2018
ANNUAL REPORT

Bellevue Fire Department

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BELLEVUE FIRE
LADDER 1
BELLEVUE
FIRE

MESSAGE FROM THE FIRE CHIEF

Jerome D. Hagen
Chief of Bellevue Fire Department

After a nationwide search, Jerome 'Jay' Hagen was sworn in as the Bellevue Fire Department's newest Fire Chief on May 14, 2018.

The long-time Newcastle resident brings over 33 years of fire service experience, including a tenure as Assistant Chief of Operations for the Seattle Fire Department.

Chief Hagen has a BA in Communications as well as a Master of Arts in Homeland Security and Defense from the Naval Postgraduate School in Monterey.

As I conclude my first year as Chief of the Bellevue Fire Department, I continue to be impressed and humbled by the level of services our men and women provide to those who live, work, and recreate in Bellevue. The following pages contain information, organized by division, about notable accomplishments, milestones, and achievements.

Our department enjoys the distinction of being not only an accredited agency, but also holds a Class II rating from the Washington State Survey and Ratings Bureau. Some high-level goals from 2018 include a renewed focus on community connections, telling our story more effectively, enhancing our aim of regional leadership and effective partnerships, and performance reporting.

From hosting Japanese paramedic students, to partnering with Bellevue schools to perform campus safety inspections, to technical rescue training conducted in advance of welcoming light rail to the Eastside, we were very active preparing to meet future challenges we believe will accompany the rapid growth our city is experiencing.

Also introduced in 2018 was the "Values in Action" program, which highlights Integrity, Commitment to Employees, Excellent Customer Service, Innovation, and Stewardship as concepts that guide our daily actions, decisions, and directs the way we treat each other and the public.

Whether we are called to serve in Bellevue, one of our contract jurisdictions, or a mutual aid partner city, Bellevue Fire Department members rely on teamwork, training, and preparation to execute our mission and achieve our vision.

It has been a pleasure to serve the community as Fire Chief this year, and we will continue to learn, improve, and grow to meet the coming demands of our expanding community.

Warm regards,

Jerome D. Hagen
Fire Chief

SPIVEY
Mc CALL

ABOUT BELLEVUE FIRE

FUNDAMENTAL ROLE

The fire department's fundamental role is to create a safe environment so that the communities it serves can thrive.

From its inception the Bellevue Fire Department's primary focus has been to protect life and property, whether from fire, natural or human-caused disasters or medical emergencies. We are recognized as a leader in the region because of our excellence in providing these services, and the residents of the communities we serve rely on our expertise and responsiveness. In addition to the City of Bellevue, fire and emergency services are also provided by Bellevue Fire to the communities of Newcastle, Medina, Clyde Hill, Hunts Point, Yarrow Point and Village of Beaux Arts.

The Bellevue Fire Department has maintained continuous international accreditation from the Commission of Fire Accreditation International since 1998. The department also maintains a Class 2 rating from the Washington State Survey and Rating Bureau. Bellevue Fire is one of only two departments in our state that hold both international accreditation and a Class 2 rating.

We are committed to building and supporting a protected, prepared and healthy community. To effectively accomplish our mission, we strive to provide exceptional public service to all our customers by adhering to the highest ethical standards and providing consistent, equitable and responsive service.

SERVICE

7 communities served

39 square miles protected

162,000 population served

over **$60** billion assessed property value protected

20 years of CFAI accredidation

2 WSRB rating class

VALUES IN ACTION

MISSION

Assist the public in the protection of life and property by minimizing the impact of fire, medical emergencies, and potential disasters or uncontrolled events.

VISION

A protected, prepared and healthy community.

