Quality Neighborhoods – Cause & Effect Map

As a community, Bellevue values...
- An attractive, well-maintained and safe neighborhood.
- A neighborhood that supports all families.
- Convenient access to day-to-day activities.

Factors:

Public Health and Safety
- Neighborhood Preservation
- Public Safety Education
- Security

Facilities and Amenities
- Partnerships
- Planning
- Safe and Clean
- Participation
- Placemaking

Sense of Neighborhood Identity
- Character
- Diversity
- Pride
- Involvement

Neighborhood Mobility
- Universal Access
- Planning
- Healthy Choices

Schools
- Education
- Identity
- Recreation and Social Interaction
- Facilities

Key Community Indicators:
- % of residents who agree that Bellevue has attractive and well maintained neighborhoods
- % of residents who agree that Bellevue neighborhoods are safe.
- % of residents who feel they live in neighborhoods that support all families.
- % of residents who say their neighborhoods provide convenient access to their day-to-day activities.

Key Performance Indicators:
- % of residences in neighborhood in foreclosure process
- % of residents with average to strong sense of community
- % of residents who say their neighborhood is a good or excellent place to live
- # of citizens served by our Human Services each year
- % of households that have visited a neighborhood park or facility over last year
- # of citizens/residents attending neighborhood association meetings
Community Values:
As a community, Bellevue believes it is important to provide safe, well-maintained neighborhoods for people to live work and play. Safe and attractive neighborhoods are important attributes in supporting families’ engagement in their communities. A quality neighborhood also provides residents convenient access to day-to-day activities.

Are We Achieving Results that Matter?
Community involvement is the cornerstone of a healthy, participative government and community. A quality neighborhood encourages community involvement through activities, events, and neighborhood committees. Public and private opens spaces and well-lit, clean and safe facilities give all citizens opportunities to interact with their families and neighbors. A quality neighborhood also provides a mobility network that provides drivers, pedestrians, bicyclists safe and easy access to residences, parks, and schools.

Operational data from City departments show generally positive results. Substantial improvement is seen in the percentage of residents who feel they live in neighborhoods that support families.

<table>
<thead>
<tr>
<th>Key Community Indicators: Quality Neighborhoods</th>
<th>2012 Results</th>
<th>2013 Results</th>
<th>Change 2012-2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of residents who agree that Bellevue has attractive neighborhoods that are well-maintained.</td>
<td>93%</td>
<td>94%</td>
<td>1%</td>
</tr>
<tr>
<td>% of residents who agree that Bellevue has attractive neighborhoods that are safe.</td>
<td>93%</td>
<td>94%</td>
<td>1%</td>
</tr>
<tr>
<td>% of residents who feel they live in neighborhoods that support families, especially those with children.</td>
<td>72%</td>
<td>78%</td>
<td>6%</td>
</tr>
<tr>
<td>% of residents who say their neighborhoods provide convenient access to their day-to-day activities.</td>
<td>92%</td>
<td>91%</td>
<td>-1%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Key Performance Indicators</th>
<th>2011 Results</th>
<th>2012 Results</th>
<th>2013 Results</th>
<th>2013 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of code violations resolved through voluntary compliance.</td>
<td>99%</td>
<td>99%</td>
<td>*</td>
<td>*</td>
</tr>
<tr>
<td>% of residents with average to strong sense of community.</td>
<td>63%</td>
<td>56%</td>
<td>62%</td>
<td>*</td>
</tr>
<tr>
<td>% of residents who say their neighborhood is a good or excellent place to live.</td>
<td>93%</td>
<td>93%</td>
<td>96%</td>
<td>90%</td>
</tr>
</tbody>
</table>

*Data not available or target not set.*
# Outcome: Quality Neighborhoods

The Results Team (RT) evaluated and ranked each proposal submitted by departments in order of funding priority. The results of their work are displayed in the table below. The proposals are summarized in the Proposal Summaries by Outcome within this section (presented in numerical order by proposal number).

