

Zipline FAQs

What is zip lining?

Zip lining is an outdoor activity during which a rider wears a harness that is securely connected, via carabineer and pulley system, to a cable suspended high above the ground. The rider then glides along the cable for a uniquely aerial trail experience.

How does a zip line work?

All zip line tours begin with the participant being securely fastened in a climbing harness connected to the zip line trolley. The trolley is what propels you forward on the line. A professional, well-qualified attendant will be there at the beginning to see you off and there is always an attendant at the end as well. That way, your take-offs and landings are completely safe.

What does the zip line tour include?

The proposed zip line tour includes a series of six zip line runs ranging from approx. 100-450 feet in length and two narrow foot bridges approx. 50 feet in length. Historical information pertaining to the area will be provided, plus all the equipment and safety information you'll need to have a safe and exciting adventure.

How fast will we go?

Riders may reach speeds of up to 35-50 mph while zip lining.

How high will I be off the ground?

During the tour you will be at varying heights from 54-82 feet above the ground.

How much physical effort is involved in a tour?

We have designed the zip tour to require moderate physical exertion and to be fun for all ages. However, there is some walking and a steep hill to climb to the starting area.

Participants with heart conditions or high blood pressure should consult a physician. This tour is not for those who are pregnant, have current back or neck issues/injuries, have a major fear of heights, experience dizziness, seizures, or any other serious medical condition. Guests should be prepared for moderate physical exertion.

Do you have any age or weight restrictions?

A minimum age is to be determined. Zip lines are structurally designed to traverse participants weighing between 70 - 275 lbs.

Do tours run in inclement weather?

Tours will run in the rain. Canopy tours got their start in the rain forests of South America where it rains almost every day. We'll only close for lightning, high winds, icy conditions or at the discretion of management, if weather poses a safety risk.

What if it's raining / snowing / cold / lightning / thunder?

The zip tour will be open in most weather conditions. Dress for the elements. The only time the course will close due to weather is for high winds, ice, and lightning. However, Bellevue Parks reserves the right to cancel tours due to inclement weather, foreseeable hazards, insufficient

bookings, or events beyond our control. In these events, full refunds will be made or alternative dates offered.

Is the zip tour associated with any industry organizations?

Yes, the course has been certified by the Association for Challenge Course Technology (ACCT) and certified contractor and all guides are independently trained and certified to exceed ACCT standards.

How safe is it?

All adventure activities done above the ground carry certain inherent risks. We have taken numerous steps to limit possibility of these risks occurring. The course has been built to meet or exceed ACCT (Association for Challenge Course Technology) professional building standards as well as guidelines established by local, county building regulations. Furthermore, guides are professionally trained and certified. The course and equipment are inspected daily. Guests glide through the air using a pulley, climbing harness, and dual lanyards, conforming and exceeding ACCT standards for load capacity.

How large are the canopy tour groups?

Groups are no larger than 10 participants and 2 guides.

What kind of training do your guides receive?

All guides receive extensive training by an qualified third party training company, are extensively tested, and then course - certified to exceed ACCT standards.

What if I have never done a zip line tour before?

No experience is required. Experienced, certified guides will help you have the best possible experience beginning with a complete orientation and ground training session before your zip line tour departure.

When are you open?

The scheduling office hours are 6am-9pm Monday – Thursday, 8am – 8pm Friday, 8am – 5pm Saturday, and 10am – 5pm Sunday, year round, except some holidays and other closures.

The zip tour will be open every day of the week, all year long, however days and times vary due to the time of year, weather, and bookings.

How soon in advance do I need to make reservations?

We'll have a limited daily capacity therefore require advance reservations for most tours.

What steps have been taken to mitigate danger?

The zip line course at Branson Zipline were designed and built by an Association for Challenge Course Technology (ACCT) - certified builder. Additionally, the course is inspected by a third party inspector periodically throughout the year and is inspected daily prior to opening. The ACCT is the leading U.S. organization that sets safety standards for zipline tours and has been accredited by the American National Standards Institute (ANSI). ALL zipline guides are course certified to exceed ACCT standards and have first aid/CPR certifications. We are inspected and licensed by the state of Missouri through the Amusement department. Additionally, our lines are gravity brake lines, so you never need to grab a zipline to stop yourself!

How long is a zip line tour?

The tour is estimated to last between 2 – 2 ½ hours, including time for check-in and orientation/ground schooling. Please allow up to 3 hours. Why rush a good time, right?

How much does a zip line tour cost?

The rates have not be set at this point, but will be market rate and affordable for families to participate.

Do you have any specials or discounts for large groups?

Yes, we plan to provide discounts for group of ten or more individuals. Reservations are needed.

Do I need to book a reservation?

Yes, reservations are needed. Walk-ins are accepted according to availability. *Tours are limited to 10 participants

What should I wear?

Participants must wear close-toed shoes (such as tennis shoes; No clogs, flip-flops, or other footwear that will slip off), comfortable clothing, and no jewelry. Long hair needs to be tied back.

What equipment will I wear on the course?

Each participant will be fitted with a seat harness, a lanyard with safety clips, pulley system, gloves, and a UIAA/CE certified helmet specially designed for a zip line canopy course.

What is your rain-out policy?

Zipline canopy tours will operate in the rain. However, the course will be closed if there is lightening activity in the area. In event of company cancellations due to inclement weather, a

Can people that don't want to Zip Line still come on the tour?

If you have "Non-Zipping Guests" in your party we recommend that you contact management for special arrangements and fees or make other arrangements for them while your zipping. This includes people that don't want to zip, small children or pets. *We understand many of our guests are just traveling through and may be traveling with animals or small children and we make every attempt to accommodate these guests as long as it does not interfere with scheduled tours and other guests.

Is it common to tip the Tour Guides?

Yes, as a common service industry standard based on your experience, Tour Guides graciously accept gratuity!