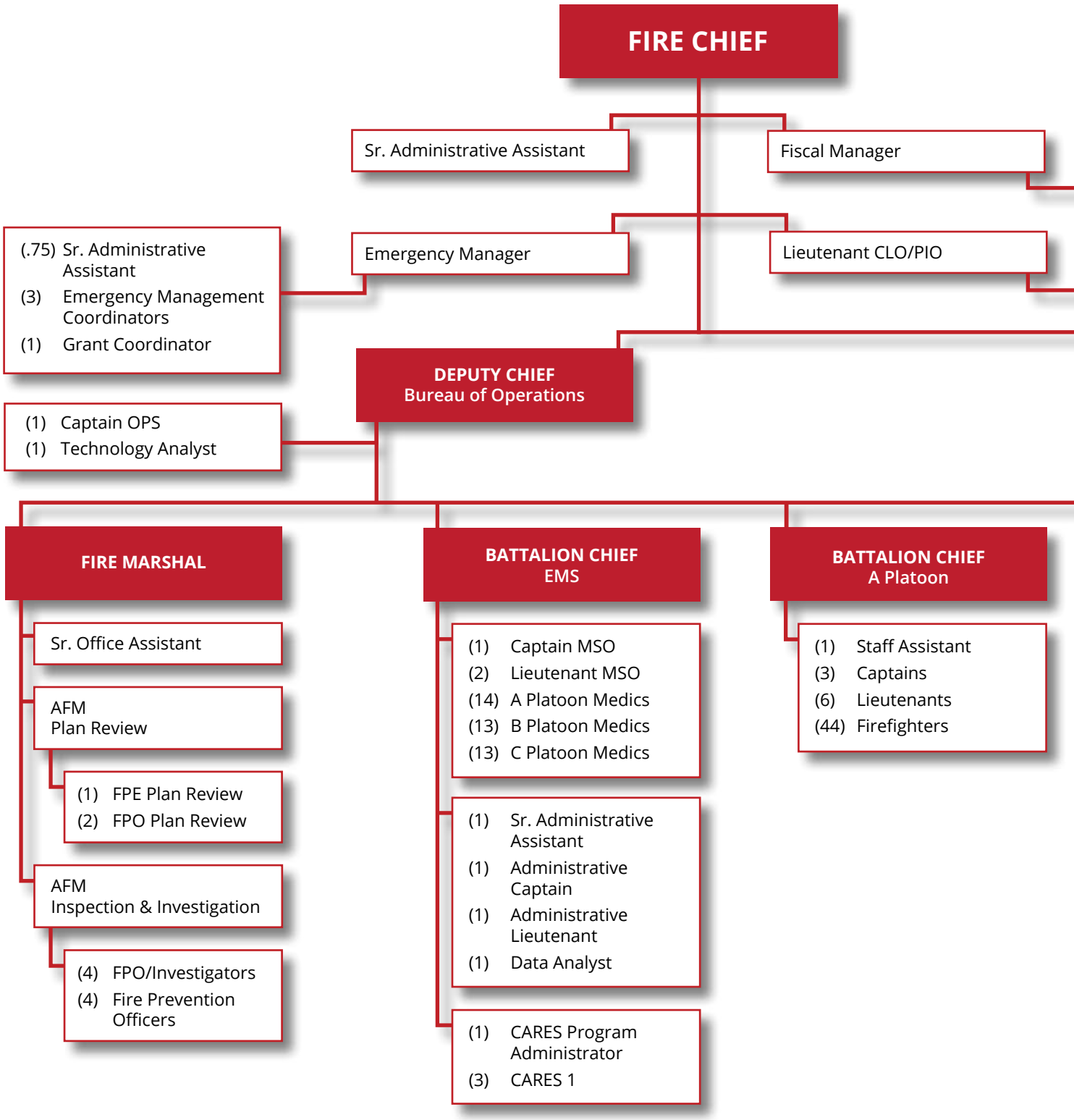
VALUES

Bellevue Fire embraces the City of Bellevue's core values and is committed to upholding and embodying them in our policies, culture and daily actions.

CITY OF BELLEVUE CORE VALUES

Exceptional Public Service, Stewardship, Commitment to Employees, Integrity, Innovation

BELLEVUE FIRE



ORGANIZATIONAL CHART

- (1) Timekeeping Administrative Assistant
- (1) Purchasing Administrative Assistant
- (1) Office Assistant

- (1) Community Risk Reduction

DEPUTY CHIEF
Bureau of Support Services

BATTALION CHIEF
B Platoon

- (1) Staff Assistant
- (3) Captains
- (6) Lieutenants
- (44) Firefighters

BATTALION CHIEF
C Platoon

- (1) Staff Assistant
- (3) Captains
- (6) Lieutenants
- (42) Firefighters

BATTALION CHIEF
Training

- (1) Administrative Assistant
- (1) Training Captain
- (1) Training Lieutenant

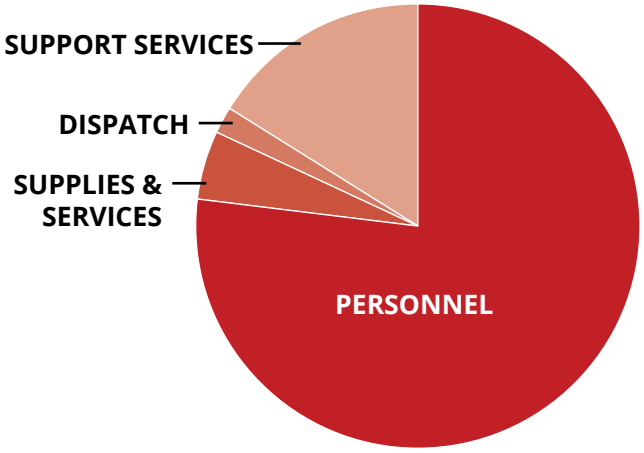
- (1) Accreditation and PM Business Analyst
- (1) Fire Facility Operations Specialist

CIVIC SERVICES/FIRE FACILITIES
- (1) Operations Manager
- (1) Project Manager
- (2) Fire Facility Operations Specialits

PERSONNEL END OF YEAR

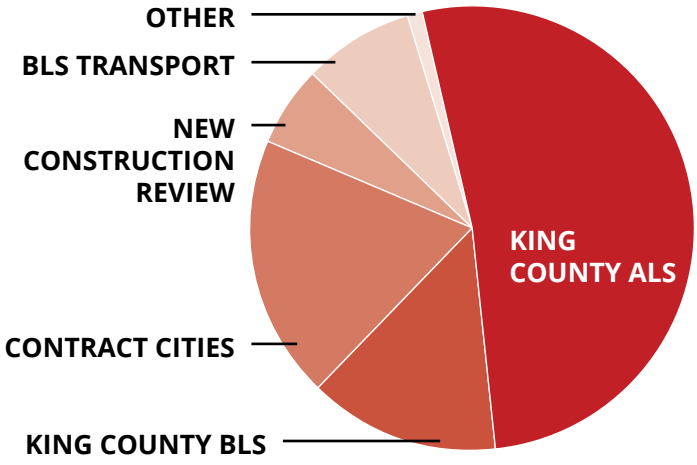
254 employees
8 chief officers
169 firefighter-EMTs
40 firefighter-paramedics
37 civilian employees

DEPARTMENT GENERAL FUND EXPENDITURES



	Percent of Budget	$ in Millions
Personnel	77%	$40.1
Supplies & Services	5%	$2.5
Dispatch	2%	$1.2
Support Services	16%	$8.3

DEPARTMENT GENERAL FUND REVENUE $18.4 MILLION



	Percent of Budget	$ in Millions
King County ALS	52%	$9.6
King County BLS	14%	$2.6
Contract Cities	19%	$3.5
New Construction Review	6%	$1.2
BLS Transport	8%	$1.4
Other	1%	$0.2

FINANCE

The primary focus of the Bellevue Fire Department is the provision of emergency services to the community including fire, emergency medical, emergency management, fire inspection and fire investigation services. Approximately 95.8% of annual expenditures are directly related to the provision of these services. The remaining 4.2% is spent on administration.

