Patrol Section Annual Report

1998





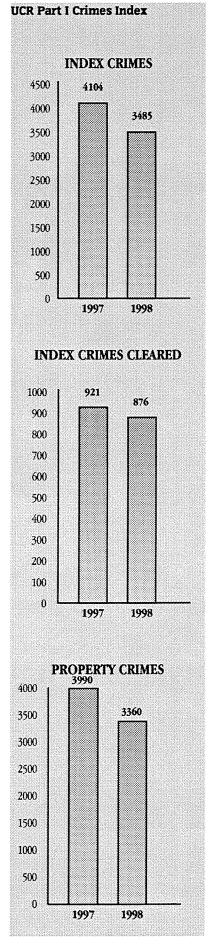




•

Dedication

We dedicate the 1998 Patrol Annual Report to Major John Egan who will be retiring in the first quarter of 1999. His 30 years of service to our community spans four decades and has touched the lives of thousands within our community. Through his leadership and commitment to excellence, our department, our community, is a better place to work and live.



Introduction

I am very pleased to present, for your review, the 1998 Patrol Section Annual Report. This report will serve to document and to highlight the efforts of all 110 members of the Patrol Section during the past year. I am very proud of the members of the Patrol Section and I invite you to study this report, which includes a summary of our activities during 1998. I am confident that you will come to the same conclusion that I have—that the Patrol Section has indeed performed its assignment in a most exemplary manner.

The Patrol Section has undergone fundamental changes in its structure during the past year with the inclusion of the Traffic Unit into the Section. As a result of that change, we have consolidated both the Patrol and Traffic annual reports into this one document. Additionally, the Community Services and Crime Prevention Services functions of the department have left the Patrol Section, and are now focused within the newly formed Community Services Section. Although our Patrol officers continue to provide a Community Policing and Problem Solving "style" of police service, the main focus of the Community Services Section will center on crime prevention and in particular, youth and family issues. The members of the Patrol Section look forward to working closely with the Community Services Section towards the development of a department-wide philosophy and landmark based plan for the implementation of Community Oriented policing.

As I had mention at the opening, our officers have done an outstanding job this past year. 1998 has seen a dramatic reduction in the total incidents of crime in our city. Bellevue is a safer place to live and work because of the job that our officers have done. While I understand that there are many factors that effect the rates of crime in a given area, I am confident that the good work of our dedicated officers had a great deal to do with the drop in crime. The officers of the Patrol Section have worked very hard to provide the level of service that our citizens have grown to expect. That hard work has paid off in terms of our standing in the community and the falling crime rate. They have my heartfelt appreciation for that.

John D. Egun

John D. Egan, Major

Table of Contents

Introduction
Patrol Command Staff
Patrol Section
Promotions and Transfers
Holiday Foot Patrol 11
Specialized Functions
Bomb Squad 12
Honor Guard14
K-9 Unit
FTO Program
Evidence Technician Program
Tactical Arms Group
Hostage Negotiations Unit
Volunteers
Traffic Unit23
Introduction 23
1998 Traffic Unit Profile24
Transfers 24
1998 Traffic Unit Overview24
Training25
Looking to the Future
Appendix
Attachment 1— Patrol Squad Activity YTD Jan-Dec 1998 36
Attachment 2 — 1997/98 Comparison 37
Attachment 3 — Customer Survey Responses

Credits

Major John Egan, Managing Editor Captain W. E. Ferguson, Editor Phyllis Hall, Design and Layout

Special thanks to the following individuals and those who helped them for their contributions to this annual report:

Major Tim Johnson, Customer Survey

Captain Bruce Vestal, Special Operations Captain Linda Pillo, Activity Highlights Captain Todd Simonton, Promotions, Transfers, EOC operations Lt. Bill Bryant, FTO, K9 Lt. Steve Cercone, TAG Lt. Bill Lathrop, Evidence Technicians, Honor Guard Lt. Earl Barnes, Traffic Data Lt. Jim Hershey, Traffic Data Officer Gary Cook, Traffic Statistics Cpl. Jim Boyd, Patrol Statistics Mani Trachtma, Volunteers Gordon Hamasaki, Photos and photo prep Det. Mike Beckdolt, Photo files

** ** ** ** ** ** ** ** ** ** ** ** **	
*ero disconninenza	- Commence of the Commence of
Reactable	
kanthandhangi	, and a second
V _{est} artellinos	Augustus (Augustus Augustus Au
*** **Control of the Control of the	, description of the second
Catholian	
El Wall Landson	
Waliozala	
Continuent	
SECRETARIA	
Table of the Control	
STATE OF THE PROPERTY OF THE P	
48	

Patrol Command Staff



Major John Egan



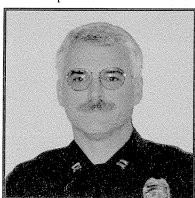
Captain Bruce Vestal



Captain Linda Pillo



Captain Todd Simonton



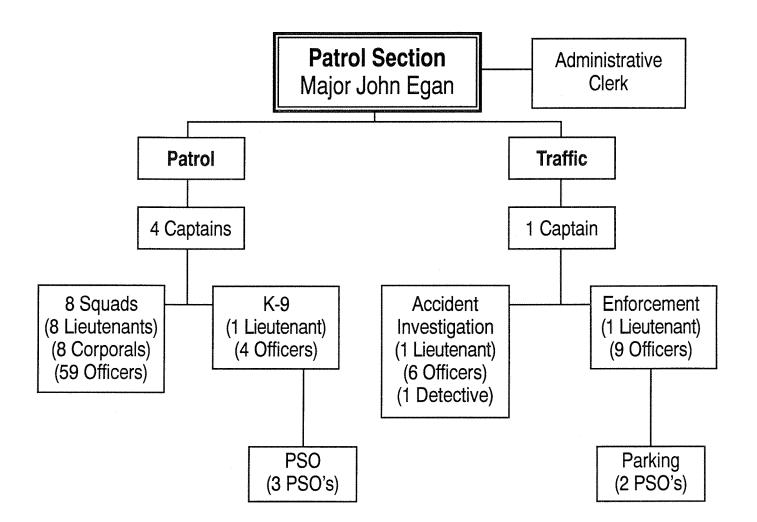
Captain Bill Ferguson



Captain Bill Thomas

Patrol Section

Patrol Organizational Chart



There are three components to the Patrol Section:

- Patrol Operations: Officers assigned throughout the city in marked police vehicles. These officers are responsible for aroundthe-clock police presence in the city and are charged with effective response to calls for service.
- Specialized Functions: Officers assigned and trained to provide direct support to the patrol officers through such units as K-9,
 Tactical Arms Group, Hostage Negotiators, Field Training Officers, and Police Evidence Technicians.
- **Traffic:** This Unit supports the primary patrol function through its active enforcement of traffic rules, laws, and regulations, accident investigation and parking enforcement. Using a combination of community education, aggressive enforcement, and knowledge of traffic engineering, the Unit strives to reduce accidents city-wide. The Traffic Unit has been recently incorporated into the Patrol Section, entering mid-year after the department's reorganization.

Patrol officers are frequently the first to respond to calls for service throughout the city. They are the most visible police presence in our community and it is their job to provide primary law enforcement services to the public 24 hours each and every day of the year. Patrol officers are trained to quickly respond, assess, and manage all manner of police-related incidents. Whether it is a simple assist of a stranded motorist or a response to a major crime, our officers provide the key element in public safety and preservation of community peace.

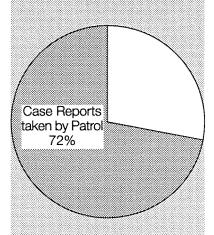
To keep skills sharp and to enhance each officer's working knowledge, comprehensive training is provided throughout the year. The success of our Community-Oriented Policing program rests with the effectiveness of the line patrol and traffic officer, and their knowledge of the community in which they work.

Utilizing a squad concept, Patrol Operations consists of eight teams, each with a lieutenant, a corporal, and seven or eight officers. Each squad is assigned to work a ten-hour shift, four days per week, for six months, changing days off at three-month intervals. Squads meet at the beginning of their shift each day for a briefing on criminal activity that has occurred within the city since their last shift.

Operations at a Glance

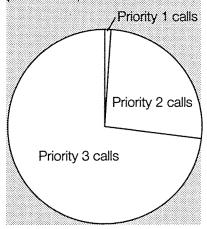
Commissioned Officers: 110
(67% of all commissioned)
Percentage of all commissioned
personnel: 70%
Department Budget: \$25.7 million.
Patrol Budget (including Traffic):
\$9.6 million (37% of total budget).

