CRIME PREVENTION NEWS

False Alarm Reduction Program FAQ

How will residents/businesses be officially notified about the new alarm registration requirement?

The City of Bellevue will be notifying all residents of the new alarm registration requirement by including an informational mailer in upcoming utility bills. According to the City of Bellevue ordinance, the burden for notifying alarm users of the registration requirement falls on the alarm companies. All alarm companies have been notified of this requirement through the Washington Alarm Association and are responsible for notifying all of their Bellevue customers. COB's false alarm program was rolled out to the residents on July 6th as a courtesy and allows for a healthy grace period to get your alarm registered and become educated on the new ordinance well before the October 1st, 2015, "go live" date. All registrations paid in 2015 will also cover the 2016 annual registration fees.

OFFICIAL NOTICE

How do I register my alarm?

Alarm registration is available through contracted services with CryWolf, a program of the Public Safety Corporation.

Online (credit card) at https://www.crywolfservices.com/bellevuewa.

Mail (check) made payable to "Bellevue False Alarm Reduction Program", and mailed to:
Bellevue False Alarm Reduction Program
P.O. Box 740664
Los Angeles, CA 90074-0664

For questions or assistance in registering contact CryWolf:

Phone (toll free): 1-855-694-8280

Email: bellevuewa@publicsafetycorp.com

Website: https://www.crywolfservices.com/bellevuewa

*Computers are available for use at the Service First Desk located on the first floor of City Hall, 450 110th Ave NE, Bellevue WA 98004

How do I know my information is protected?

CryWolf adheres to a strict privacy policy and protects all information provided to them as part of this program. The privacy policy provided on Bellevue's CryWolf website , https://www.crywolfservices.com/bellevuewa/privacy.aspx , supersedes any other privacy policies that may be used by CryWolf for the purposes of additional programs.

I've tried to register my alarm system but I receive an error message when attempting to input my address?

In some cases the registration software will show an error message if the address is not consistent with the GEO file listing. For example, the address 123 Main "ST" may not be recognized if entered as 123 Main "Street". This error message will not prevent you from registering. A CryWolf administrator personally verifies each address that is registered.

Why do I need to provide my drivers license/State ID number?

Providing a license or ID number allows for age verification and better identification for billing purposes. It is how CryWolf is able to determine registration for Seniors and permanently disabled citizens, who are offered a reduced rate. Permanently disabled citizens may use this space to provide a US Veterans Affairs ID card number or a Washington Department of Licensing disabled parking placard number for easy verification. Other forms of documentation may be submitted to CryWolf for verification.