<table>
<thead>
<tr>
<th>RT Rank</th>
<th>Proposal Title</th>
<th>Council Priority</th>
<th>Proposal Type*</th>
<th>2015-2016 FTE</th>
<th>Budgeted Expenditure</th>
<th>Funding Sources</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Neighborhood Parks Program</td>
<td>100.07NA</td>
<td>E</td>
<td>2.00</td>
<td>2,327,439</td>
<td>General</td>
</tr>
<tr>
<td>2</td>
<td>Youth Development Services</td>
<td>• 100.02NA</td>
<td>En</td>
<td>5.00</td>
<td>1,605,935</td>
<td>General</td>
</tr>
<tr>
<td>3</td>
<td>Code Compliance Inspection and Enforcement Services</td>
<td>110.07NA</td>
<td>En</td>
<td>7.00</td>
<td>1,750,725</td>
<td>General, DS</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td></td>
<td></td>
<td>14.00</td>
<td>5,684,099</td>
<td></td>
</tr>
</tbody>
</table>

*Proposal Type:
- E = Existing - same service level as previous biennium
- En = Enhanced - expanded service level or budget request
- N = New - entirely new proposal

1 Proposal Rank with NR were not ranked by the Results Team.
City of Bellevue 2015-2016 Operating Budget
Proposal Summaries by Outcome

### Quality Neighborhoods

100.02NA  
**Title:** Youth Development Services  
**Department:** Parks & Community Services

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>2013 Actual</th>
<th>2014 Target</th>
<th>2015 Target</th>
<th>2016 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Somewhat/strongly agree I live in a neighborhood that supports families, particularly those with children</td>
<td>78%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Somewhat/strongly agree Bellevue plans appropriately to respond to emergencies</td>
<td>88%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Somewhat/strongly agree Bellevue is a welcoming and supportive community that demonstrates caring for people through its actions</td>
<td>86%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

The Youth Development Services (YDS) proposal increases the effectiveness and collective impact of youth programs provided throughout the community by the City, school district, non-profit organizations, faith-based groups, private foundations, businesses and community associations. A multi-prong strategy involves youth programs provided directly by the City (Youth Link, Wrap-Around Services and GREAT), services provided by non-profits with funding from the City (Boys & Girls Club Teen Center), and a new element to work with Eastside Pathways to map the youth service system and create a Bellevue Youth Master Plan. The Plan establishes community indicators and outcome measures; strengthens service provider collaboration and increases program access. The overarching goal is to locate relevant and responsive services in schools and community sites so that children and families can easily access services directly in their neighborhood. YDS served 13,579 children, youth and adults in 2013.

<table>
<thead>
<tr>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
<td>$790,507</td>
</tr>
<tr>
<td>FTE/LTE:</td>
<td>5.00/0.00</td>
</tr>
</tbody>
</table>

100.07NA  
**Title:** Neighborhood Parks Program  
**Department:** Parks & Community Services

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>2013 Actual</th>
<th>2014 Target</th>
<th>2015 Target</th>
<th>2016 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of households living within one-third mile walking distance of park or trail access point</td>
<td>72%</td>
<td>72%</td>
<td>72%</td>
<td>72%</td>
</tr>
<tr>
<td>Bellevue’s public parks and park facilities appearances are good/excellent</td>
<td>97%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Bellevue’s public parks and park facilities safety is good/excellent</td>
<td>97%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Rating the parks and recreational facilities choices available to residents nearby – some/plenty of choices</td>
<td>93%</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

This program provides comprehensive grounds management of the City’s neighborhood parks and civic facilities. These public places provide access to sport courts, playgrounds, picnic areas, open space, natural areas and trails, and serve citizens of all ages, abilities, cultures and socio-economic backgrounds. These spaces provide focal points for activities that promote a sense of place and encourage the gathering and interaction of citizens at the neighborhood level. The continued funding of this program will contribute to Bellevue’s vision of a “City in a Park” by providing the necessary resources to maintain a safe, clean, attractive and accessible neighborhood park system.

<table>
<thead>
<tr>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
<td>$1,149,053</td>
</tr>
<tr>
<td>FTE/LTE:</td>
<td>2.00/0.00</td>
</tr>
</tbody>
</table>

Note – Operating Proposal Executive summaries are listed in proposal number order by Outcome. They do not include debt proposals or reserve proposals, nor do they include CIP proposals which can be found in the CIP section.
City of Bellevue 2015-2016 Operating Budget
Proposal Summaries by Outcome

Quality Neighborhoods

<table>
<thead>
<tr>
<th>110.07NA</th>
<th>Title: Code Compliance Inspection and Enforcement Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Department: Development Services</td>
</tr>
<tr>
<td></td>
<td>2015  2016</td>
</tr>
<tr>
<td></td>
<td>Budget: $860,561  $890,164</td>
</tr>
<tr>
<td></td>
<td>FTE/LTE: 7.00/0.00  7.00/0.00</td>
</tr>
</tbody>
</table>

Code Compliance responds to concerns about safe buildings, environmental damage, and nuisances that undermine the health, safety and desirability of residential and commercial neighborhoods throughout the City. The increase in development activity we are now experiencing requires an increase in code enforcement support for the construction and land use codes. Code Compliance will also experience impacts from transportation and housing changes as the City grows. Request for 1.0 FTE was not funded. As such, staffing will remain at current levels and may affect turnaround times as well as response times in the public education, mediation, investigation and enforcement functions of code compliance that residents and business owners in Bellevue rely on.

