

Public Comment on

Factoria Neighborhood Area Plan Update

Permit # 25-124772 AC

Comments submitted to city staff or the Planning Commission
outside of an Engagement event or activity.

August 5, 2025 to December 23, 2025

Note: Notice of Application published November 5, 2025

Panganiban, Justin

From: Sue Kilborn <suemorr@comcast.net>
Sent: Thursday, August 28, 2025 10:51 AM
To: Panganiban, Justin; Luckin, Zachary
Subject: Factoria & Eastgate plans

You don't often get email from suemorr@comcast.net. [Learn why this is important](#)

[EXTERNAL EMAIL] Use caution when clicking links or opening attachments.

Hi Zack and Justin,

I noticed that City of Bellevue is asking Factoria and Eastgate residents to provide input for “strengthening neighborhood identity” and asking what makes our areas special. While that’s a worthwhile goal, it feels like the city is side-stepping the community’s serious concerns about Plymouth Housing/Porchlight Men's homeless shelter and how our input for this major project was dismissed. That narrowly voted decision continues to seriously affect safety and livability here!

Before asking what we want Factoria & Eastgate to be known for, will the committee address the impact of these past choices and ensure that resident input will genuinely shape what comes next this time around? Maybe I missed this update? Only then can we have a real conversation about identity and the future of our neighborhood.

Right now both of these neighborhoods are known for crime, murder, sex offenders, public drug use/dealing, overdoses, public defecation/urination, serious mental health outbursts and often in stores, waving of weapons in public, stores shuttering due to crippling theft, revenue loss, litter everywhere and more. We do have great schools, for now.

Zack - The Factoria mall had plans for a remodel similar to Totem Lake with mixed-use stores/housing and a hotel. I heard it was stalled due to pandemic. Do you have the status on that project? I know Kimco jacked up lease rates but not sure how that works in their favor to have space sit empty?

I've been a longtime resident of this area and it breaks my heart to see what it has become. This is prime real estate and could be amazing!

I appreciate your efforts and I know there are a lot of factors here at play. I hope you can provide some updates on what is in store for SE Bellevue.

Respectfully,
Sue Kilborn
Eastgate resident

Panganiban, Justin

From: Luckin, Zachary
Sent: Tuesday, September 2, 2025 11:01 AM
To: Sue Kilborn
Cc: Panganiban, Justin; Johnson, Thara; Nesse, Katherine; Brod, Brooke
Subject: Re: Factoria & Eastgate plans

Follow Up Flag: Follow up
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Good Morning Sue,

Thank you for reaching out. We appreciate you sharing your experiences and recognize your concerns around public safety in Eastgate and Factoria. The City of Bellevue's Great Neighborhoods program is indeed seeking public input for this round of neighborhood area planning updates for Eastgate and Factoria.

The role of this effort is not to address past projects, but rather to suggest new opportunities for each neighborhood, based on community feedback. As such, we do not have a specific committee for neighborhood area planning designed to address these issues. However, I do think it would be beneficial to set up a one-on-one conversation with you and Justin, the planning lead for Eastgate, to learn more about the work the City is doing in this area. If you would be open to scheduling a meeting with Justin, please let me know and I would be happy to help coordinate.

In regards to your inquiry into the status of the proposed project at Factoria Mall, it received Design Review approval in 2022, (22-130386 LD), but no continued work has been completed since that time. We will be discussing public spaces and opportunities to improve them through the Great Neighborhoods planning process at our kickoff event this Thursday, Sept. 4, from 4:30-7:30 p.m. at South Bellevue Community Center.

We hope to see you at the kickoff event and look forward to meeting with you to discuss these items.

Thank you and have a great day.



Zachary (Zack) Luckin
Senior Planner

Community Development, City of Bellevue
(He/Him)

425-229-6667 | ZLuckin@bellevuewa.gov | BellevueWA.Gov

From: Sue Kilborn <suemorr@comcast.net>
Sent: Thursday, August 28, 2025 10:51 AM

To: Panganiban, Justin <JPanganiba@bellevuewa.gov>; Luckin, Zachary <ZLuckin@bellevuewa.gov>

Subject: Fatoria & Eastgate plans

You don't often get email from suemorr@comcast.net. [Learn why this is important](#)

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Hi Zack and Justin,

I noticed that City of Bellevue is asking Fatoria and Eastgate residents to provide input for “strengthening neighborhood identity” and asking what makes our areas special. While that’s a worthwhile goal, it feels like the city is side-stepping the community’s serious concerns about Plymouth Housing/Porchlight Men's homeless shelter and how our input for this major project was dismissed. That narrowly voted decision continues to seriously affect safety and livability here!