In 2018, BFD amended annual budget for the following funds:

- General Fund $52.6M
- Capital Investment Plan $25M
- Other $2.5M

FINANCIAL PRIORITIES IN 2018

Fire Facilities Levy - 2018 marked the second year of funding from the voter approved 2016, 20-year Fire Facility Levy. Approximately $6.5 million will be received annually from the levy for the next 20 years. Funds received from the levy will pay for the construction of new Downtown Fire Station 10, relocation of Fire Station 4, and pay for numerous other improvements to fire facilities.

Land Acquisition for Downtown Fire Station 10 –$9.7M of land acquired, remainder to be acquired in 2019.

Collective Bargaining Agreement - Settled expired 12/31/2015 Firefighter contract, new agreement extends through 12/31/2019.

East Metro Training Group - Continued to participate as the Lead Administrative and Fiscal Agent through 2018.

Budget Process – Successfully requested and council adopted new fire department positions and capital investment dollars for 2019-2020 Biennial Budget.

EMS Levy –Provided a voice in the planning process for the 2020-2025 EMS Levy development, and anticipated expansion of Mobile Integrated Health (MIH) programming

Krystal Hackmeister
Fiscal Manager

OVERVIEW OF FUNDS

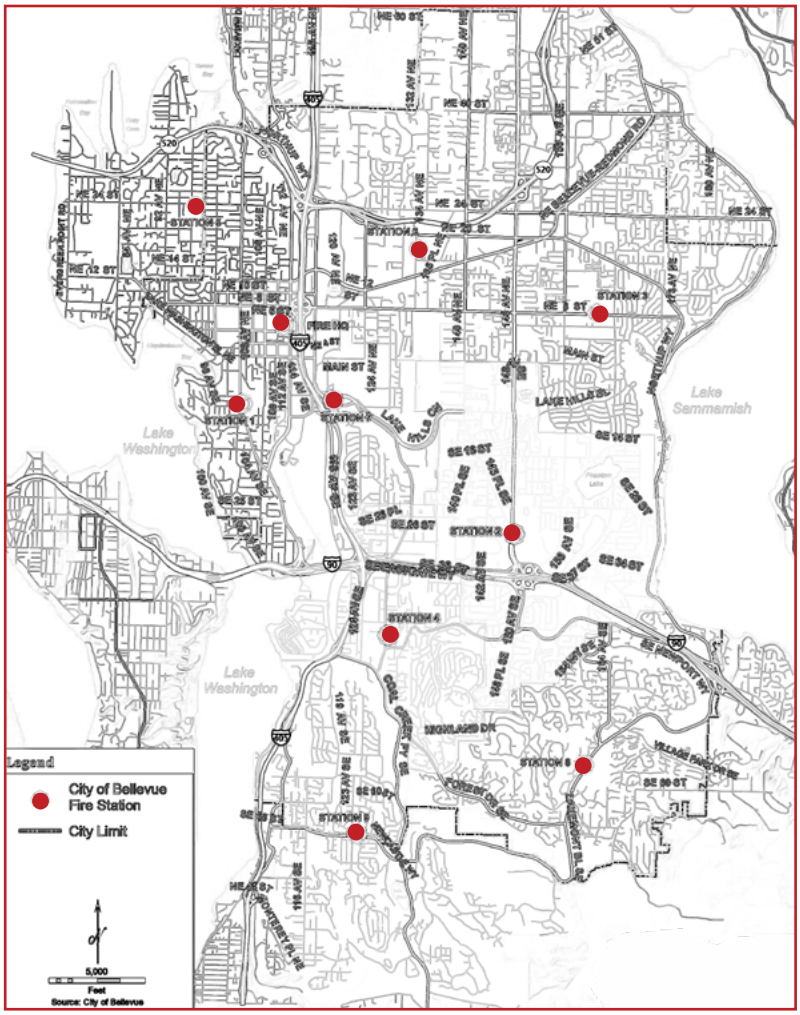
52.6 million
in annual operating budget

18.4 million revenue

95.8%
budet utilized to provide emergency services

9.7 million
funds acquired for station 10

FIRE STATIONS



STRATEGIC PLACEMENT

Nine fire stations (plus a paramedic unit stationed at Overlake Hospital) are strategically located throughout the city to maximize coverage and minimize response times. Stations are staffed twenty-four hours a day, seven days a week, by three separate shifts. There are 256 employees in the fire department; 216 fire personnel and 40 civilian staff.

FIRE STATIONS

9 stations

7 engines

2 ladder companies

3 aid cars (basic life support)

4 paramedic units (advanced life support)

48 firefighters on duty

RESOURCE DEPLOYMENT

RESPONSES BY UNIT

2,775	Aid 1
2,373	Aid 3
2,290	Engine 6
2,129	Aid 2
1,885	Medic 2
1,822	Light Force 7
1,726	Medic 1
1,720	Engine 4
1,631	Light Force 3
1,599	Engine 1
1,541	Engine 5
1,441	Medic 14
1,417	Engine 9
1,216	Engine 2
922	MSO5
729	Battalion 1
728	Medic 3
685	Engine 8