Total Case Reports: 16,096 (-4.3% of 1997 total 16,822). Case Reports taken by Patrol: 11,649 (5.1% reduction from 1997; 72% of department total)



Total Calls for Service: 80,326 (Increase 2.4% over 1997 total)

Priority 1 calls (Code 3 calls that are life threatening): 955 (1% of total)
Priority 2 calls (Code 2 calls, emergency, non-life threatening): 21,107 (26% of total)
Priority 3 calls (Code 1 calls, non-emergency calls for service): 58,264 (73% of total)



Patrol Activity

On-Duty Time: 99,069.25 hours. Average Squad Hours: 12,383.66.

On Patrol: 21,686.5 (-5%)
Self-initiated: 15,026 (+3.6%)
Assigned Time: 37,629.5 (-5.8%)
Follow-up: 3,927.6 (-2.1%)
POP/COP: 4,056.5 (-7.5%)
Training: 4,753.5 (-22.9%)
Court: 449 (+32%)
Other: 12,033.5 (-11.5%)

Follow-up Court

Other

Assigned Time On Patrol

Self-Initiated

Arrest Activity

Felony: 580
Misdemeanor: 2,620
Warrant: 1,200
Total: 4,400 (-5.8%)

Four captains are assigned as Watch Commanders to manage the Patrol squads and oversee daily field operations. The captains work rotating shifts providing 17.5 hours of coverage each day of the week. Each captain is assigned supervisory responsibility for individual squad lieutenants. A police major supervises the captains and commands the Patrol Section. Please refer to the Patrol Section organizational chart on page number 6 for a breakdown of Patrol personnel assignments.

The city is divided into seven patrol "districts" consisting of neighborhoods. Each officer provides basic police services for the district in which he or she works. This is "their" district. Officers respond to radio calls for service and are encouraged to gain an overall knowledge of trends and developments in each neighborhood in their district.

Patrol is the backbone of the department and our first line exposure to the public of our community oriented policing philosophy. Using a problem-oriented approach to policing districts, our objective is to identify the cause of criminal activity, then develop a long-term solution to resolve the problem. This effectively helps us attain our ultimate goals:

- The reduction of crime and fear of crime
- Continued improvement in community partnerships
- Continued personnel development.

PROMOTIONS AND TRANSFERS

1998 was a year of change for the Patrol Section. A major restructuring of the Operations Division became effective June 15. Included in this restructure were the following changes:

- Community Services became an independent Section.
- The Traffic Section became a Unit within Patrol.
- The Patrol Special Details Unit was disbanded and those officers were reassigned to Community Services Section.

The following individual transfers of assignment occurred during 1998:

January

- The Police Support Officer function was transferred from the Staff Support Section in the Special Assignments Division to the Patrol Section in the Operations Division.
- Officer Mark Jordan transferred from Patrol to the Eastside Narcotics Task Force.

February

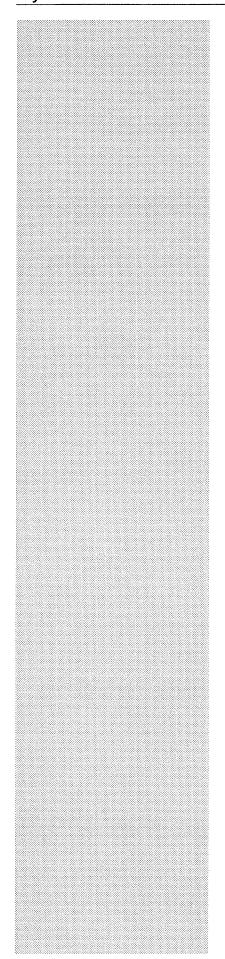
• Officer John Jesson transferred from Detectives to Patrol and became the first Bellevue PD narcotics dog handler.

March

- Officer Mike Shovlin, Corporal Dan Hatten, and Corporal Tony
 Dempsey were promoted to Lieutenant, and assigned to Patrol.
- Officer Carl Kleinknecht transferred from Patrol to Detectives.
- Officer Mike Munko transferred from Patrol to the GREAT Officer position.
- Officer Jon Hoffman transferred from Patrol to the Bicycle Unit.
- Officer Karen Kaleta transferred from the Bicycle Unit to the Crossroads Station.
- Captain Dan Hansen retired.

May

 Lieutenant Todd Simonton promoted to Captain and assigned to Patrol.



June

- Captain Bill Thomas assumed command of the Traffic Unit.
- Lieutenant Steve Bourgette became the Neighborhood Services supervisor.
- Lieutenant Cherie Baker became the supervisor of the Investigations element of the Family and Youth Services Unit.
- Lieutenant Tom Falkenborg became the supervisor of the School Services Unit.
- Lieutenant Jim Kowalczyk became the K9 Unit supervisor.
- Officer Greg Lum transferred from DARE to Patrol.
- Officers Curt McIvor and Lisa Flores were transferred from Patrol to the Bicycle Unit.

August

 Officer Lisa Piculell was transferred from the Traffic Unit and became a School Resource Officer.

September

- Officer Autumn Fowler transferred from Patrol and became the department's first Domestic Violence Detective.
- Officers Greg Neese and Travess Forbush transferred from Patrol and assigned as Juvenile Detectives in the Community Services Section.

November

- Lieutenant Jim Kowalczyk transferred from Patrol and assigned to the Eastside Narcotics Task Force.
- Lieutenant William Bryant was transferred from ENTF assigned to Patrol Section as the K9 supervisor.

December

• Officer Kurt Rasco was transferred from ENTF to Patrol.

Holiday Foot Patrol

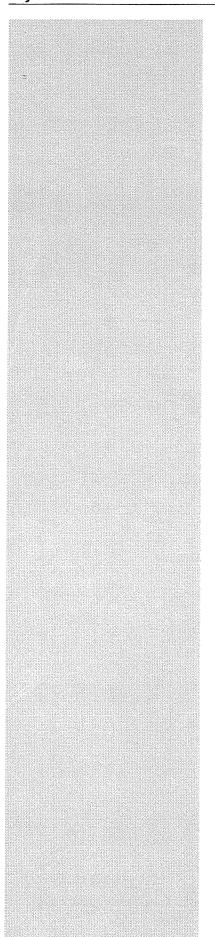
November 27, 1998, marked the start of the seventh annual Holiday Foot Patrol. This year, Officer Bryan Reil and Officer Beth Rahman participated in the foot patrol through January 3, 1999. Due to the lateness of the Thanksgiving holiday and early January shift change, the duration of the foot patrol was shortened to five weeks. It was an extremely successful year assisting merchants and shoppers in Bellevue Square as well as helping downtown Patrol units with the holiday call load.

PIO Mike Johnson filmed the foot patrol officers on the job for "Community Watch. They also received TV coverage from KING 5 TV as they filmed their activities for "Evening Magazine."

The holiday foot patrol is one of the most positive contacts our department has with the public. The officers assist citizens in finding "lost" vehicles in the crowded Bellevue Squard parking garage, and in finding lost children or lost parents. They contact hundreds of shoppers and employees at Bellevue Square businesses and receive many thanks for their support during the holiday season.

As a result of this year's foot patrol, Community Services Detective Gary Felt will provide additional training to the Bellevue Square Merchants Association that will include an update on crime reporting procedures and the affects of criminal actions on victims. The Bellevue Square Managers, Inc., again assisted the foot patrol with the use of office space and support. This special assignment began as an experiment seven years ago. Now an unqualified success, we expect it will continue for many more holiday seasons.

Holiday	Foot P	atrol a	t a Gla	nce
Hours W	orked:			337
Calls:				50
	morto.			40
Crime Re				
Drug Sei:				3
Felony C	alls:			6
Misdeme	eanor C	alls:		25
On-view	Felonie	5:		1
Arrests:	Adı	ılt—20	; Juven	ile—16
NOI's:				3
Criminal	Traffic ("itation	ıC•	1
Cimina	nonce	Jacob Con .	ω.	



Specialized Functions

Bomb Squad

The Explosive Unit is comprised of four trained Explosive Technicians who have attended the FBI Hazardous Devices Course conducted at Redstone Arsonal, Huntzville, Alabama. In 1998, the Explosive Unit added two positions for the purpose of training personnel for future replacements.

Members of the Explosive unit train once a month and logged 104 hours of in-service training in 1998. Four members received 80 hours of training at Regional and International Conferences.

In 1998, the Explosive Unit handled 21 explosive related incidents, a -38% decrease in calls from 1997. Fourteen of these were in the City of Bellevue, three were in Redmond, two were in Kirkland, and two were in Mercer Island. Also included in their duties, Technicians are responsible for the disposal of all explosives, to include fireworks, and the disposal of ammunition. This year the Explosive Unit conducted two firework/ammunition burns to destroy items for the Cities of Bellevue, Redmond and Kirkland.