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Respectfully,
Sue Kilborn
Eastgate resident

Panganiban, Justin

From: Carol O'Reilly <carolannoreilly@outlook.com>
Sent: Saturday, September 6, 2025 10:14 AM
To: Brod, Brooke; Panganiban, Justin; Luckin, Zachary
Subject: Re: Great Neighborhoods Eastgate and Factoria Kickoff

Follow Up Flag: Follow up
Flag Status: Flagged

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Brooke,

If the city wants to keep Eastgate a great neighborhood it could start by stop doing all it can to help developers destroy Eastgate's character. Well build classic mid-century ramblers are torn down so they can slap up cheaply-built but expensive to buy 3 story boxes that tower over their one story neighbors. The city seems to care nothing about long term residents as our neighborhood has been an on-going destruction / construction site for years. Huge trucks speed down our streets barely slowing at stop signs as kids walk to school. The drivers yell at us if we ask them to slow down. Parked construction vehicles block visibility at intersections. Construction noise, including the workers' blasting radios, goes from dawn to dusk 6 days a week. Calls to the city about noise or traffic violations are met with "It's not our job. Call the police." Our roads are ripped up and our trees cut down. Properties that used to have towering Firs and Maples now have a few baby trees, and to add insult to injury, a city supplied sign that says "We love Bellevue's trees."

For the first few years after the city annexed Eastgate, the city seemed to care about us and council members would canvass the neighborhood during election season. Now long term residents feel forgotten.

Regards,
The O'Reillys

Sent from [Outlook](#)

From: Brod, Brooke <BBrod@bellevuewa.gov>
Sent: Tuesday, August 26, 2025 9:17 AM
To: Panganiban, Justin <JPanganiba@bellevuewa.gov>; Luckin, Zachary <ZLuckin@bellevuewa.gov>
Subject: Great Neighborhoods Eastgate and Factoria Kickoff

Hello,

My name is Brooke Brod and I serve as the Community Engagement Lead for the City of Bellevue. I work to make sure that community members have an opportunity to weigh in on city projects. As someone who participated in the Neighborhood Enhancement Project, I wanted to make sure you know about another important project happening in your neighborhood. The **Great Neighborhoods Program** is a planning initiative that looks to update the long-range plans for Eastgate and Factoria. These plans are part of the city's overall Comprehensive Plan and help guide future growth and development. The policies in these plans will help set direction for improving opportunities to walk and bike; enhancing public spaces with seating, landscaping, art, etc.; support opportunities for people to gather with friends and family; and strengthen neighborhood identity.

Great Neighborhoods – Eastgate & Factoria will formally get going in September with a kickoff event where people can learn more about the project and share their ideas. Our project team would love to see you there and are eager to hear your thoughts. Attached is flyer for the event, but the details are:

Date: September 4

Time: 4:30 – 7:30 p.m.

Location: South Bellevue Community Center - 14509 SE Newport Way

Registration: <https://GN-Eastgate-Factoria-Kickoff.eventbrite.com>

This is a drop-in event, you can come at any time and stay for as long as you like. There will be information stations and opportunities to ask questions and share your ideas. This is a family-friendly event and people of all ages are encouraged to attend. Registration (link above) is not required, but is encouraged.

If you have any questions, please feel free to reach out. Our planning team is happy to schedule time to talk more about this project.

Cordially,



Brooke Brod (*she|her*)

Community Engagement Lead
Community Development Dept.

bbrod@bellevuewa.gov | (425) 452-6930 |

www.engagingbellevue.com

Panganiban, Justin

From: L Hubacka <pkzdawg@msn.com>
Sent: Friday, October 31, 2025 9:38 AM
To: Great Neighborhoods
Subject: Common sense

You don't often get email from pkzdawg@msn.com. [Learn why this is important](#)

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Please keep our beautiful neighborhoods as they are. Single family housing only. Thank you