TOTAL INCIDENTS

2014	17,739
2015	18,214
2016	18,764
2017	19,843

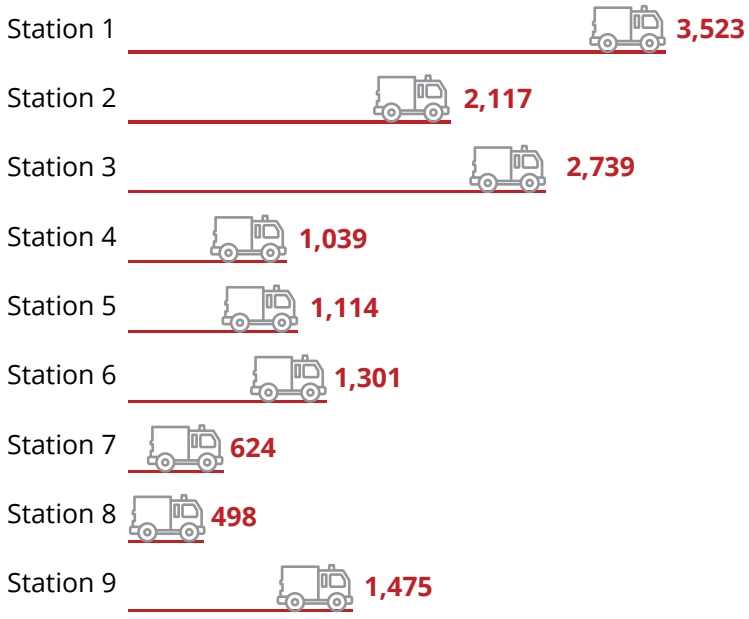
2018 INCIDENTS

127 increase from 2017

19,970
total incidents in 2018

8,379
total of incidents for Stations 1, 2 and 3

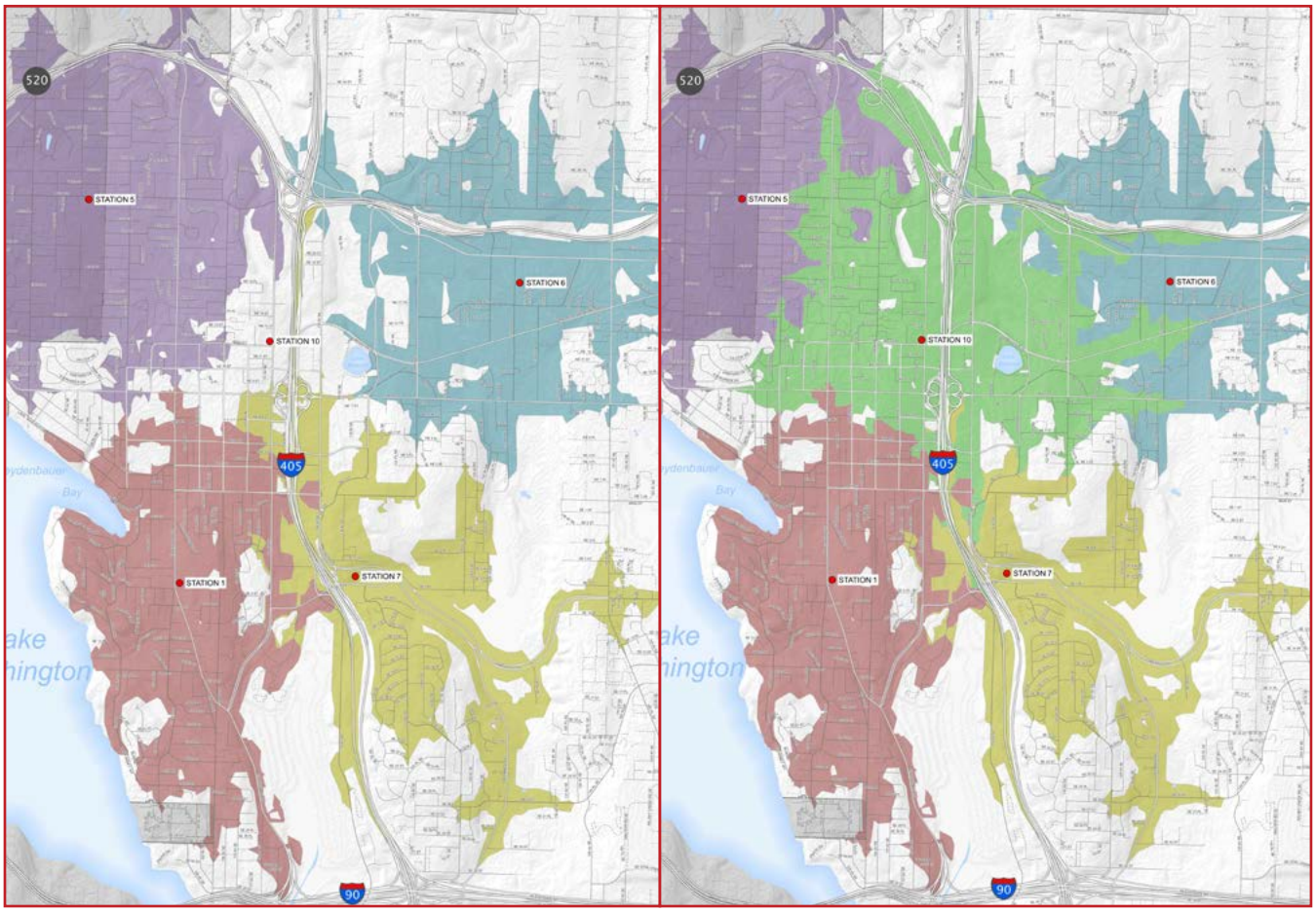
INCIDENTS BY STATION AREA



DOWNTOWN FIRE STATION 10

4 MINUTE RESPONSE AREA *WITHOUT* STATION 10

4 MINUTE RESPONSE AREA *WITH* STATION 10



White color shows area outside 4 minute response time

IMPROVED COVERAGE AND RESPONSE TIME

The city is currently in the process of acquiring property for a new fire station. Fire Station 10 will be located on the west side of 112th Ave NE and NE 12th St, north of McCormick Park. Site selection was based on improved response times, site configuration, traffic impacts and freeway access. Fire Station 10 will improve response times for fire and medical emergencies in the Northwest Bellevue, Downtown, and BelRed areas and relieve pressure on resources throughout the city that must frequently respond into Downtown.