Bomb Squad

Cases of interest:

April: A Domestic Violence case with the suspect threatening to blow up family members. The suspect was apprehended and identified himself as a former Sandanista soldier. He reported two explosive devices in his vehicle parked at Kirkland PD and others at an apartment in Kirkland. No explosives were found in the vehicle. At the residence, technicians encountered a possible device near the front door, later determined to be a "Hoax" device. Technicians found the remnants of two incomplete incendiary devices. The suspect plead guilty to Assault 2nd.

July: One technician conducted a post-blast investigation in a residential area. A suspect had placed a tennis ball bomb on the windshield of a 1985 Toyota Pick-up truck. The explosion caused \$2,000 damage to the vehicle. Incident believed to be a prank. No suspects have been identified.

August: Two technicians were sent to the Washington Mutual Plaza building, 106th and NE 2 in Bellevue, to examine a cardboard package next to the outside mailbox. The immediate area was evacuated while the package was x-rayed and remotely entered. No explosives were located. The owner of the package is still unidentified.

November: Two Technicians responded to an explosion at a Metro Bus stop located in Bellevue at 164th NE and NE 8th. The suspects had detonated a tennis ball bomb inside a trashcan. No one was at the stop at the time of the explosion. Three suspects were identified and arrested. In addition to processing the crime scene, the Explosive Unit will be conducting a video-taped reconstruction of this incident for court purposes.

November: One technician conducted a post-blast investigation at the "Aga Kahn", an Islamic Mosque located in Bellevue. An M-80 was used to break a window at the entrance to this building. A suspect later turned himself in to police. The suspects account of the incident coincided with the investigation at the scene. This was not a hate crime and in fact, the suspect never knew that this was a Mosque. The suspect exploded the device as a prank.

Honor Guard Activities

March 30

Funeral for an Omak Police Officer who was slain in the line of duty.

April 7-9

Training at Fort Lewis with the "I Corps Command Color Guard."

May 4

Funeral for the Ocean Shores Officer who was killed in the line of duty.

May 11

Medal of Valor ceremony at the Criminal Justice Training Center.

May 15

Law Enforcement Memorial ceremonies at Bellevue Square.

June 23

Funeral for Idaho State Trooper who was slain in the line of duty.

September 27

Canada's Law Enforcement Memorial services held in Vancouver British Columbia.

October 10

Posted colors at Bellevue Police Department volunteer appreciation party.

October 29

Funeral for a Border Patrol Agent who was killed in the line of duty.

Honor Guard

The Bellevue Police Department formed an Honor Guard unit this year. Honor Guard members have since proven themselves to be professional ambassadors of the Police Department, exhibiting the Department's values of service, teamwork, quality and integrity.

Membership in the Honor Guard consists of eight officers and one lieutenant, who is responsible for training and deployment. Members of the Honor Guard volunteered from throughout the department. Since its inception, the Honor Guard has been called upon to provide services in various capacities, ranging from funerals of fallen officers to opening ceremonies at civic functions, both within and outside of our community.

Members of the Honor Guard are expected to maintain the highest levels of uniform appearance and ceremonial skills. The Honor Guard's initial training occurred at Fort Lewis where they worked with the "I Corps Command Color Guard." Monthly in-service training is held to maintain and enhance skills.



K-9 Unit

The mission of the K-9 Unit is to locate suspects and /or evidence at or near crime scenes. The Unit consists of four dog and handler "teams," who are supervised by the K-9 Lieutenant, who reports to a designated patrol Captain. The K9 teams provide seven-day-a-week coverage.

At the beginning of this year, a fourth K-9 team was added to the Unit consisting of a handler and a specially trained narcotics detection dog. Part of the funding of this program came from the federal HIDTA (High Intensity Drug Trafficking Area) program. "Dollar", was purchased from "Cedarhome Kennels" in the Everett area. The handler, John Jesson, successfully competed against strong competition for the position. This first year has involved a substantial amount of schooling and hands on training for Officer Jesson and "Dollar."

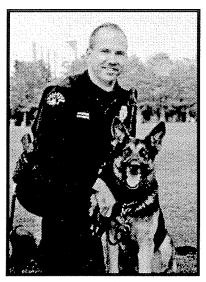
Another milestone for the K-9 Unit involved the retirement of police dog, "Jesse." Jesse provided several years of highly successful work for the Unit. During his career, he was responsible for the capture of 194 suspects. He was replaced by police dog, "Reno" who went through substantial training with officer Ethredge. Officer Haraldson, who is the "master handler" for the unit, coordinated the training. The officers combined for a total of 650 hours of training time with Reno.

Case highlights:

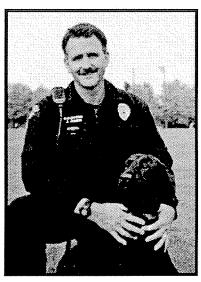
- January: WSP pursues a Bellevue stolen vehicle to 108th NE 68th PL and the driver flees from the vehicle on foot. Officer Jolliffe and police dog, "Lucas" track six blocks through commercial and residential areas to a wooded ravine. Lucas locates the suspect hiding in the bushes and the suspect taken into custody. The stolen vehicle contained computer equipment stolen from a commercial burglary in North Bend.
- Also in January: Officer Ethredge and police dog, "Jesse" assisted Kirkland police in tracking a suspect driving a stolen vehicle in the Totem Lake area. They track to a second floor room at the Motel 6. Three suspects in the room had fled from the stolen car. One adult had also raped a juvenile female in the motel room. The suspects were arrested for the stolen vehicle. The rape suspect had prior arrests for sexual assaults and is now in prison.

K9 Activity at a Glance	
•	
General K9	
Tracks:	79
Building Searches:	69
Area Searches:	105
Pursuit/Protection:	2
Public Demonstrations	. 14
Other Agency Assists:	87
Total Number K9 Calls:	825
Misdemeanor Finds/Ar	rrests: 9
Felony Finds/Arrests:	22
Evidence Value:	\$52, 513
Other Activity:	
Patrol Calls:	463
FIRS:	211
Misdemeanor Arrests:	17
Felony Arrests:	8
Training Time:	734
Narcotic K9 Activity	
Patrol Calls:	49
Task Force:	
Non-drug Related Calls:	28
Task Force Assists:	26 15
Search Warrants:	26
Sniffs:	39
	0,
Patrol:	
Sniffs:	16
Call-in's:	8
Asset Seizures	
Money:	11
Narcotics:	10
Traffic Stops:	50
Demonstrations:	14
Total Value Seized: \$6	:n
iotai vaiue beized: \$0	50,684.00

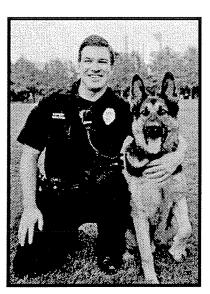
- May: a patrol officer interrupts an in-progress burglary at the
 downtown Bellevue Social Security office. The suspect flees on
 foot with the officer in pursuit. Officer Haraldson and police dog
 "Taz" locate the suspect several blocks south, hiding on the roof
 of a commercial building. The suspect is arrested for Burglary
 and a felony Escape warrant.
- Also in May: Patrol officers stopped a vehicle after observing a
 narcotics transaction. K9 officer Jesson and police dog "dollar"
 respond and Dollar alerts on over \$6,000.00 in cash which
 allows for it to be seized pending subsequent forfeiture to the
 city.



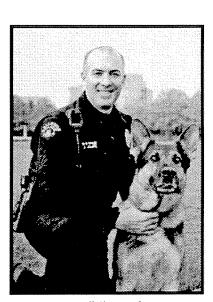
Dave Ethredge & Reno



John Jesson & Dollar



Paul Haraldson & Taz



Jim Jolliffe & Lukas

FTO Program

The Field Training Officer program consists of 13 officers from the Patrol Section and two officers from the Traffic Unit. The FTO Lieutenant, who reports to a designated Patrol Captain, supervises the Unit. FTO training of new officers is coordinated with the Personnel Services Unit. Student officers enter the Field Training program after they have successfully completed the Basic Law Enforcement Training academy sponsored by the WSCJTC.

The 14-week FTO program involves intensive training and thorough evaluation by a combination of Field Training Officers. Evaluation is conducted on a daily and weekly basis, which includes written testing. At the end of the program, an FTO Review Board critiques the student officer's performance and recommends either solo assignment to a patrol squad or further training. A Corporal monitors the student officer during the remainder of the one-year probationary period.

