2823 (voice) or email [ksadat@bellevuewa.gov](mailto:ksadat@bellevuewa.gov). For complaints regarding accommodations, contact City of Bellevue ADA/Title VI Administrator at 425-452-6168 (voice) or email [ADATitleVI@bellevuewa.gov](mailto:ADATitleVI@bellevuewa.gov). If you are deaf or hard of hearing dial 711. All meetings are wheelchair accessible.

## Utility bill assistance programs

Bellevue Utilities has several programs to help qualifying low-income residents and residents facing financial hardship. For more information on who qualifies and how to apply for these programs, please see [BellevueWA.gov/utility-relief](https://BellevueWA.gov/utility-relief) contact us at 425-452-5285 or [utilityrelief@bellevuewa.gov](mailto:utilityrelief@bellevuewa.gov).

## Emergency Assistance Program

If you pay a Bellevue utility bill directly and are not eligible for the Utility Rate Discount Program, you may qualify for a 100 percent discount on a basic level of service for up to 2 bills (4 months) of utility service charges\* if you are experiencing a one-time financial shock that interferes with your household's ability to cover basic needs.

There are no age or disability requirements. Certain residency and income requirements must be met. This assistance is available to customer once every 3 years. **Please call 425-452-5285 to request an application.**

*\*Some charges, such as capital recovery charges (CRC) cannot be waived. For information about CRC fees, visit [BellevueWA.gov/utility-rates](https://BellevueWA.gov/utility-rates)*

## Utility Rate Relief

The City of Bellevue offers low-income seniors (62 and older) and low-income persons with permanent disabilities a discount on their basic utility costs for water, wastewater and drainage. Customers must meet specific residency and income guidelines.

Customers who are receiving home kidney dialysis treatments may qualify for a discount on the water and wastewater required to provide those medical treatments without an income requirement.

## Utility Rate Discount

If you pay a Bellevue utility bill, you may qualify for a rate reduction on your utility bills. This program is typically open **February-October of each year.\***

## Utility Rate Rebate

If your utility costs have been paid through rent or other third party, you may qualify for a rebate check on utility costs. This program is typically open **April-October of each year.\***

## Utility Tax Relief

This program provides utility occupation tax relief to low-income households within the Bellevue service area in the form of a rebate check from utility occupation taxes paid to the City. The program is typically open **October 1-November 15 of each year.\*** Checks are issued in December of the year in which households apply and are approved for the program.

*\*Please check the program website for exact start and end dates for each program.*