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>2013 Actual</th>
<th>2014 Target</th>
<th>2015 Target</th>
<th>2016 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code violations resolved through voluntary compliance within 180 days</td>
<td>N/A</td>
<td>50%</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td>Average number of new code violations per officer</td>
<td>435</td>
<td>475</td>
<td>400</td>
<td>400</td>
</tr>
<tr>
<td>Median number of business days from receipt of complaint to initial CCO contact with complainant</td>
<td>N/A</td>
<td>5</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

Total:

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget:</td>
<td>$2,800,121</td>
<td>$2,883,978</td>
</tr>
<tr>
<td>FTE/LTE:</td>
<td>14.00/0.00</td>
<td>14.00/0.00</td>
</tr>
</tbody>
</table>

Note – Operating Proposal Executive summaries are listed in proposal number order by Outcome. They do not include debt proposals or reserve proposals, nor do they include CIP proposals which can be found in the CIP section.
The 2015-2016 Quality Neighborhoods Results Team:

Team Leader: Jerome Roache
Team Members: Byron Stout, Dan Mathieu, Julie Reznick, Kieron Gillmore
Team Staff: Toni Rezab

Community Value Statements

As a community, Bellevue values

- Neighborhoods that are attractive, well maintained, and safe.
- Neighborhoods that support all families.
- Neighborhoods that have convenient access to day-to-day activities.

Key Community & Performance Indicators

The Key Community Indicators for Quality Neighborhoods are:

- % of residents who agree that Bellevue has attractive neighborhoods that are well maintained, and safe.
- % of residents who feel they live in neighborhoods that support all families.
- % of residents who say their neighborhoods provide convenient access to their day-to-day activities.

The Key Performance Indicators for Quality Neighborhoods are:

- % of residences in neighborhood in foreclosure process
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- # of citizens served by human services each year
- % of households that have visited a neighborhood park or facility over last year
- # of citizens/residents attending neighborhood association meetings

Purchasing Strategies

Public Health and Safety

We are seeking proposals that provide services and programs that enhance Public Health and Safety, specifically proposals that:

- Provide neighborhood prevention education in the area of public safety, emergency preparedness and public health.
- Result in clean, attractive neighborhoods by helping preserve and improve commercial structures, residential areas, and public spaces.
Improve neighborhood security and enhance crime reduction through engineering, participation and by encouraging citizen involvement in their neighborhood.
Result in clean streets, sidewalks and other public spaces specific to a neighborhood.

Neighborhood Facilities and Amenities

We are seeking proposals for Neighborhood Facilities and Amenities, specifically proposals that:
- Provide facilities and amenities that promote partnerships between public and private entities and encourage the neighborhood use of those spaces.
- Develop and maintain trails, parks, open space, and facilities that are aligned with the City’s long-range plans and retain the culture and character of individual neighborhoods.
- Invest in design, development, and maintenance of safe and clean facilities and amenities within the neighborhood.
- Encourage participation for all ages, abilities, cultures, and socio-economic groups within the neighborhood.
- Enhance a neighborhood’s public space to gather, linger and connect with neighbors.

Sense of Neighborhood Identity

We are seeking proposals that strengthen the Sense of Neighborhood Identity, specifically proposals that:
- Preserve and enhance a neighborhood’s character.
- Respond to the neighborhood’s evolving diversity/demographics.
- Involve partnerships for community building.
- Increase neighborhood involvement and cohesion

Neighborhood Mobility

We are seeking proposals that encourage and support Neighborhood Mobility, specifically proposals that:
- Enable people, regardless of their ability, to enjoy the benefits of neighborhood programs, services, and activities.
- Enhance neighborhood streetscape design to account for the form, function, and feel of the transportation system and its place within the larger community.
- Increase public awareness among motorists, cyclists, and pedestrians to obey traffic laws and show respect to other road users.
- Promote alternate modes of transportation as a means of travel, recreation, and physical activities.
Schools

We are seeking proposals that leverage the importance and utilization of Schools, specifically proposals that:

- Leverage partnerships with educational institutions to provide facilities and amenities.
- Expand the range of affordable and accessible programs and services to the neighborhood.
- Encourage partnerships and innovation among program providers.