All FTO's attend the State sponsored FTO academy. In 1998, six FTO's attended a two-day course on "Coaching and Counseling," and six FTO's attended a legal update seminar from Assistant Attorney General John Wasberg. All FTO's attended legal update training in December, provided by Prosecutor Susan Irwin. Detective Autumn Fowler provided an update on Domestic Violence issues.

FTO Program at a Glance:

1998 FTOs:

Pat Adkison

Dave Asheim

Bryce Corey

Paul Damico

Dave Deffenbaugh

Bob Dentz

Mark Froland

Debra Ingram

Curt McIvor

Greg Mills

Brian Reil

Dion Robertson

Pat Spak

Tim Stoutt

Officers Trained: 7

Weeks of Training: 90

Hours of Training: 3,600

State FTO Certifications:

Dave Deffenbaugh

Dave Sellers

At a Glance: AFIS Hits: 1998 1997 Residential Burglary: 5 14 Commercial Burglary: 2 3 2 Bank Robbery: 1 Theft: 3 10 MV Prowl: 39 25 MV Theft: 14 14 Crime Scenes Processed: Commercial Burglary: 196 210 Residential Burglary: 313 200 MV Prowls: 1150 MV Thefts: 203 120 Totals: 1560 1680 Avg Scenes Processed per Month: 135 1998 Evidence Technicians Pat Adkison Jamie Collins **Brad Estill** Matt McDade Ed Pereira Dave Porter Beth Rahman Leo Ramos Julie Reiman

Evidence Technician Program

The very successful Patrol Evidence Technician program currently consists of eleven Patrol Officers and is coordinated by a Patrol Lieutenant. Evidence technicians receive specialized training in crime scene investigation, processing, photography, evidence handling, and a variety of other related topics. Technicians attend additional training at the Criminal Justice Training Commission, the Bellevue Police Department's "Persons" Crime Unit, and other private organizations.

Evidence technicians are patrol officers who, in addition to their normal duties, assist other officers and detectives in processing crime scenes for evidence. They carry special equipment with them for processing crime scenes. They also train new officers in crime scene processing and evidence preservation, and provide classroom instruction during the Citizen Academy.

Tactical Arms Group

The function of the Tactical Arms Group is to assist with unusual emergency situations, which require special weapons and tactics in an effort to ensure the safe and successful resolution of such high-risk incidents. The Tactical Arms Group is a tactical response team consisting of 12 police officers, 1 K-9 handler, 2 lieutenants and is commanded by a patrol captain.

Highlights:

During 1998 the Tactical Arms Group responded to 12 incidents requiring tactical deployment and the execution of high-risk search warrants. The service of these warrants was generally in assistance of the Eastside Narcotics Task Force. On two occasions our team served warrants with the KCSO tactical team.

Twice this year, in May and July, TAG assisted King County SWAT in the service of two separate warrants on a residence in Eastgate. Crack cocaine and firearms were located in the residence. Most other high-risk search warrants were served in the City of Bellevue, with another three warrants served in Snoqualmie, Brier and Bothell.

During three of the search warrants, noise flash diversionary devices (NFDD) were utilized upon entry. Three NFDDs were used by King County SWAT during our two joint entries with their team at the house in Eastgate. TAG utilized one of the devices upon entry at the Spiritwood apartments during the apprehension of a wanted fugitive in August. Each deployment was based on information of the suspects possibly being armed.

TAG Training:

Our tactical team increased training to a minimum of two, ten-hour training days per month in 1998. This is the current minimum national standard as set by the National Tactical Officers Association for a tactical team. The increase in training has resulted in a tremendous improvement in the team's entry tactics and has increased our shooting skills. Our team is now one of the better-trained units in the State of Washington.

Officer Tim Thibert was certified in 1998 as an instructor for the Washington State Tactical Officers' Association (WSTOA). Our team has not had a member as a WSTOA instructor for almost ten years. This was an important step in assisting our team quality by having a direct link to WSTOA.

TAG at a Glance Members: 16 Training Hours: 240 Deployments: 12 Deployment Types: Warrant Service NFDD Uses: 3

In September our team traveled to Santa Clara County for the "Best in the West" SWAT competition. The Tactical Arms Group placed 12th out of 33 teams from around the country. The training information gleaned by the entire team was invaluable. Out of 192 officers competing, four of our team members were ranked 6th (Lee), 9th (McIvor), 16th (Deffenbaugh, and 27th (Thibert).

Borrowing from other national police SWAT tests as suggested by the NTOA, we modified our team physical agility test conducted twice yearly and required training for all team members. We created an obstacle/range course that is much more applicable to the job requirements. The test now requires a run incorporated into the course, rather than the separate run. It also calls for a wall-climb and shield-carry up the fire tower. The test finishes with the shooting element. The only other portion of the test includes a bench press and sit-up test.

Equipment:

1998 resulted in an upgrade in tactical equipment:

15 Safariland "Cover Six" tactical vests; one for each team member.

2 new H&K MP-5 9mm submachine guns.

2 Colt AR-15 tactical rifles.

2 chemical agent/gas deployment guns.

1 Remington .308 caliber short barrel rifle

15 sets of Gortex raingear (to arrive in 1999)

15 radio headsets (to arrive in 1999)

A tactical vehicle a 1972 GMC step van for team transportation and critical incident briefings.

A donated armored vehicle from Armored Transport Company

Goals and Objectives:

The Tactical Arms Group is anticipating a continued role in the assistance of the ENTF in 1999. We also plan on working and training with KCSO and other local tactical teams in the coming year. Another goal will be to purchase a heavy ballistic shield to protect against high-powered rifle rounds.



Hostage Negotiations Unit

The Hostage Negotiation Unit consists of nine members, which includes two Lieutenant Team Leaders, a detective, and six officers. In addition to classroom negotiator training, both basic and advanced, each member is required to complete one year of training at the Seattle Crisis Clinic. Twice this year, negotiators participated in training with the Tactical Arms Group. Once each month, the team meets to discuss the latest techniques, topics, and incidents that have occurred in Bellevue or surrounding areas. The team sent two members to the Western States Hostage Negotiator's Association annual conference.

During 1998, negotiators were used only once during 1998 to resolve a major incident. The situation was resolved peacefully.

Volunteers

Volunteers continue to play an important role in Patrol. Among their many contributions in 1998, they staffed the Factoria and Crossroads Community Stations; performed home security surveys; managed the DUI Cost Recovery and False Alarm Programs; provided disabled parking enforcement; coordinated patrol vehicle maintenance, inventory and repair; rebuilt the domestic violence data base; and assisted with special events and programs such as National Night Out Against Crime, Crime Safe fairs, and Halloween celebrations. Of special note this year a volunteer worked with Community Service Detectives to develop a database that enables detectives to identify and track gang members and activities.



Volunteer Time Statistics

iotai ratioi voiunteei nouis:	9,200
Factoria	2,601
Crossroads	2,358
Traffic	1,807
Crime Prevention	1,194
Patrol	1,308

htal Datrol Voluntoor House. 0 269

Total Labor Dollar Equivalent
(@ \$12/hr) \$111,216

Patrol hours as percentage of total hours 869

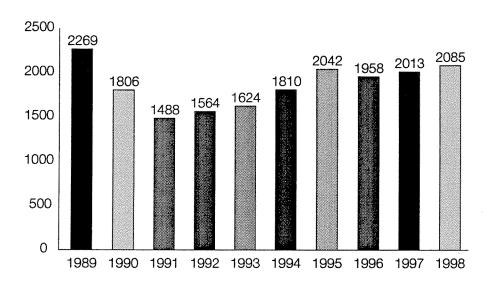
	, great to
	of planes to suppose the suppo
	To an appropriate of the second secon

Traffic Unit

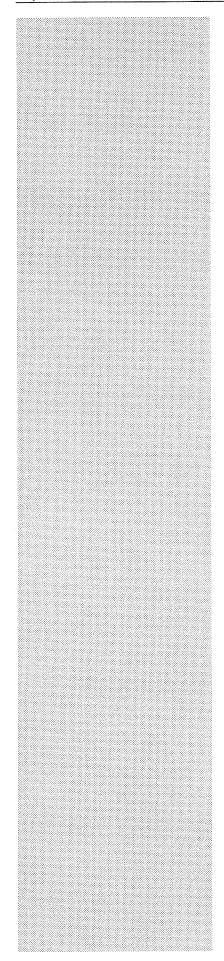
Introduction

The purpose of the Traffic Unit is to reduce traffic accidents and injuries, and to facilitate the safe and expeditious flow of vehicular/pedestrian traffic by encouraging the public's voluntary compliance with traffic regulations. This is accomplished through a combination of education, engineering, and enforcement.

