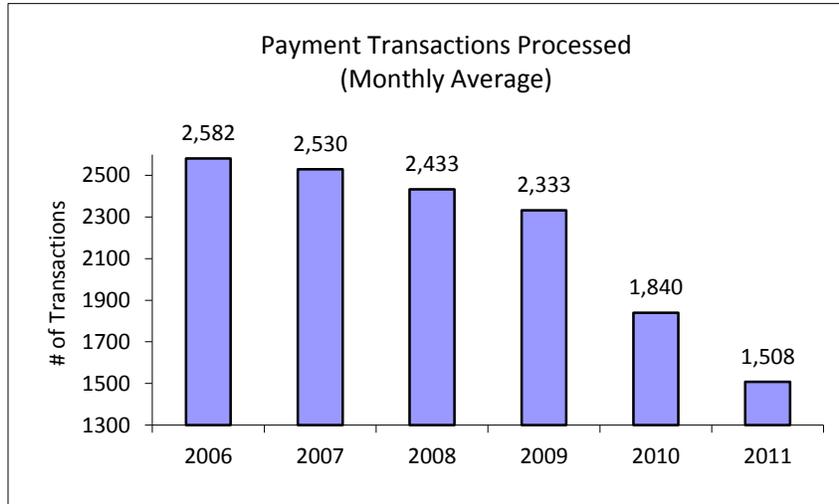


The Service First desk transacts millions of dollars a year in public funds that flow through our desk in the form of payment and other financial transactions.



Note: Volume of transactions has declined since 2009 due to implementation of online and pay-by-phone options to improve service for customers.

**Payment Transaction Revenue - \$ Millions/Annually**

2006	\$55,262,252.00
2007	\$78,777,284.00
2008	\$64,426,645.00
2009	\$67,856,168.00
2010	\$59,098,906.00
2011	\$60,715,844.00

Some of the transactions we process on behalf of City departments include:

**City Clerk's Office**

Public Records Documents

**City Attorney's Office**

Public Defender / Recoupment Fees  
Property Damage Payments  
Worker's Compensation Checks

**Civic Services**

Pet Licenses  
Petty Cash Reimbursements  
Publications/CDs/Maps  
Visitor & Employee Parking Fees  
City Hall Facility Rental Fees  
Lincoln Center Rental Fees  
Lost ORCA Card Payments

**Development Services**

Permit Review Fees  
Inspection Fees

**Fire**

Public Records Requests  
Donation Agreements

**Finance**

Accounts Receivable Invoices  
LID Payments  
Travel Reconciliation  
Jury Duty  
Miscellaneous General Ledger  
Business License Registrations  
Miscellaneous Taxes  
Collection Fees  
Giving Campaign Donations

**Human Resources**

Carrier Cobra Premiums  
Medical Dental Insurance Premiums

**Parks & Community Services**

Boat Launch Permits  
Housing Rehabilitation Loans  
Probation Payments  
Rental Property Payments  
Marina Lease Payments  
Program & Class Registrations  
Special Event Permits

**Police**

Eastside Narcotics Task Force Deposits

**Planning & Community Development**

ARCH Administration Fees

**Transportation**

Commuter Connection Rental Fees  
Right of Way Use Fees  
Leases

**Utilities**

Water Bills  
Utility Leases  
Hydrant Meter Deposits  
Allied Waste Payments  
Fire Hydrant Use Permits