CENTRAL BUSINESS DISTRICT

21%

increase in calls over the last 5 years

year **2022**

projected opening of station 10

CENTRAL BUSINESS DISTRICT

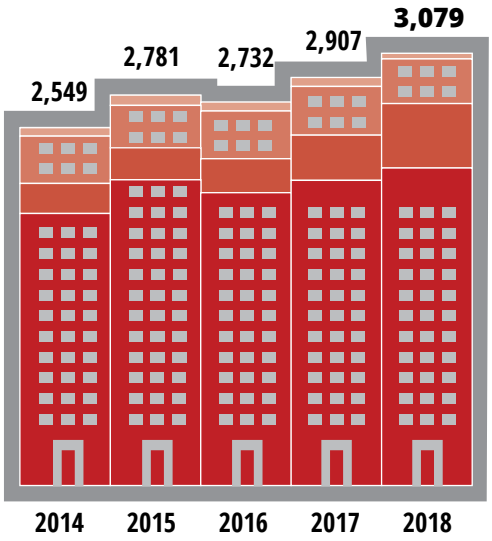
VERTICAL RESPONSE TIME

As the number of high rise buildings in the Central Business District grows, Fire Station 10 will help reduce "vertical response time" in reaching fire or medical emergencies on upper floors. The design work for Fire Station 10 began in Spring 2018 and continues through 2019, with groundbreaking in 2020. When the doors open in 2022, Station 10 will be home to a new engine company as well as allowing for the relocation of an aid car, medic unit and the on-duty Battalion Chief to a more central location in the city.

2018 DOWNTOWN INCIDENTS

3,079

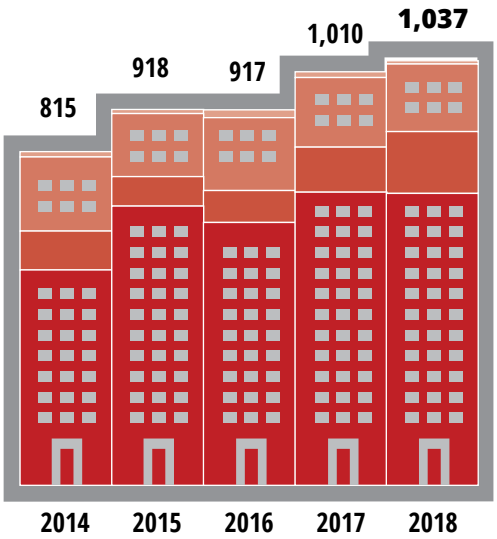
downtown incidents



2018 HIGHRISE INCIDENTS

1,037

highrise building incidents



INCIDENT BY THE NUMBERS

CENTRAL BUSINESS DISTRICT INCIDENTS					
	2014	2015	2016	2017	2018
FIRE	60	73	64	64	40
AFA	337	228	242	322	459
SERVICE	337	302	340	347	318
EMS	1,938	2,178	2,086	2,174	2,262
HIGHRISE INCIDENTS					
	2014	2015	2016	2017	2018
FIRE	13	10	19	14	8
AFA	181	154	178	170	165
SERVICE	95	72	78	110	151
EMS	526	682	642	716	713

Rope rescue capabilities form the basis of many technical rescue operations including those from high rise buildings. With over 70 of these structures and more under development in the City of Bellevue, it is crucial for us to train on them.

EMS 2018 RESPONSE TIME STANDARDS

BENCHMARK STANDARDS

When lives and property are at risk, every second of the emergency response cycle counts. The Bellevue Fire Department, guided by National Fire Protection Association Standard 1710, has benchmark standards established and reports on them annually.

EMS TURNOUT TIME

Definition: from the time of alarm to the time unit is en route.

Standard is 60 seconds, 90% of the time.

GOAL: 90% OF THE TIME

ACTUAL: 55% OF THE TIME

EMS BASIC LIFE SUPPORT TOTAL RESPONSE TIME

Definition: from the time of alarm to the time of arrival.

Standard is 6 minutes, 90% of the time.

GOAL: 90% OF THE TIME

ACTUAL: 65% OF THE TIME

EMS ADVANCED LIFE SUPPORT TOTAL RESPONSE TIME

Definition: from the time of alarm to the time of arrival.

Standard is 8 minutes, 90% of the time.

GOAL: 90% OF THE TIME

ACTUAL: 38% OF THE TIME

FIRE 2018 RESPONSE TIME STANDARDS

FIRE TURNOUT TIME – 29%

Definition: from the time of alarm to the time unit is en route.

Standard is 60 seconds, 90% of the time.

GOAL: 90% OF THE TIME

ACTUAL: 29% OF THE TIME

FIRE FIRST ARRIVING ENGINE AT A FIRE – 50%

Definition: from the time of alarm to the time of arrival.

Standard is 6 minutes, 90% of the time.

GOAL: 90% OF THE TIME

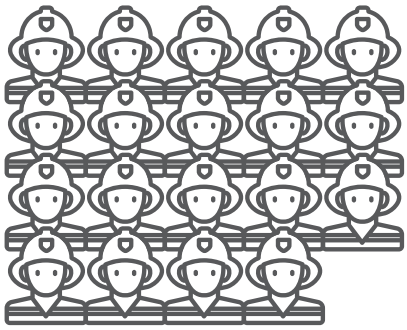
ACTUAL: 50% OF THE TIME

FIRE FULL ALARM ASSIGNMENT AT A WORKING FIRE – 30%

Definition: from the time of alarm to the time of arrival.

Standard for full first alarm assignment involving 19 firefighters is 10 minutes, 90% of the time.

GOAL: 90% OF THE TIME



ACTUAL: 30% OF THE TIME

DISPATCH CENTER

NORCOM

North East King County Regional Public Safety Communication Agency (NORCOM) operates from a secure floor of city hall in downtown Bellevue, providing emergency communications services for twenty agencies across a large portion of northeast King County from Shoreline all the way to the mountain passes in Skykomish and Snoqualmie. Six police agencies and fourteen fire departments rely on NORCOM for dispatch services.

NORCOM's Fire Liaison is a single point of contact dedicated to serving the Fire/EMS agencies and works to foster strong relationships between NORCOM staff and agency personnel. The Fire Liaison works closely with Bellevue Fire command staff to support agency policies, procedures, standards, goals and objectives through the communications center. Additionally, the Fire Liaison represents NORCOM at various local and regional boards and committees to remain engaged with regional fire efforts.

RENUMBERING

As one of the first steps in support of the King County Fire Chief's Association Automatic Aid initiative, all fire apparatus in King County will use a unique numerical identifier. NORCOM developed a work plan and began transitioning Bothell, Woodinville and Shoreline to use the new three-digit numbering system. The remaining Eastside agencies, including Bellevue, will transition by the end of the first quarter of 2019.