Total Accidents—Ten-Year Comparison







1998 Traffic Unit Profile

The Traffic Unit is assigned to the Operations Division, Patrol Section. On June 15, 1998, the Traffic Section, commanded by a Major, was re-assigned from the Special Operations Division to the Operations Division. A captain became the Traffic Unit Commander and reports to the Patrol Section Major. Two Lieutenants, 16 officers, two Police Support Officers, one Administrative Clerk, and 14 volunteers staff the Traffic Unit. In September of 1998, the accident investigation team was reduced by one FTE position with the FTE re-assigned to the Community Services Section.

Transfers

July: Major Tim Johnson was transferred from command of the Traffic Section to command of the Community Services Section. Captain Bill Thomas was transferred from command of the Community Services Unit to command the Traffic Unit.

August: Motor officer Lisa Piculell transferred to the Community Services Section as a School Resource Officer.

September: Accident Investigator Mike Lamb transferred to the enforcement team.

1998 Traffic Unit Overview

The Traffic Unit continued to take the lead in the joint Eastside DUI Taskforce. Two emphasis patrols were conducted this year (excluding the Christmas holiday emphasis patrols,) resulting in 15 DUI arrests. The strategy of multi-agency patrols continues to be an effective method of combating DUI.

The Traffic Unit planned, coordinated, and participated in more than 20 community special events. Some of the events included the following: Bellevue Arts and Crafts Fair, SeaFair Boat Launch, Fourth of July Parade, and the Santa Parade in downtown park.

Motor officers attended the 1998 North American Motorcycle Officer's Association conference held in Vancouver BC. Officer Jeff Liddiard placed 3rd in the barrel run and Officer Mike Chiu and Jene Ladke won 3rd place team in the Kawasaki Division.

The Traffic Unit, working in conjunction with the City Transportation Department, conducted the "Neighborhood Speed Watch Program" throughout 1998. The speed watch program involves the use of a portable trailer equipped with a radar gun that picks up the speed of

vehicles and displays the speed on a digital reader board. The goal of the program is to educate motorists and gain compliance with the posted speed limits. The speed watch trailer was utilized 75 times at various locations throughout the city in 1998.

The Accident Investigation Team and Enforcement Team utilize volunteers. One volunteer handles the DUI Cost Recovery Program. Thirteen other volunteers enforced the handicap parking laws and contact business and property owners to educate them about the laws. The volunteers are an asset to our unit and contributed over 1,100 hours of their time to these programs.

Three major documents were revised and updated in 1998. Officer Lamb revised the Traffic Field Training Manual. Officer Richards revised the citizen exchange form. Officer Lisk developed a Motorcycle Pattern Book that is used by the Washington State Criminal Justice Training Commission when instructing new police motorcycle riders.

All eight members (including the Lieutenant) who are members of the Accident Investigation Team completed certification through the Technical Accident Investigation level. The Accident Investigation Team uses its technical training to investigate and reconstruct traffic collisions. This ability resulted in complete and thorough investigations of several department involved collisions with substantial damage to the vehicles involved.

Accident reconstruction expertise was invaluable in the investigation of a fatal motorcycle collision on West Lake Samammish Parkway in August. A 20-year-old male lost control of his motorcycle and slid into oncoming traffic. He died at the scene.

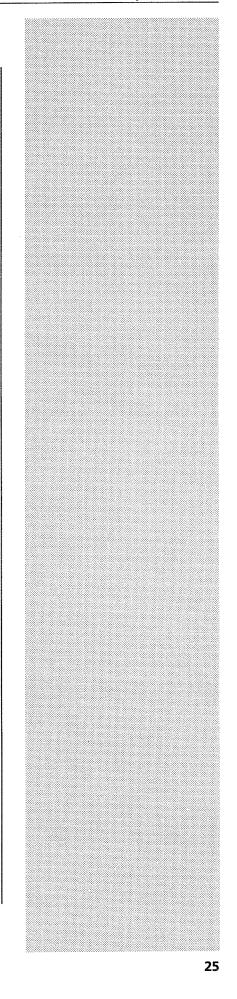
Training

Officer Lamb successfully completed the two-week basic police motorcycle training program through the WCJTC.

The International Association of Chief's of Police certified Officer Quinonez as a Drug Recognition Expert (DRE).

Officers' Hayward, Quinonez, and Corey successfully completed the three-week technical accident investigation program through the WCITC.

Officers' Elliott, Corey, and Lt. Barnes successfully completed the two-week accident reconstruction program through the Institute of Police Technology and Management.



Traffic Enforcement—Four-Year Comparison

			lear .		Previous 3-year
Туре	1998	1997	1996	1995	Average
Department Total*	24,352	24,528	26,593	25,145	25,422
Total Enforcement Citations**	23,213	20,415	21,969	20,920	21,101
Selective Enforcement	8,327	6,551	5,379	6,089	6,006
Complaint Enforcement	6,848	6,250	5,411	7,146	6,269
Other Enforcement	1,282	1,342	2,429	1,780	1,850
Enforcement Citations by Traffic	16,362	14,353	16,503	15,015	15,290
Enforcement Citations by Patrol	6,851	6,092	5,466	5,905	5,821

- * Department total includes post-accident and parking citations
- ** Excludes Traffic's post-accident and parking citations
- *** Traffic only

Traffic Section Hours—Four-Year Comparison

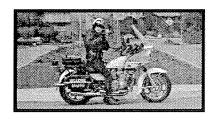
			Year		Previous 3-year	
Type	1998	1997	1996	1995	Average	
Total Hours Worked by all		400,100,100,000,000,000,000,000	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	14.00		
Traffic Officers	31,455.6	29,878.0	29,160.2	34,450	31,163	
Total Hours Worked (excludi	ing					
PSO,TSO,DETECTIVE)	26,661.6	25,050.0	22,407.2	27,075	24,844	
Total Patrol Hours	9,061.5	7,382.5	7,389.5	9,442	8,071	
Total % of Officer Time on P	atrol 33%	24%	25%	35%	28%	
% Patrol Time (AI)	16%	13%	32%	26%	24%	
% Patrol Time (ENF)	37%	33%	68%	42%	48%	
Enforcement Index	1.8	1.9	1.8	1.5	1.7	
Total Vacation Hours	4,336.0	3,995.0	3,255.0	3,760	3,670	
Total Sick Hours	2,040.0	2,382.5	1,181.5	1,230	1,598	



Traffic Citations

	Total	Total Enforcement	Total Citations	Total
Year	Citations	Citations*	By Traffic*	By Patrol
1988	24,843	19,721	17,844	1,877
1989	22,561	18,414	16,344	2,070
1990	25,878	21,899	20,012	1,877
1991	24,005	20,862	17,488	3,374
1992	23,214	20,007	15,521	4,486
1993	25,216	21,589	15,536	6,053
1994	25,846	21,987	17,639	4,348
1995	25,145	20,920	15,015	5,905
1996	26,593	21,969	16,503	5,466
1997	24,528	20,415	14,353	6,092
1998	28,352	23,213	16,362	6,851

^{*} Total excludes post-accident and parking citations



Total Accidents—Four-Year Comparison

		,	'ear		Previous
					3-year
Impact	1998	1997	1996	1995	Average
Total Accidents	2,085	2,013	1,958	2,042	2,004
Fatal Accidents	1	2	3	1	2
Total Killed	1	2	4	1	2
Injury Accidents	592	679	589	701	656
Total Injured	777	948	815	990	918
Property Damage Only Accidents	1,458	1,359	1,366	1,341	1,355
Total Street Accidents	1,900	1,854	1,787	1,900	1,847
Total Private Property Accidents	150	158	171	142	157
Accidents Investigated by Traffic	1,458	1,493	1,553	1,635	1,560
Accidents Investigated by Patrol	584	520	405	407	444

Economic Loss From Traffic Accidents— Four-Year Comparison

Estimate	1998	1997	Year 1996	1995	Previous 3-year Average
\$ Loss **	14,214,800	10,405,800	7,189,668	6,314,075	7,969,848

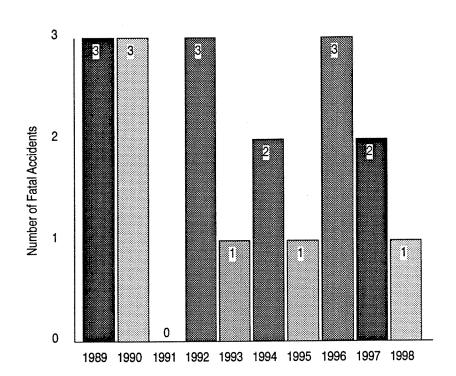
^{**} Based on National Safety Council estimates in constant 1996 dollars

