

**From:** JJ Johnston [mailto: ]  
**Sent:** Monday, April 18, 2016 6:12 PM  
**To:** Acker, Dan <[DAcker@bellevuewa.gov](mailto:DAcker@bellevuewa.gov)>  
**Subject:** Brookstone Homeowners

Hello Dan...Well, the two men just finished trimming the hedge on the Fire Station north fence and I just wanted to express my gratitude for an amazing job. First I want to say thanks to you for your guidance and cooperation in getting this project approved. I am so impressed that you personally answered every call I placed to you. I'm not used to actually speaking with someone from the City and not having to leave a message. Your response, coordination and your on-site visits were prompt and I enjoyed meeting you personally. You are an outstanding representative of our City.

Thanks for bringing the Fire Department into our discussions. They were wonderful. We like having them as a neighbor too. And thanks for getting some of the hanging branches taken off a couple of big trees near our fence. I know our homeowners will sleep better who own in the east end of our property.

It is very important for me to mention the two men who did the difficult work on the hedge. They were amazing. They did an unbelievable job, and I had no idea just how involved this would be. I spoke to them and they were very cordial and most courteous. They worked hard and I'm impressed with the quality of them as individuals and as hard workers. This was an over 80 degree day and they didn't stop until the job was done. After seeing the work, I'm totally impressed they were able to do it all in one day.

Thanks again Dan. On behalf of the seven homeowners in our association, we are grateful for the City taking care of this enhancement project. And we are grateful for you, and your Parks Department. Well done.

JJ Johnston, President  
Brookstone Homeowners Association

**From:** Acker, Dan  
**Sent:** Tuesday, April 19, 2016 6:56 AM  
**To:** JJ Johnston  
**Cc:** Harris, Pat <[PHarris@bellevuewa.gov](mailto:PHarris@bellevuewa.gov)>; LaFave, Marty <[MLaFave@bellevuewa.gov](mailto:MLaFave@bellevuewa.gov)>; Dillon, Carter <[CDillon@bellevuewa.gov](mailto:CDillon@bellevuewa.gov)>; Jeff Candler <>; Koenig, Bernadette <[BKoenig@bellevuewa.gov](mailto:BKoenig@bellevuewa.gov)>  
**Subject:** RE: Brookstone Homeowners

Hi JJ,  
Thanks for the kind words of appreciation. In this reply, I am including my supervisor, Pat Harris and Fire Chief Marty LaFave. I'm sure they also appreciate your comments. I am happy that

Carter and I were able to work together to address your concerns about the hedge between our properties. We will continue to monitor the hedge and keep it trimmed.

I am also including Jeff Candler, owner of Canber Corporation. I'm sure he will appreciate your comments about his crew and will pass your comments on to his employees. I agree, they do very good work and have been with the City for many years providing excellent workmanship and curtesy to the public.

Thanks again for email and I'm sure we will be in touch again in the future.

*Dan Acker*

Bellevue Parks & Community Services  
Resource Management Division