2018 HIGHLIGHTS

62 operators

20 agencies

854 calls per day

98%
calls answered in less than 10 seconds

85%
calls dispatched in less than 60 seconds

E1

OPERATIONS

Andy Adolfson
DC Operations Bureau

THE OPERATIONS BUREAU oversees Fire Suppression, Emergency Medical Services, Fire Prevention and Special Operations. Some of the challenges we face are rapid growth in the downtown core, ongoing Light Rail construction as well as urban issues such as homelessness and opioid dependency. Our agency is working hard to maintain our high level of quality care and response to emergencies in the communities we serve despite these challenges.

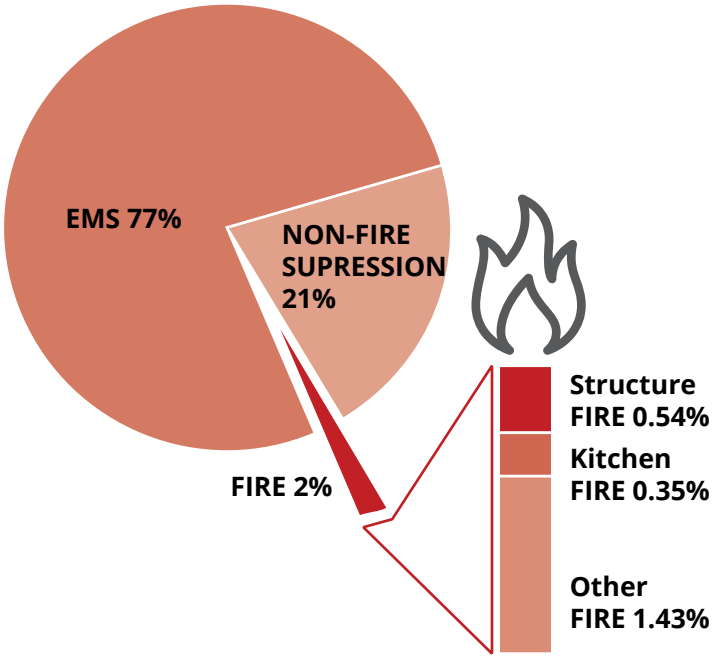
FIRE RESPONSE

463 fires

77.4%
fires contained to room of origin

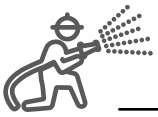
$2.8 million
dollars lost to fires

INCIDENTS BY TYPE



O'Reilly
AUTO
PARTS

SIGNIFICANT INCIDENTS



Jan 5

FATALITY FIRE – LAKE HILLS

An early morning fire on the ground floor of an apartment building was caused by discarded smoking materials. The fire was contained to the apartment of origin but resulted in the death of one resident.

Feb 19

PEDESTRIAN FATALITY – BELRED

A pedestrian was killed after being backed over by a street sweeper working in a closed lane of traffic. Multiple Bellevue crews were involved in the extrication of the 44-year-old man, who died on scene.

March 21

COMMERCIAL FIRE – LAKE HILLS

For the second time in 14 months the Islamic Center of Eastside was the site of an intentionally set fire. The building had been vacant since the January 2017 blaze. Police arrested an 18-year-old Bellevue resident, who has been charged with arson. Neither fire has been prosecuted as a hate crime.

April 14

COMMERCIAL FIRE - FACTORIA

Fire in a commercial structure housing Bright Now Dental triggered a second alarm bringing crews from Eastside, Kirkland and Mercer Island. The building was unoccupied, and crews were forced to fight a defensive fire due to the intensity of the flames. Damage was estimated at $500,000.

July 8

FATALITY RESIDENTIAL FIRE-EASTGATE

A non-emergency burn complaint turned into a full fire response when the smoke was found coming from the home's interior. Fire attack and rescue attempts were made difficult by hoarding conditions inside the house. One man was found dead after fire crews had to cut down a window to gain access inside.

Dec 10

COMMERCIAL FIRE - BELRED

An early morning fire at Elephant Car Wash was discovered by an employee. After an initial interior attack, crews were forced to retreat and fight defensively due to worsening conditions, but the fire was prevented from spreading to the nearby gas station.

L3
BELLEVUE
DODSON

SPECIAL OPERATIONS

TECHNICAL RESCUE

The Bellevue Fire Department has Technician Level responders in the following disciplines: Rescue Systems I, Vehicle Extrication, Rope Rescue, Confined Space, Trench, Structural Collapse and Machinery Search and Rescue. To enhance the management and coordination of our programs, Technical Rescue Lead positions for each discipline were created in 2018. These low frequency high risk events require initial and ongoing training of the Technician Level responders, properly maintained equipment and coordination with 12 regional partners in providing Technician Level rescue response.

With cooperation from Kemper Development, we conducted three high rise rope rescue scenarios from the roof of Lincoln Square mall. We also conducted three multi-jurisdictional training Confined Space Rescue sessions on the I-90 floating bridge. Finally, we hosted annual refresher training in Structural Collapse for our regional partners.

HAZARDOUS MATERIALS

HazMat response falls within the Eastside Haz Mat Consortium. A minimum of one Technician is on duty in Bellevue every day. Per state law, Haz Mat technicians are required to get baseline physicals upon joining the team, then at least every other year, and again upon leaving the team. In 2018 funding was approved to bring Bellevue into compliance with this standard.

WILDLAND FIREFIGHTING

Due to the large amounts of brush and wildland-urban interface areas in Bellevue, all our crews are trained and equipped to fight these fires and protect homes threatened by them. Additionally, 50 of our members are trained to “Red Card” certification. These members responded on 24 wildland mobilizations to 14 wildland fire incidents both in Washington and out of state.

WATER RESCUE

The Bellevue Fire Department has a Technician Level Surface Water Rescue program with 71 trained rescue swimmers.