 $Death = \$790,000; Serious inj = \$41,200; Evident inj = \$13,000; \ Possible inj = \$7,900; Prop \ dmg \ only = \$6,000; Prop \ only = \$6,000; Prop \ only = \$6,000; Prop \$

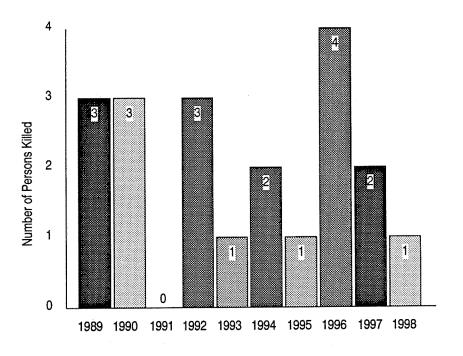
Pedestrian Accidents—Four-Year Comparison

Impact	1998	Ye:			revious 3-year werage
Total Pedestrian Accidents	59	59	49	49	52
Pedestrians Killed	0	0	0	0	0
Pedestrians Injured	55	42	49	50	47

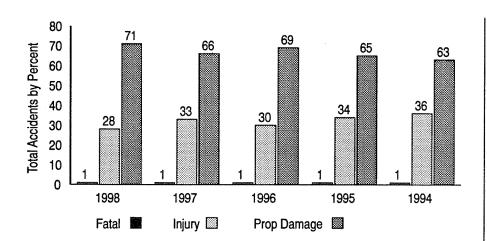
Fatal Accidents—Ten Year Comparison



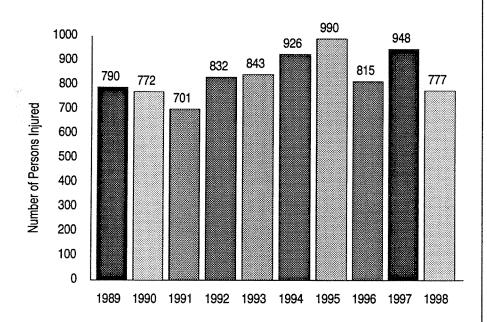
Persons Killed—Ten Year Comparison



Severity Rate—Total Accidents by Percent

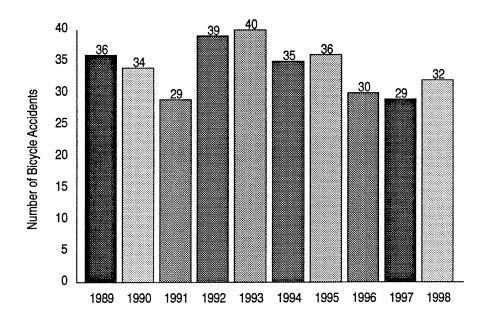


Persons Injured—Ten Year Comparison



City of Bellevue

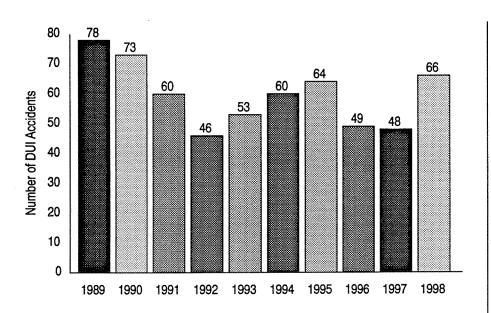
Bicycle Accidents—Ten Year Comparison



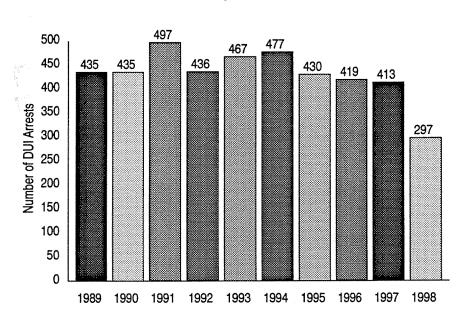
Bicycle Accidents—Four-Year Comparison

			Year		Previous	
					3-year	
Impact	1998	1997	1996	1995	Average	
Total Bicycle Accidents	32	29	30	36	32	
Bicyclists Killed	0	1	0	0	0	
Bicvclists Injured	30	25	30	32	29	

DUI Accidents—Ten-Year Comparison



DUI Arrests—Ten-Year Comparison



DUI Accidents—Four-Year Comparison

Impact		1997 1	1996 '		-year erage
DUI Accidents Resulting in Arrest	66	48	49	64	54



Туре	1998		ear 1996		revious 3-year .verage
Total DUI Arrests	315	413	419	430	421
Total DUI Arrests by Traffic	164	199	216	205	207
Total DUI Arrests by Patrol	167	214	203	223	213

Criminal (Non-Traffic) Arrests—Four-Year Comparison

Туре	1998 1		'ear 1996		revious 3-year werage
Misdemeanor Arrests	97	79	206	101	129
Felony Arrests	15	12	26	24	21

Calls For Service—Four-Year Comparison

Туре	1998	1997	Year 1996	1995	Previous 3-year Average
Total Calls	5,922	6,401	6,830	6,534	6,588
Traffic Complaints	1,026	1,486	2,040	2,012	1,846
Traffic Assists	1,481	1,574	1,762	2,045	1,794
Patrol Assists	1,255	1,120	1,343	1,536	1,333
Parking Complaints and TSR's	1,926	2,267	2,214	2,564	2,348

Post Accident Citations—Four-Year Comparison

Type	1998		Year 1996		Previous 3-year Average
Total Post-Accident Citations	1,726	1,715	1,616	1,713	1,681

Hit and Run Investigations—Four-Year Comparison

	000		ear		revious 3-year
Type 1	998	1997	1996	1775	Average
Total Hit and Run Investigations	265	277	277	315	290
Public Street	172	182	175	211	189
Private Property	93	95	102	84	94
Closed Arrest	16	47	40	48	45
Closed Civil	74	84	103	116	101
Inactive	119	101	78	106	9 5

Police Vehicle Accidents—Four-Year Comparison

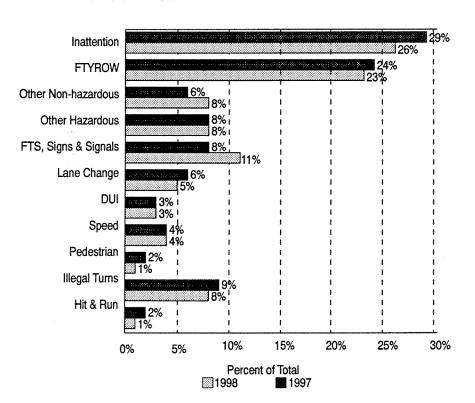
Туре	1998	1997	Year 1996	1995	Previous 3-year Average
Total Accidents*	35	21	29	29	26
Preventable	13	12	16	15	14
Non-preventable	10	9	13	14	12

^{* 12} ACCIDENTS HAVE NOT GONE TOTHE REVIEW BOARD YET

Parking Citations—Four-Year Comparison

Total Department Parking Cites		2,540	2,988	2,204	2,577
Туре	1998	1997	1996		3-year Average
			Year		Previous

Driver Violations 1997-1998



Looking to the Future

While we are very proud of what we have accomplished during the past year, we look forward with anticipation, to the challenges of the next. We believe that the following issues will present themselves in 1999:

Developmental Change in the Central Business District

Substantial retail and residential development in the Central Business District is either underway or planned for the very near future. These projects will fundamentally change the look of our downtown area. The increased development will concurrently involve an increase in the need for related law enforcement services there. Activities associated with numerous added entertainment venues in and around the downtown core, will increase significantly and must be planned for.

Increasing Problems Associated with Transportation

We are already experiencing problems associated with the ever-increasing numbers of automobiles on our city streets and state highways. The quality of life in our neighborhoods is being affected by this problem. Examples include neighborhoods experiencing motorists using their streets as "shortcuts" to avoid traffic slowdown areas. The department will be faced with an increasing number of complaints from residents regarding such issues. We will be hard pressed to develop complete solutions to this problem, but we must remain responsive and innovative. We must work closely with our City Transportation Department in attempting to find acceptable solutions.

Changing Cultural, Ethnic and Age Demographics in the City

The cultural and ethnic makeup of this city continues to change. Along with that change, we are experiencing a significant increase in our elder population. Our department must continue to reach out to all groups and work with them toward solving their unique problems. We must gain the trust and confidence of "all" of our citizens.

