



Do you currently use Lime bikes?

Yes

☐

No

☐

Do you have access to a motor vehicle (car, truck, van, motorcycle)?

I own a motor vehicle

☐

I have access to someone else's motor vehicle

☐

I use a car-share service (like ZipCar)

☐

No, I do not have access to a motor vehicle

☐

Do you have access to a personal bike?

Yes

☐

No

☐

Do you own a bike helmet?

Yes, and I use it often while using bike share

☐

Yes, and I use it sometimes while using bike share

☐

Yes, and I do not use it while using bike share

☐

No

☐

How often do you wear a helmet while riding Lime bikes in Bellevue?

Always

☐

Often

☐

Sometimes

☐

Never

☐

Did you receive a free helmet from Lime?

Yes

☐

No

☐

Before bike share launched in Bellevue this summer, what was your primary mode to get around the city?

Personal motor vehicle (car, truck, van, motorcycle)

☐

Carshare (Zipcar)

☐

Taxi or Rideshare (Uber/Lyft)

☐

My own bike

☐

Transit (bus/train/ferry)

☐

Walking

☐

Other (please specify):

☐

Before bike share launched in Bellevue this summer, what was your secondary mode of transportation to get around the city?

Personal motor vehicle (car, truck, van, motorcycle)

☐

Carshare (Zipcar)

☐

Taxi or Rideshare (Uber/Lyft)

☐

My own bike

☐

Transit (bus/train/ferry)

☐

Walking

☐

Other (please specify):

☐

Now that you have access to Lime in Bellevue, what is your primary mode of transportation to get around the city?

Personal motor vehicle (car, truck, van, motorcycle)

☐

Lime bike share

☐

Carshare (Zipcar)

☐

Taxi or Rideshare (Uber/Lyft)

☐

My own bike

☐

Transit (bus/train/ferry)

☐

Walking

☐

Other (please specify):

☐

Now that you have access to Lime in Bellevue, what is your secondary mode of transportation to get around the city?

Personal motor vehicle (car, truck, van, motorcycle)

☐

Lime bike share

☐

Carshare (Zipcar)

☐

Taxi or Rideshare (Uber/Lyft)

☐

My own bike

☐

Transit (bus/train/ferry)

☐

Walking

☐

Other (please specify):

☐



What kind of trip do you most often use Lime bike share for?

Going to and/or from work

☐

Going to and/or from school

☐

Taking care of errands and appointments

☒

Riding for exercise and recreation

☐

Going to and from social or leisure activities

☐

Going to/from transit stop

☐

Other (please specify):

☐

On average, how many times per week do you ride a Lime bike?

1

On average, how long do your Lime trips last in Bellevue?

5 minutes

How long are you willing to walk to get to the nearest Lime bike?

Click to write Choice 1



2-4 minutes



5-10 minutes



More than 10 minutes



How do you typically use Lime in Bellevue: planning ahead or impromptu when you find a bike?

I usually plan in advance to use bike share



I usually decide to use bike share impromptu when I see a bike nearby



I am equally likely to plan ahead as I am to use bike share impromptu



I'm not sure



What is your favorite thing about Bellevue's bike share pilot?

It's more fun to move around Bellevue now

☐

It's easier or faster for me to get where I need to go

☒

There's a bike near me when I need to go somewhere

☐

I spend less money on transportation than I used to

☐

I have more exercise or recreation options than I used to

☐

Bike share is good for the environment

☐

I like the electric bike

☐

Other (please specify):

☐

What do you dislike most about Bellevue's bike share pilot?

There are too few bikes near me when I need one



Bikes are often parked in my way



It's too expensive to use



The bikes don't fit my size or physical needs



The Lime app is difficult to use



I need a smartphone or credit card to reserve a bike



The bikes aren't well-maintained or feel unsafe



I can't find the bikes I see in the app



There are no helmets to rent with the bike



I don't know where I'm allowed to park the bike



Other (please specify):



What factors prevent you from using Lime bike share in Bellevue? Select up to 3.