Dean Harm
Captain Special Operations

SPECIAL OPERATIONS

12 haz-mat techs

71 rescue swimmers

50 wildland firefighters

58%
rescue techs with all certifiations

MSO

EMERGENCY MEDICAL SERVICES

LEADERSHIP TEAM

In 2018 an Emergency Medical Services (EMS) Division Leadership team was established to develop a strategic direction for the division and set the initial goals, objectives, and performance measures.

Dave Beste
BC EMS Division

ELECTRONIC HEALTH RECORDS SYSTEM

The Division implemented a new documentation system for both EMS and Fire incidents in 2018. Moving from paper Medical Incident Reporting Forms to an Electronic Healthcare Record (EHR) was a significant change for the department. This also necessitated reassigning a paramedic to a staff position in the division for three months to develop and implement a quality improvement program for the department.

EMS LEVY

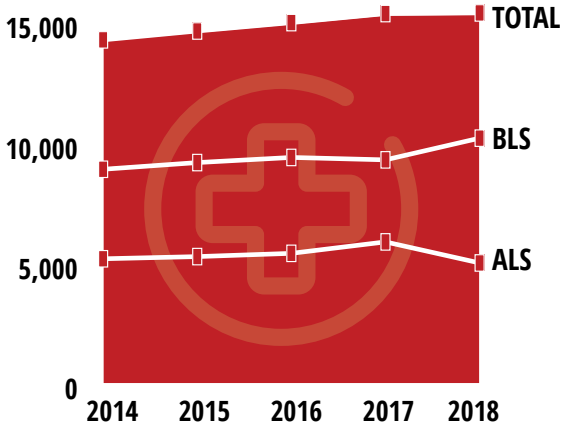
With the six-year county EMS levy ending in 2020, Levy planning work took place in 2018 to prepare for its placement on the county ballet in 2019. This necessitated a significant increase in meetings and collaboration throughout the county EMS system.

CPR

In 2018, 323 people were trained in CPR; 229 were business personel and 94 were residents of Bellevue. In 2019, it is our goal to increase participation by 10%.

↑ 15,346
total 2018 EMS calls

MEDICAL/AID INCIDENTS



	2014	2015	2016	2017	2018
Total	14,244	14,607	14,950	15,319	15,346
BLS	8,952	9,226	9,436	9,337	10,555
ALS	5,292	5,381	5,514	5,982	5,121

BLS: basic life support
ALS: advanced life support

EMERGENCY MEDICAL TEAM

4 new paramedics

99% continuing education

323 citizen CPR

BELLEVUE
FIRE
CARES
BELLEVUE
FIRE
CARES

BELLEVUE CARES

CARES PROGRAM

The Bellevue Fire CARES program aims to provide exceptional public service and early intervention to community members that connects them with the right resources and services at the right time, resulting in enhanced quality of life. The program consists of two teams. Added the summer of 2017, the CARES1 unit, is a dispatch unit available to respond on-scene with Bellevue Fire and Police. The CARES1 team is staffed by three professional social workers who are able to meet the needs of clients and their families during their moment of crisis. The CARES team, staffed entirely by Master of Social Work practicum students, follows up on referrals made by Bellevue Fire, Police, and CARES1 by conducting home visits and providing ongoing case management. While CARES1 addresses emergent needs and generally engages in brief encounters with clients, the CARES team may provide support for many years.

2018 PERFORMANCE

In 2018, the CARES program received 529 referrals spanning 16 different reasons for referral. CARES1 dispatches increased by over 220% in the second half of the year as compared to the first half, jumping from 63 between January 1, 2018 and May 31, 2018 to 140 for the period covering 6/1/2018 to 12/31/2018.

2018 STAFFING

Throughout 2018 the program hosted 28 practicum students representing seven universities. The three part-time CARES1 positions were increased to full-time, and CARES1 service hours were expanded.

Natasha Grossman
CARES Director

2018 CARES PROGRAM

529 referrals

3 full-time social workers

28 practicum students from seven universities

↑ 165% increase in referrals compared to 2017

BELLEVUE FIRE CARES

ENJOY THE 4TH
RESPECT THE BAN
BELLEVUE
A-2
A2
BELLEVUE
FIRE

SUPPORT SERVICES

The Bureau of Support Services is comprised of the Fire Training and Supply & Maintenance Divisions. Both work collaboratively to ensure our personnel have the proper knowledge, skills, tools, and equipment to safely and effectively respond to emergency calls for service.

A strategic internal partnership with the Finance & Asset Management Department helps to safeguard the reliability of our emergency response vehicles and the long-term viability of our facilities.

Todd Dickerboom
DC Bureau of Support Services

APPARATUS/EQUIPMENT HIGHLIGHTS

- New 2½", 3"and 5" hose was selected and purchased.
- Completed hydrostatic testing of our entire inventory of 300+ SCBA air bottles, certifying their use for another five years.
- Purchased 40 additional sets of bunker gear to ensure all line personnel have access to a second set of PPE (Personal Protective Equipment).
- Placed a new medic and aid unit into service. Built by Horton Emergency Vehicles, both are Ford F450 4x4 units.
- Placed a new Pierce Velocity Tillered Aerial Ladder Truck into service.
- Took delivery of two new Pierce Arrow XT Fire Engines.

FACILITIES HIGHLIGHTS

- Regularly scheduled preventative maintenance on all fire facilities rose from 8% to 34%.
- Necessary corrective maintenance on all fire facilities declined from 92% to 66%.
- 93% of all facility work orders or "Fix-it" requests submitted by personnel were completed.

The architectural firm of Bohlin Cywinski Jackson (BCJ) was approved by the Bellevue City Council to design new Fire Station 10 (Northwest Bellevue) and the replacement for Fire Station 5 (Clyde Hill).