"Y2K" Issues

Technological issues associated with the year 2000, and having to do with the potential disruption of our lives caused by failure of basic services, is a problem that will require extensive preparation and planning for the department in 1999. Along with this very serious potential threat, the department must also plan for and manage what will undoubtedly be the biggest New Years celebration in our lifetime.

Technological Systems

The Patrol Section will be very much involved in the development and implementation of its two main computer systems in 1999. Our new Computer Aided Dispatch system (CAD) and our new Records Management system (RMS) will evolve with the close participation and input of selected members of our Section.

Commitment to Community Based and Family Oriented Policing

Our department made a commitment in June of 1998; to focus on the issues associated with "Youth and Families". That focus took the form of creating a Section within the Operations Division which is tasked with, among other things, prevention and investigation of crimes associated with Youth and Families. The new Section is known as the Community Services Section. A major goal of the new Community Services Section will be to develop a specific landmark based plan of implementing and maintaining Community Based Policing throughout the department. The Patrol Section is dedicated to working with the Community Services Section toward the attainment of that goal.

These are just a few of the many issues that will surface as challenges in the year 1999. It is certain that there will be others and it is also certain that the department will meet those challenges as it has met them in 1998. We look forward to 1999 with confidence and pride in our ability to provide a high level of service to our customers, the people of the City of Bellevue.

Year to Date: January-December 1998

Appendix

Attachment 1: Patrol Squad Activity YTD Jan-Dec 1998

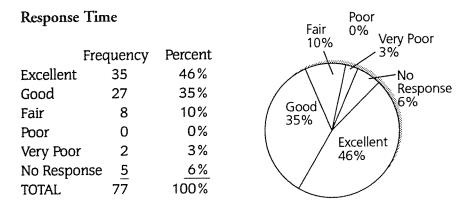
		1B Gleason	1A Lathrop	28 Shovlin	2A Davis	3B Hatten	3A Cercone	4B Dempsey	4A Bronson	Total	Average
	On Duty	12,373.00	12,341.50	12,231.75	12,620.50	12,491.00	12,689.00	12,276.00	12,046.50	99,069.25	12,383.66
	Illness/Injury	532.00	479.50	756.50	420.50	649.50	257.50	1.089.00	945.00	5,129.50	641.19
2	Light Duty	10.00	10.00	48.00	-				124.00	192.00	24.00
> <	Log as Worked	400.50	555.00	368.00	509.00	559.00	410.50	580.50	514.00	3,896.50	487.06
: -	Vacation	1,486.50	1,599.50	1,431.25	1,227.50	1,594.00	1,249.00	1,475.00	1,551.50	11,614.25	1,451.78
	Comp Time	101.00	441.50	191.00	260.60	434.50	256.00	257.50	38.00	2,330.00	291.25
>-	Military Leave			30.00				10.00	110.00	150.00	18.75
	Calls	6,360.00	4,984.00	5,945.00	6,019.00	5,495.00	5,416.00	5,523.00	5,194.00	44,936.00	5,617.00
	CR's	1,661.00	1,318.00	1531.00	1,541.00	1,210.00	1,693.00	1,281.00	1,414.00	11,649.00	1,456.13
	FIR's	445.00	440.00	449.00	508.00	518.00	421.00	00'68'	670.00	3,990.00	498.75
<u> </u>	Felony Calls	47.00	49.00	38.00	83.0	45.00	42.00	27.00	49.00	380.00	47.50
<	Misd. Calls	309.00	141.00	199.00	256.00	215.00	308.00	133.00	204.00	1,765.00	220.63
œ	Felony Obs.	11.00	37.00	20.00	19.00	21.00	38.00	18.00	36.00	200.00	25.00
×	Misd. Obs.	61.00	121.00	29.00	74.00	116.00	200.00	52.00	202.00	855.00	106.88
	Warrants	170.00	142.00	100.00	134.00	164.00	140.00	139.00	211.00	1,200.00	150.00
<u> </u>	Adult	527.00	396.00	321.00	516.00	617.00	581.00	344.00	610.00	3,922.00	490.25
· >-	Juvenile	120.00	82.00	91.00	140.00	131.00	162.00	00'89	81.00	875.00	109.38
Д	Drug Related	36.00	00.69	18.00	29.00	55.00	157.00	46.00	00.66	509.00	63.63
F	Ind	3.00	16.00	3:00	37.00	77.00	24.00	34.00	35.00	229.00	28.63
- &	Traffic Stops	3,571.00	3,248.00	2,313.00	3,322.00	4,377.00	3,231.00	2,875.00	3,445.00	26,382.00	3,297.75
₹ µ	s,lon ;	1,037.00	492.00	671.00	734.00	1,170.00	584.00	502.00	512.00	5,702.00	712.75
4	Criminal Traf. Cite	te 186.00	136.00	84.00	195.00	284.00	190.00	126.00	215.00	1,416.00	177.00
Ľ	Present/Mtngs	35.00	4.00	5.00	22.00		2:00		32.00	100.00	12.50
, 0	O Park/Walk/Talk	1,099.00	1,079.00	1,654.00	956.00	776.60	734.00	1,431.00	3,175.00	9,104.00	1,138.00
Δ,	P.O.P. Other	21.00	11.00	7.00	63.00	10.00	2.00	4.00	3.00	121.00	15.13
<u> </u>	Patrol	2,965.00	2,578.00	2,501.00	2,585.50	2,950.00	3,064.50	2,620.50	2,321.50	21,686.50	2,710.81
1	Self-Initiated	1,616.00	2,035.00	1318.00	1987.50	2,188.50	1,867.00	1,411.00	2,603.00	15,026.00	1,878.25
-	Assigned	5,105.00	4,156.50	4,738.00	4,984.00	4,654.00	4,381.00	5,151.50	4,414.50	37,629.50	4,730.69
- 2	Follow-up	295.00	885.00	593.50	560.50	212.00	567.00	397.60	417.00	3,927.60	490.95
; m	P.O.P./C.O.P.	00.609	377.00	759.50	502.50	271.00	230.50	719.00	588.00	4,056.50	507.06
. 03	S Training	515.50	834.00	633.00	472.00	586.50	934.00	422.00	346.50	4,753.50	594.19
	Court	36.50	37.50	78.00	88.00	34.00	63.00	54.50	57.50	449.00	56.13
	Other	1,409.00	1,453.00	1,628.50	1,348.50	1,617.00	1,679.00	1,700.00	1,198.50	12,033.50	1,504.19

Attachment 2: 1996/97 Comparison

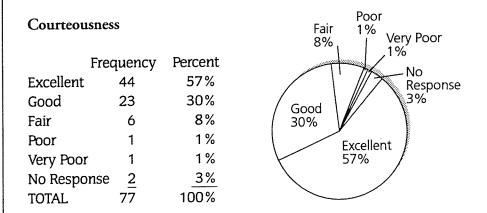
		1997	1998	Total	Percent
		YTD	YTD	Diff.	Diff.
	On Duty	103,650.30	99,069.25	-4,581.05	-4.42%
	Illness/Injury	3,881.00	5,129.50	1,248.50	32.17%
	Light Duty	1,014.00	192.00	-822.00	-81.07%
D	Log as Worked	2,672.50	3,896.50	1,224.00	45.80%
A	Vacation	12,118.50	11,614.25	-504.25	-4.16%
I L	Comp Time	1,988.00	2,330.00	342.00	17.20%
Y	Military Leave	355.50	150.50	-205.50	-57.81 %
	Calls	46,025.50	44,936.00	-1,089.50	-2.37%
	CR's	12,266.00	3,990.00	-617.00	-5.03%
	FIR's	4,178.00	3,990.00	-188.00	-4.50%
	Felony Calls	4,52.00	380.00	-72.00	-15.93%
A	Misd. Calls	1,791.00	1,765.00	-26.00	-1.45%
R	Felony Obs.	262.00	200.00	-62.00	-23.66%
R	Misd. Obs.	1,024.00	855.00	-169.00	-16.50%
	Warrants	1,141.00	1,200.00	59.00	5.17%
Т	Adult	3,944.00	3,922.00	-22.00	-0.56%
Y	Juvenile	963.00	875.00	-88.00	-9.14%
P	Drug Related	569.00	509.00	-60.00	-10.54%
Т	DUI	213.00	229.00	16.00	7.51 %
R	Traffic Stops	23,447.00	26,382.00	2,935.00	12.52%
A	NOI's	3,798.00	5,702.00	1,904.00	50.13%
F	Criminal Traf. Cite	1,346.00	1,416.00	70.00	5.20%
С	Present/Mtngs	129.00	100.00	-29.00	-22.48%
0	Park/Walk/Talk	8,498.00	9,104.00	606.00	7.13%
P	P.O.P. Other	194.00	121.00	-73.00	-37.63%
	Patrol	22,885.50	21,686.50	-1,199.00	-5.24%
_[Self Initiated	14,476.75	15,026.00	549.25	3.79%
T	Assigned	39,868.50	37,629.50	-2,239.00	-5.62%
M	Follow-up	4,011.25	3,927.60	-83.65	-2.09%
E	P.O.P./C.O.P.	4,368.00	4,056.50	-311.50	-7.13%
S	Training	6,159.30	4,753.50	-1,405.80	-22.82%
	Court	339.00	449.00	110.00	32.45%
	Other	13,591.00	12,033.50	-1,557.50	-11.46%

