Here are some basic tips to help prepare and survive severe winter weather.

Additional online resources listed inside.
BE PREPARED
at home and work with an emergency supply kit, a properly maintained home and winterized vehicles.

Make an emergency supply kit
• First aid kit
• Battery operated radio
• Flashlight(s) with batteries
• Water and non-perishable food
• Manual can opener
• Sanitation supplies and medicine(s)
• Whistle
• Charging cords for mobile devices

More tips: RedCross.org

Do home maintenance
• Clear debris from gutters
• Repair roof leaks
• Clear debris from storm drains
• Remove hazardous tree limbs
• Insulate water pipes and faucets
• Make sure heating equipment, furnaces and chimney are properly maintained
• Install battery-operated carbon monoxide and smoke detectors; check batteries regularly

More tips: TakeWinterByStorm.org

Winterize your vehicle
• Fill gas tank when half full
• Install snow tires or purchase tire chains
• Check anti-freeze levels
• Maintain proper windshield fluid levels and wipers
• Ensure heater and defroster work properly
• Keep emergency supplies with extra clothing in the car

More tips: FEMA.gov
BE SAFE
and know how to safely survive without electricity or gas.
Stay informed.

Stay safe during a power outage
• Wear layers of clothing inside the house
• Do not use any of the following indoors: generators, gasoline and propane heaters, outdoor heating equipment, or cooking equipment such as a grills and camp stoves
• Keep generators outside at least 20 feet from any door, window or vent
• Do not use open flames in the house
• Have extra batteries nearby for flashlights and lanterns
• Keep refrigerator and freezer doors closed as much as possible

Protect yourself and others
• If it is possible to do so, stay home and avoid driving on roadways
• If you must drive, stay away from storm-damaged areas and drive using extreme caution
• Keep pets warm and inside
• Have pet supplies as part of your emergency kit
• Clear sidewalks of snow and debris near your home or business
• Check to see if your neighbors need help

Get emergency information
• Listen to news radio and TV
• Listen to an emergency weather radio
• Download apps to receive alerts
• Check websites for current information
• Search for shelter information

More tips: BellevueWA.gov/prepare
Create a health card
• List allergies and food sensitivities, medications and types of health care equipment
• List communication difficulties (e.g. hearing loss)
• List medical providers
• List contact information of your personal support network members
• Keep a copy of your health card in your emergency kit
• Have your health card readily available, especially for first responders

Maintain medical equipment and devices
• Have a backup power supply for medical equipment and devices, such as a wheelchair or scooter
• Keep model information with your emergency kit
• Know availability of your treatment facility or alternate facilities, especially if you are dependent on dialysis or other life-sustaining treatment

Conduct an “Ability Self-Assessment”
On your own, are you able to:
• shut off gas, water, electricity utilities
• operate a fire extinguisher
• carry your emergency supplies kit
Seek assistance from your personal support network in conducting the assessment; have a plan if you are unable to do these tasks independently.
If there is a disability or mobility concern, specific needs should be considered during a winter storm. Create a personal support network of friends and family members. Share with them copies of important documents, emergency and evacuation plans, keys, and health care information.

### Additional tips

If you use an augmentative communications device or other assistive technologies, plan how you will evacuate with the devices and how you will replace them or communicate without them if the equipment is lost or destroyed.

Prepare cards with phrases, pictures, or pictograms for communication, so your support network or first responders can communicate with you.

If you are blind or have low vision or are in the support network of someone who is:
- Prepare Braille or text communications cards
- Label your emergency supplies with Braille or large print
How to get emergency information

Check websites: BellevueWA.gov  |  KingCounty.gov  |  WSDOT.wa.gov

Download apps: MyBellevue  |  Red Cross Emergency  |  NOAA Weather Radar

Follow City Twitter sites: @bellevuewa  |  @bvuetrans

Follow traffic, transit and weather Twitter sites:
@wsdot_traffic  |  @kcmetroalerts  |  @soundtransit  |  @nwsseattle

Subscribe to emergency alerts: Alert King County – norcom.org

Bellevue School District – School Messenger – bsd405.org

How to report hazards during the emergency

Call 9-1-1 to report serious injuries or death

Report power outage to: Puget Sound Energy (PSE)
1-888-225-5773  |  pse.com/outage

Report road hazards (flooding, downed trees or wires, snow/ice) to:
Bellevue Service Center
425-452-7840 (24-hour hotline)  |  omsupport@bellevuewa.gov

Submit non-emergency service requests via the MyBellevue app

How to get help after the emergency

American Red Cross disaster relief information: RedCross.org

Washington 2-1-1: Call 2-1-1 or visit Win211.org for health and human services support

King County Metro Access Rideline: Call 206-205-5000 (Relay 711) or visit KingCounty.gov

Bellevue Human Services, Parks & Community Services Department:
Alexandra O’Reilly, 425-452-2824, aoreilly@bellevuewa.gov
**Priority**

**Before a storm**
When snow is forecasted for Bellevue, the city's street crews get ready by monitoring the weather forecast, establishing staff schedules, loading trucks with sand, anti-icing and de-icing chemicals.

**During a storm**
Bellevue streets are plowed and de-iced based upon a priority street route system. Primary arterial streets and primary neighborhood loops are cleared first to accommodate fire, medical and police response, as well as transit, school buses and commuter traffic. If snowfall is continuous, these primary assignments may require repeated plowing and sanding before neighborhood streets can be cleared.

To view the priority snow route map, go to BellevueWA.gov/transportation.

**You Can Help**
During a snow storm, it is best not to drive on the roads so that crews can conduct continuous plowing. If you must drive and are behind a snow plow, leave extra distance between vehicles. Do not pass the snow plows.

If possible, do not park vehicles on streets. This allows the snow plow crews to quickly and safely plow the entire roadway.

**Windrows**
A windrow is a berm of snow left across a driveway entrance. When streets are plowed, a windrow may be formed. Since driveways are private property, it is the responsibility of the homeowner to keep them clear. The city is not able to clear windrows.

The city does not maintain private properties, business complexes, apartment complexes, alleys or private streets.
In keeping with our commitment to accessibility, inclusion and diversity, this guide will be published online at BellevueWA.gov/prepare in the languages most commonly spoken by Bellevue residents: English, Korean (한국어), Spanish (Español), Vietnamese (Tiếng Việt ), Chinese (中文) and Russian (Русский).

This guide was produced by the Transportation Department, Fire Department/Office of Emergency Management and City Manager’s Office/ADA-Title VI Civil Rights Program.

City of Bellevue

Title VI Notice to the Public: It is the City of Bellevue’s policy to assure that no person shall on the grounds of race, color, national origin or sex, as provided by the Title VI of the Civil Rights Acts of 1964, be excluded from participating in, be denied the benefits of, or be otherwise discriminated against under any of its federally funded program and activities. Any person who believes his/her Title VI protection has been violated may file a complaint with the Title VI Coordinator. For Title VI complaint forms and advice, please contact the Title VI Coordinator at 425-452-6168.

For alternate formats, interpreters, or reasonable accommodation requests please phone at least 48 hours in advance 425-452-6168 (voice) or email bamson@bellevuewa.gov. For complaints regarding accommodations, contact City of Bellevue ADA/Title VI Administrator at 425-452-6168 (voice) or email ADATitleVI@bellevuewa.gov. If you are deaf or hard of hearing dial 711. All meetings are wheelchair accessible.