2018 SUPPORT SERVICES

replaced **30,650**
feet of new hose

3 new apparatus

93%
of facility work orders completed

TRAINING

The Training Division is charged with developing and improving firefighting techniques as well as standards for rescue and emergency medical services. Our training division also evaluates and maintains quality control of firefighting methods. Staffed with a battalion chief (who also serves as the department's safety officer), a captain, lieutenant and administrative assistant, the training division manages a variety of programs to train and protect firefighters and staff. Training programs include a recruit academy, driver operator certification, and acting officer development and certification. The division works cooperatively with various local and regional partners to enhance our capabilities and resources. Our training partners include the East Metro Training Group (EMTG) and the King County Training Officers Association.

Tony Mastrandrea
BC Training Division

EAST METRO TRAINING GROUP

2018 TRAINING

32,564
training hours

156
training hours per firefighter

8 recruit firefighters graduated

105 trainings with outside agencies

BELLEVUE
FIRE
WAISANEN

PREVENTION

The Fire Prevention Division serves the public by providing fire and life safety inspections, community education, and fire investigation services. These functions help prevent fires, enhance public safety in all buildings and improve emergency responder's ability to manage an incident. By doing this, we help achieve a safe, vibrant and economically sustainable city.

COMPLIANCE INSPECTIONS

Our goal is to inspect buildings every other year. This represents 5.079 occupancies. In 2018 firefighters and fire inspectors inspected 4,726 occupancies which is 93.05% of our goal.

DESIGN AND ENGINEERING

Inspected 6,561 construction projects assuring 4,226,292 square feet of major project space is adequately protected with fire protection systems.

PLAN REVIEW

In 2017 our fire protection engineers and plans reviewers reviewed 2,431 plans related to fire protection systems installations.

FIRE INVESTIGATIONS

Bellevue Fire investigators performed investigations on 24 fire scenes in 2018. 11 were ruled accidental, 6 incendiary/arson and 7 were unable to be determined.

CONFIDENCE TESTING

75% of all fire/life safety systems in Bellevue and our partner communities are up-to-date with the required inspections for 2018.

SPECIAL EVENTS

18 inspections and 30 permits issued

Ken Carlson
Fire Marshal

REVIEWS AND INSPECTIONS

93%
inspection goal completed

6,561
construction projects inspected

2,431
plan reviews

24 fire scenes inspected

EMERGENCY MANAGEMENT

PUBLIC EDUCATION AND OUTREACH

This division manages a comprehensive emergency management program, aiming to prevent hazards from impacting residents and minimizing the effects of disasters when they occur. Our efforts encompass neighborhood outreach and preparedness presentations. We offer them at different venues such as faith-based organizations, businesses, civic groups and various other social organizations.

MULTILINGUAL PREPAREDNESS STRATEGIES

We have developed a series of multilingual presentations, publications and educational materials which reflect the vibrancy of our citizenry including reaching out to LEP (Limited English Proficiency) groups.

CERT

Bellevue's CERT (Community Emergency Response Team) and CERT Lite programs are designed to empower residents who live or work in Bellevue to be better prepared for disaster situations. We train our communities in resilience strategies to mitigate disasters by disseminating preparedness materials, conducting demonstrations and teaching preparedness.

- 3 CERT classes graduating 50 fully trained Bellevue residents.
- 362 residents attended our CERT Lite courses
- We lead 52 courses, reaching 2,225 individuals with emergency preparedness information.
- Publications in La Raza Northwest Spanish-language newspaper reached 200,000 readers.

TRAINING AND EXERCISE

Equally important to training Bellevue's residents to be prepared is our work with City Departments and our Regional Partners. This year's City Department training and exercise focused heavily on continuity of operations planning. OEM facilitated 40 emergency management trainings and conducted 19 exercises.

Curry Mayer
Emergency Manager

CERT

11 CERT Lite classes

412 residents trained in CERT

2,225
people reached through OEM led courses

$408,850
federal grant dollars secured for programs

PLANNING

OEM completed Bellevue's Comprehensive Emergency Management Plan (CEMP) update and published the first citywide Continuity of Operations Plan (COOP). Our CEMP was highly rated by WA State Emergency Management Division. (EMD)

BELLEVUE
SEIWERATH

COMMUNITY RISK REDUCTION

The best way Bellevue Fire can meet the public safety needs of the communities we serve is to reduce risk and prevent as many fire and medical emergencies as possible. To be effective in this mission we work to establish relationships with community groups, schools, building managers, health care workers and area businesses. These relationships help us understand the various risks within each community in order for us to design educational programs and mitigation strategies to address them.

We host our annual open house at all nine fire stations during National Fire Protection Association's Fire Prevention Week, providing us a chance to get to know the residents we serve. A wide variety of fire safety information and educational programs are afforded to all who visit. Of course, we also have a few things to make the visit fun! Kids can climb on our fire apparatus and have photos taken, try on firefighter gear and even try their hand at a real fire extinguisher.

Other key programs are our annual DUI Prevention drills at area high schools, assisting with blood pressure and blood glucose screenings at health events, teaching fire safety and escape planning to schools and businesses, installing smoke alarms for seniors and those who cannot afford them, teaching Fall Prevention strategies in assisted living facilities and more.

EDUCATIONAL OPPORTUNITIES

1,858
people attended classes

323 public CPR certifications

39
educational presentations given

FIRE
CHIEF
BELLEVUE
FIRE

PUBLIC ENGAGEMENT

Opportunities to interact with the public occur on many fronts. Schools request tours and educational presentations, neighborhoods and community groups invite us to their gatherings and we attend a variety of festivals throughout the year all allowing us time to connect with residents in a more personal fashion. Additionally, our members participate in a variety of community/fundraiser events both on and off duty. We take pride in being an integral part of the community we serve.

In 2018 some significant events we were fortunate to be a part of were several National Night Out gatherings, the Factoria Child Safety Fair, the Northwest International Ukrainian Festival (over 15,000 in attendance) and the Bellevue Family 4th (25,000 in attendance).

COMMUNITY INTERACTION

57,889
people attended events

75,639
social media interactions

185 station tours

227
events attended by on duty crews

City of Bellevue
Fire Department
Fire.BellevueWA.gov
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