It's too expensive

☐

Wet, cold, windy, or hot weather

☐

Lack of safe places to ride a bike, like protected bike lanes or trails

☒

There are too few bikes near me when I need one

☒

Can't easily carry cargo or other people

☐

It takes too long to travel in Bellevue by bike

☐

Too many hills

☐

Too much traffic

☒

Other (please specify):

☐

In addition to the electric Lime bikes you see today, are there other new transportation options that you want to see in Bellevue?

Pedal bicycles (no electric-assist)

☐

Electric scooters

☐

Tandem, adaptive, or accessible bicycles

☐

Cargo bicycles

☐

None, I only want to see the electric bicycles

☐

Other (please specify):

☐



How does the Lime electric-assist feature impact your choice to use bike share in Bellevue?

I would not use bike share in Bellevue without electric-assist (e-bikes)

☐

I would use bike share in Bellevue less often without electric-assist (e-bikes)

☐

I would use bike share in Bellevue more often without electric-assist (e-bikes)

☐



Have you seen these in Bellevue? Do you know how to use them?

Have not seen, don't know what they're for or how to use them

☐

Have not seen, know how to use them

☐

Have seen, don't know what they're for or how to use them

☐

Have seen, know how to use them

☐



Bike hubs (preferred parking areas) are painted areas that help manage where bikes are deployed by Lime and encourage responsible parking by users. Nearly 50 have been designated at locations in Downtown, Crossroads, Factoria, BelRed, and near bus stops with frequent transit service.

Would you park a bike share bike in one of these parking areas if available near your destination?

Yes

☐

No

☐

How far would you be willing to walk from a bike hub (preferred parking area) to your destination?

Less than 1 minute

☐

1-2 minutes

☐

2-3 minutes

☐

More than 3 minutes

☐

Are you able to locate a Lime bike after seeing its location in the app?

Yes, mostly

☐

Sometimes

☐

Never

☐



How do you currently describe your gender identity?

Male

☐

Female

☐

Transgender male

☐

Transgender female

☐

Gender nonconforming, genderqueer, or gender questioning

☐

Different identity (please specify):

☐

What is your age?

What is your home ZIP code?

What is your work or school ZIP code?

What is your preferred language?

English



Spanish



Chinese (Mandarin / Cantonese)



Russian



Korean



Vietnamese



Other (please specify):



Are you a student?

Yes



No



What is the highest level of school you have completed or the highest degree you have received?

Less than high school degree

☐

High school degree or equivalent (i.e. GED)

☐

Some college but no degree

☐

Associate's Degree

☐

Bachelor's Degree

☐

Graduate Degree or higher

☐

Are you of Hispanic, Latino, or Spanish origin?

No, not of Hispanic, Latino, or Spanish origin

☐

Yes, Mexican, Mexican American, Chicano

☐

Yes, Puerto Rican

☐

Yes, Cuban

☐

Yes, another Hispanic, Latino, or Spanish origin – for example, Argentinean, Colombian, Dominican, Nicaraguan, Salvadoran, Spaniard, etc.

☐

What is your race?

White

☐

Black or African American

☐

Hispanic, Latino or Spanish

☐

American Indian or Alaska Native

☐

Asian

☐

Pacific Islander

☐

Other race (please specify):

☐

What category best describes your employment status?

Employed, working 1-29 hours per week

☐

Employed, working 30-39 hours per week

☐

Employed, working 40 or more hours per week

☐

Not employed, looking for work

☐

Not employed, not looking for work

☐

Retired

☐

Disabled, not able to work

☐



Do you have any other comments or suggestions that you would like Lime and/or the City of Bellevue to consider?



Thank you for completing our survey! Your responses have been recorded.

As a token of our appreciation, please enter the promo code "LIMEBELLEVUE" in the Lime app to receive 2 free ride unlock credits.