Professional Conduct Poor Fair 1% Very Poor 8% 0% Frequency Percent No Excellent 49 64% Response 1% Good 26% 20 Good 26% 8% Fair 6 1 1% Poor Very Poor 0% 0 Excellent 64% 1% No Response 1 TOTAL 77 100%

Of 77 respondents, 90% rated the police officer's *professional* conduct as excellent or good, 8% rated *professional* conduct as fair, and 1% rated it poor or very poor. There was a 1% no response rate.



Of 77 respondents, 81% rated *response time* as excellent or good, 10% rated *response time* as fair, and 6% rated it poor or very poor.



Of 77 respondents, 87% rated the police officer's *courteousness* as excellent or good, 8% rated *courteousness* as fair, and 2% rated it poor or very poor. There was a 3% no response rate.

Overall	Competen	су
---------	----------	----

	Frequency	Percent
Excellent	39	51%
Good	30	39%
Fair	5	6%
Poor	0	0%
Very Poor	0	0%
No Respon	nse <u>3</u>	4%
TOTAL	77	100%



Of 70 respondents, 90% rated the police officer's *overall competency* as excellent or good, 6% rated *overall competency* as fair, and 0% rated it poor or very poor. There was a 4% no response rate.

Total Ratings of all Areas of Most Recent Contact

	Frequency	Percent
Excellent	353	51 %
Good	241	35%
Fair	58	8%
Poor	5	1%
Very Poor	12	2%
No Respo	nse <u>24</u>	3%
TOTAL	693	100%

Of the 693 responses to all of the questions regarding customers' ratings of *concern for your welfare* through *overall competency*, 86% of the respondents rated excellent or good, 8% rated fair, and 3% rated poor or very poor. There was a 3% no response rate.

Total Response Rates



Three Highest Rated Categories

The respondents rated the Bellevue Police Department most favorably in the areas of:

- 1. Helpfulness (90%)
- 2. Professional Conduct (90%)
- 3. Overall Competency (90%)

Three Lowest Rated Categories

The respondents rated the Bellevue Police Department least favorable in the areas of:

- 1. Response Time (6%)
- 2. Putting You at Ease (5%)
- 3. Concern for Your Welfare (4%)

Responses to Question 2

2. What was the nature of your most recent contact?

Statement	Frequency	Percent
I called the Department to report an incident.	17	22
I was the victim of a crime.	19	25
I was a witness to a crime or incident.	1	1
I was involved in a motor vehicle accident.	17	22
I requested information from the Department.	2	3
I was arrested.	5	6
I was issued a citation.	6	8
I was contacted about a problem or a disturbanc	e. 3	4
I was involved in another way with the Departme	ent. 7	9
TOTAL	77	100

Based on the responses of the 77 people who responded to this question, the three most frequent responses were:

- 1. I was the victim of a crime. (25%)
- 2. I called the Department to report a crime. (22%)
- 3. I was involved in a motor vehicle accident. (22%)



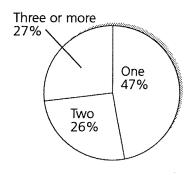
3. How many contacts have you had with the police department in the past year?

	Frequency	Percent
One	36	47%
Two	20	26%
Three	21	27%
TOTAL	77	100%

A total of 77 people answered the question:

- 36 respondents (47%) had one contact in the past year.
- 20 respondents (26%) had two contacts in the past year.
- 21 respondents (27%) had three or more contacts in the past year.

Number of Contacts with the Department in the Past Year



proceedings who was a series of the series o A company of the control of the cont J. J. Zamada et en et and for And the second Amely (1997) (1997) (1997) gazzált éldetemezazág ganisemble month

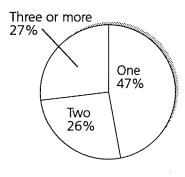
3. How many contacts have you had with the police department in the past year?

	Frequency	Percent
One	36	47%
Two	20	26%
Three	21	27%
TOTAL	77	100%

A total of 77 people answered the question:

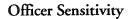
- 36 respondents (47%) had one contact in the past year.
- 20 respondents (26%) had two contacts in the past year.
- 21 respondents (27%) had three or more contacts in the past year.

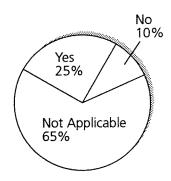
Number of Contacts with the Department in the Past Year



4. Was the officer sensitive to personal issues such as ethnicity, religion, age, gender, sexual orientation, disabilities or any similar types of issues?

	Frequency	Percent
Response "Yes"	19	25%
Response "No"	8	10%
Not Applicable	50	65%
TOTAL	77	100%





Overall, there were more "yes" responses than "no" responses to the question regarding officer sensitivity.

Those who answered "yes" to this question also made some of the following comments:

- Officer Neece was extremely helpful and concerned for my welfare.
- Above and beyond the expected...very nice, sympathetic, supportive, kind and friendly woman officers.
- Works well with adolescents.

Those who answered "no" also had comments or criticisms including the following:

- Listen to what parents of children tell them instead of always thinking their fellow police officer is correct
- He was very biased against me.
- I called about a disturbance, I don't feel I was treated fairly, other party cried, officer believed them.

5. How can the Bellevue Police Department improve the quality of service in the future?

The remarks, when included, were complimentary for the most part. A few suggestions were also made. The following are examples of some of the responses:

- More patrol officers.
- Follow up information on crime. My car was stolen and recovered. I called police after recovery to see if thief was caught, stolen itmes found etc. ... no response.
- I think officers should be a little nicer when they pull them over for whatever reason. Even if a person gets a ticket, the feeling is a big difference depending on the officers attitude.

Responses to Question 6

6. What do you think are the most serious problems facing the citizens of Bellevue? How do you think the Bellevue Police Department can help reduce or eliminate these problems?

The following are some of the comments respondents made:

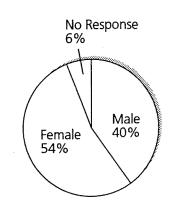
- Drugs, traffic accidents—not giving right-of-way to emergency vehicles.
- Growth, more personnel.
- Since my car was stolen from a Bellevue Park & Ride, I would like to see a video camera or some device to discourage theft.
 Park & Rides are no longer safe.

Response Rates for Question 7

Respondent Statistics:

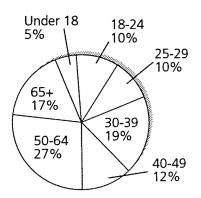
Sex (sex of respondents):

•		•
	Frequency	Percent
Male	31	40%
Female	41	54%
No Respo	nse <u>5</u> .	6%
TOTAL.	77	100%



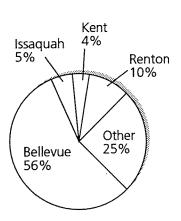
Age (age of respondents):

$\boldsymbol{\omega}$	•	•
	Frequency	Percent
Under 18	4	5%
18-24	8	10%
25-29	8	10%
30-39	15	19%
40-49	9	12%
50-64	20	27 %
65+	13	17%
TOTAL	77	100%



City* (respondents residence - city):

	Frequency	Percent
Bellevue	43	56%
Issaquah	4	5%
Kent	3	4%
Renton	8	10%
Other	<u> 19</u>	<u>25%</u>
TOTAL	77	100%



^{*} Cities receiving two or less responses were grouped in the category of "Other".

				,	
Company of the compan					
Standard of 1881 of Standard o					
And the second s					
general _{cont} identify					
General Married Confession (Confession Confession Confe		•			
Committee of the control of the cont					
descontinue and a second					
operation of the state of the s					
and the second s				•	
(planeta) to the energy (planeta)					
and the second s					
Proposition of the Control of the Co					

Grandward Comments of the Comm
line line line line line line line line
Constitution of the consti
and the second s
(Such